




Cowboy E Bike Model C4 ST (Edition MR)

Aspect	Details
Images	
PSD Number	2504-0239
Product Type	Machinery – E Bike
Product Identifiers	Brand: Cowboy SA Model/ type: C4 ST (Edition MR)
Product Description	Electric bicycle for urban riding
Country of Origin	Belgium
Counterfeit	No
Risk Level	Serious
Risk Type	Injuries
Risk Description	<p>The product presents a serious risk of injuries as the welded joint between the headtube and downtube can fail. This could cause the frame to break, which could result in a fall and injuries to the user. The bike frames do not comply with the durability and safety requirements of EN 15194 and pose a serious mechanical safety risk to consumers.</p> <p>The product does not meet the requirements of the Supply of Machinery (Safety) Regulations 2008.</p>
Corrective Measures	<p>The product has been recalled from end users.</p> <p>Affected bikes can be identified by their serial number and frame supplier. To check these details through the Cowboy app, tap the 'settings' icon and then tap 'advanced.' If your frame is listed as 'Edition MR' then it may be affected. Serial numbers and frame suppliers can also be checked via this website: Cowboy C4 ST Voluntary Frame Recall. For further information, including registering your product for a refund or replacement, please visit the Cowboy website: Cowboy - The Ultimate Connected E-Bikes (United Kingdom)</p>
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards