




| EDMI Atlas Mk7CD Electricity Meters | |
|-------------------------------------|---|
| Aspect | Details |
| Images |  |
| PSD Number | 2502-0134 |
| Product Type | Electrical appliances and equipment – Electricity Meter |
| Product Identifiers | Model: Mk7CD Affected units fall within a range of serial numbers, which are listed in Annex A. |
| Product Description | Grey electricity smart meter with digital display. Affected units were manufactured between October 2022 and October 2024. |
| Country of Origin | Malaysia |
| Counterfeit | No |
| Risk Level | Not provided |
| Risk Type | Electric shock and/or fire |
| Risk Description | <p>The product has been identified as presenting a risk of electric shock and/or fire. In certain circumstances, the neutral terminal weld may fail, which can cause the copper busbar to come away from the terminal block.</p> <p>In installations where the neutral wiring is routed through the meter point, a partial or complete loss of continuity in the neutral circuit may occur. This could result in elevated voltage on accessible conductive parts on the product, or in cases of high resistance, overheating.</p> <p>The product does not meet the requirements of the General Product Safety Regulations 2005.</p> |
| Corrective Measures | The products have been recalled from end users. Installers have been instructed to contact affected customers with further information. Consumers should follow the instructions provided by the installers to enable the product to be replaced. |
| Online Marketplace | N/A |
| Notifier | Office for Product Safety and Standards |



Annex A – List of Affected Serial Numbers

251792525 - 251794524
251796625 - 251796824
251824125 - 251825124
252146589 - 252147588
252447788 - 252450287
252581924 - 252582423
252783549 - 252784548
252835577 - 252837376
252976075 - 252977074
253087265 - 253088264
253166510 - 253167109
253319676 - 253320475
253339276 - 253340275
253410846 - 253411245
253419781 - 253420180
253490885 - 253491584
253492585 - 253494384
253519945 - 253520144
253523981 - 253524280
253596971 - 253597290
253598111 - 253598310