Hostsmart response to the CMA's consultation on the draft unfair commercial practices guidance

We have received some concerning news from PASC Uk regarding the potential new legislation to display owners details on the listings.

Our owners instruct us to manage their properties as they do not want the hassle or contact with guests staying at their property this is what they pay us to do. Displaying their names and contact information on listings not only opens them up to scammers and spam with their information readily available online but also is a security risk as normally to find a property owner you need to pay through the land registry to get such data, this means that people can now carry out fraudulent activity on our clients with their full contact details and address details which puts us as a company at risk of negligence. We understand the need to be transparent with fees just like estate agents for the long term rentals but long term landlords are not obliged to have their contact details all over rightmove on the agents adverts.

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