



Homes England

Date: 10 June 2024

Our Ref: RFI4755

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

██████████
By Email Only

Dear ██████████

RE: Request for Information – RFI4755

Thank you for your request for information which was processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

How many offices do you have and the addresses of each office and what is your head office address and postal processing address for letters.

What brand of hardware do you use for example, teams rooms, servers, firewalls, switches, access points, laptops, monitors, desktops, mice/keyboard, soft headphones or desk phones, photocopiers?

What parts of the Microsoft 365 Platforms do you use, example (exchange, teams etc.)?

Response

We can confirm that we do hold some of the requested information. We will address each of your questions in turn.

How many offices do you have and the addresses of each office and what is your head office address and postal processing address for letters.

We can inform you that we do hold the information that you have requested. However, we rely on section 21, exemption where information is available to the applicant elsewhere.





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The full text of the legislation can be found on the following link and we have quoted section 21 below for ease.

<https://www.legislation.gov.uk/ukpga/2000/36/section/21>

Section 21 - Information accessible to applicant by other means.

- (1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.
- (2) For the purposes of subsection (1)—
 - (a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and
 - (b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.
- (3) For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority's publication scheme and any payment required is specified in, or determined in accordance with, the scheme.

Advice and Assistance

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. We can confirm that all nine Homes England office addresses can be found via the below link. The office which is our registered address for legal documents is indicated.

<https://www.gov.uk/government/organisations/homes-england/about/access-and-opening>





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What brand of hardware do you use for example, teams rooms, servers, firewalls, switches, access points, laptops, monitors, desktops, mice/keyboard, soft headphones or desk phones, photocopiers?

We can confirm that we use Lenovo hardware for meeting room devices in large meeting spaces and Microsoft Surface Hubs for the others. Homes England's server estate is in Microsoft Azure as are our firewalls. We can confirm that we use CISCO devices for switches and access points. All staff laptops are Microsoft Surface devices and monitors/desktops are HP, Dell and Hanspree. For mice and keyboards, we use Logitech and Kensington. We can advise that we do not use soft headphones or desk phones, however we use Plantronics wired devices for headphones or Poly Blackwire for other headsets. All printers and photocopiers are Xerox.

What parts of the Microsoft 365 Platforms do you use, example (exchange, teams etc.)?

We can confirm that Homes England uses all Microsoft 365 platforms including exchange and teams using an E5 licence across our estate and all applications within that environment.

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: infogov@homesengland.gov.uk

Information Governance Team
Homes England
Windsor House
6th Floor
42-50 Victoria Street
London
SW1H 0TL
United Kingdom

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

6th Floor
Windsor House
42 - 50 Victoria Street, Westminster
London, SW1H 0TL

0300 1234 500
@HomesEngland
www.gov.uk/homes-england





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Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team
For Homes England

