

## **Meadowcare Homes Ltd. Premises at No.'s 2-3 and No.'s 7- 9 Belvedere Road, Bristol**

### **Servicing Management Plan Rev B March 2025**

1. Meadowcare Homes two Care Home premises on Belvedere Road will be served by approximately around 4 collection/delivery vehicles per week (with an additional single delivery once a month). Deliveries and collections will be made using a mix of standard rigid vans. The longest vehicle that will normally service the homes has been confirmed as being 7.6m in length.
2. All collection/delivery vehicles serving the two care homes will be expected to park on-street and will be discouraged from stopping temporarily within the carriageway. Vehicles will not be anticipated to stay longer than 10 minutes.
3. Meadowcare Homes will appoint a member of staff to manage collection/delivery times. The designated member of staff will communicate with suppliers by email to confirm collection/delivery times in advance. Clear instructions for deliveries made using vehicles fitted with tail lifts will be provided to staff to ensure that other members of staff assist as appropriate during unloading/loading operations and to ensure that pedestrian safety is maintained at all times.
4. Collections and deliveries will be scheduled throughout the working day to minimise the chance of more than two service vehicles unloading at any one time, and to avoid conflict with local authority refuse/recycling collections. Meadowcare Homes will seek to arrange for collection/delivery vehicles to be redirected to avoid congestion that may otherwise occur, in the unforeseen event that two collection/delivery vehicles arrive at the site at the same time.
5. Collections and deliveries will not take place outside the hours of 09:30 and 16:30, Monday to Friday. No scheduled collections or deliveries (excepting local authority refuse/recycling collections) will be made on Saturdays, Sundays or Bank Holidays.
6. Meadowcare Homes will make contact details (telephone number and email address) for the service coordinator publicly available, so that any unforeseen congestion issues can be addressed as swiftly as possible.