ESPC UK Ltd response to the CMA's consultation on the draft unfair commercial practices guidance

What is your organisation or group's name?

ESPC uk ltd

Do you have any comments on the structure or clarity of the Draft Guidance?

No

Do you have any comments on the illustrative examples of commercial practices applying the prohibitions? Are there any areas where you think additional examples could usefully be reflected in the Draft Guidance?

no

Do you have any comments on the Draft Guidance on the 'drip pricing' provisions in the DMCC Act (found in the 'Material pricing information' section of Chapter 9 of the Draft Guidance), including the illustrative examples? In particular, are there any specific pricing practices that have not been included in the 'drip pricing' illustrative examples which you think it would be helpful to include, and if so, what should such further guidance specifically cover?

We represent Solicitor Estate Agents who are duty bound to have transparent pricing, we would welcome it across the sector.

Do you have any comments on the Draft Guidance on the banned practice relating to fake consumer reviews (found in Annex B to the Draft Guidance)?

It should be outlawed.

Do you have any other comments on topics not covered by the specific questions above? If so, the CMA requests that respondents structure their responses to separate out their views in relation to each of the Draft Guidance's chapters

we would welcome stronger enforcement regarding compliance with Material information. Particularly parts B and C.