



International Pensions Direct Payment request to the United Kingdom (UK)

We have many ways we can communicate with you

If you would like braille, British Sign Language, a hearing loop, translations, large print, audio or something else please call us on **+44 191 218 7777** or textphone **+44 191 218 7280** and tell us which you need.

Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality' on www.gov.uk

Fill in this form to tell us where you want us to send your direct payment using **black ink** and CAPITALS.

More information

If you want more information about anything in this form, please get in touch with us.

The phone number is **+44 191 218 7777** and our address is:

The Pension Service 11
Mail Handling Site A
Wolverhampton
WV98 1LW
United Kingdom

You can email us at tvp.internationalqueries@dwp.gov.uk for general enquiries. We cannot use email for personal information.

If English is not your first language, you can use one of our interpreters or one of your own.

About you

01 Title Mr, Mrs, Miss, Ms or other	04 Last name
02 First name	05 National Insurance (NI) number If you do not know your NI number, have you ever had one or used one at any time? No Yes
03 Middle names, if you have any	

More information about you

06 All other last names you have been known by or are using now Include maiden name, all former married names and all changes of family name.	09 What is this number? Home Work Mobile
07 Date of birth DD/MM/YYYY	10 Address where you live This can not be a PO Box. Include full address and country.
08 Phone number Add your national and local area code.	

About the account you want to use

11 Name of the account holder

Exactly as it is shown on the chequebook or statement.

12 Name of the bank or building society

13 Sort code

Tell us all 6 numbers, for example 12-23-56.

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14 Account number

This must be between 6 and 10 numbers.

15 Building society roll or reference number

16 I would like to be paid at the end of every

4 weeks

13 weeks

If you are only entitled to a small amount you may be paid differently. We will contact you separately if this is the case.

17 You may get other benefits and entitlements we do not pay into an account. To have them paid into this account, please tell us the names of the benefits or entitlements.



You must tell us straight away when your bank or account details change. If you do not, your payments will be delayed.

Declaration

Please read and sign.

I have read and understand the information in this form and the **Notes about International Pensions Direct Payment** and wish the benefit to which I am entitled to be paid by Direct Payment into the account shown on **page 3**.

I understand that if I knowingly give information that is incorrect or incomplete, I may be liable to prosecution or other action.

I declare that the information I have given on this form is correct and complete as far as I know and believe.

Your signature

Date

DD/MM/YYYY

How DWP collects and uses information

When we collect information about you we may use it for any of our purposes.

These include:

- social security benefits and allowances
- child maintenance
- employment and training
- investigating and prosecuting tax credits offences
- private pensions policy and
- retirement planning.

We may get information about you from other parties for any of our purposes as the law allows to check the information you provide and improve our services. We may give information about you to other organisations as the law allows, for example to protect against crime.

To find out more about our purposes, how we use personal information for those purposes and your information rights, including how to request a copy of your information, please visit www.gov.uk/dwp/personal-information-charter