



The Insolvency  
Service

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Our ref: FOI24/25-171

Date: 19 March 2025

Dear [REDACTED]

**Re: Freedom of Information Act 2000 (FOIA)**

Thank you for your email of 4 March 2025 in which you requested from the Insolvency Service (the agency):

*"I am writing to obtain the following information under the freedom of information act. Please provide the following information for the 2022-23 and 2023-24 financial years:*

- 1. The total income your organisation received from the government in each year.*
- 2. Your organisation's total expenditure in each year.*
- 3. Your organisation's total staff headcount in each year.*
- 4. The year in which your organisation was originally founded*

*For the purposes of this FOI, income from the government refers to all income you received from the UK government.. This is most likely in the form of government grants but could also be through other mechanisms.*

*Total expenditure refers to the total amount of money your organisation spent in each financial year. If this is not available, please provide net expenditure and identify it as such.*

*Your organisation's headcount refers to the total number of staff employed during each financial year. If a total headcount is not available please provide the full-time equivalent figure and identify it as such.*

*The year in which your organisation was founded refers to the initial founding of the organisation rather than a name change. Please provide the earliest possible date for this."*

Your request has been dealt with under the Freedom of Information Act 2000 (FOIA).

I can confirm the agency holds the information that you have requested. This information is available to you at the website links below:

Please see the following link to the GOV.UK webpage for the 2023-24 Annual Report and Accounts: [Insolvency Service Annual Report and Accounts 2023-2024 - GOV.UK](#)

As prior year figures are always included in a set of accounts, the following link contains the timeframe your request refers to and will take you directly to the pdf version: [2023-24 Annual Report and Accounts](#).

**1. The total income your organisation received from the government in each year.**

Income received from government (Redundancy payments administration) can be seen on page 122

([240710 INSS ARA Draft v0.9 1 signed dated.pdf](#))

Funding from government (DBT Funding, BEIS Funding and National Insurance Fund – RPS) is shown on page 104

([240710 INSS ARA Draft v0.9 1 signed dated.pdf](#))

**2. Your organisation's total expenditure in each year.**

This is reported on page 101

([240710 INSS ARA Draft v0.9 1 signed dated.pdf](#))

**3. Your organisation's total staff headcount in each year.**

For both years this is on page 84

([240710 INSS ARA Draft v0.9 1 signed dated.pdf](#)).

Note this is the headcount as of 31 March 202x and not an average across the year.

**4. The year in which your organisation was originally founded**

Please see page 6 of the report (link below). There is a graphic outlining the history of insolvency and the Insolvency Service.

([240710 INSS ARA Draft v0.9 1 signed dated.pdf](#)).

To clarify, 1990 was the year of the creation of the executive agency but not the start of an insolvency service – that was 1883 per the graphic.

Because this information is reasonably accessible to you the agency is not obliged to provide you with a separate copy of the information pursuant to the exemption at section 21 of FOIA.

## **Complaints**

If you are not satisfied with the response we have provided to you and would like us to reconsider our decision by way of an internal review (IR), please contact our

Information Rights team within 40 working days of this letter at [foi@insolvency.gov.uk](mailto:foi@insolvency.gov.uk) or by post at:

Information Rights Team  
The Insolvency Service  
3rd Floor  
Cannon House  
18 Priory Queensway  
Birmingham  
B4 6FD  
United Kingdom

You also have the right to contact the Information Commissioners Office (ICO) if you wish for them to investigate any complaint you may have regarding our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Kind regards

Information Rights Team  
The Insolvency Service

The Department for Business and Trade, Official Receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here: <https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>