

## **Product Recall**

EDMI Atlas Mk7CD Electricity Meters	
Aspect	Details
Images	SECURITY FOR THE THE PARTY OF T
PSD Number	2502-0134
Product Type	Electrical appliances and equipment – Electricity Meter
Product Identifiers	Model: Mk7CD Affected units fall within the range of the following serial numbers: 251792525 - 253598310
Product Description	Grey electricity smart meter with digital display. Affected units were manufactured between October 2022 and October 2024.
Country of Origin	Malaysia
Counterfeit	No
Risk Level	Not provided
Risk Type	Electric shock and/or fire
Risk Description	The product has been identified as presenting a risk of electric shock and/or fire. In certain circumstances, the neutral terminal weld may fail, which can cause the copper busbar to come away from the terminal block. In installations where the neutral wiring is routed through the meter point, a partial or complete loss of continuity in the neutral circuit may occur. This could result in elevated voltage on accessible conductive parts on the product, or in cases of high resistance, overheating.  The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	The products have been recalled from end users. Installers have been instructed to contact affected customers with further information. Consumers should follow the instructions provided by the installers to enable the product to be replaced.
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <a href="https://www.gov.uk/guidance/product-recalls-and-alerts">https://www.gov.uk/guidance/product-recalls-and-alerts</a>