Office for Product
Safety & Standards

## Product Recall

NCC Type C Power Charger Plug	
Aspect	Details
Images	Type-C 20W Power Charger
PSD Number	2501-0170
Product Type	Electrical appliances and equipment – Power charger
Product Identifiers	Brand: NCC
Product Description	A white cube shaped 3-pin charger plug.
Country of Origin	Unknown
Counterfeit	Unknown
Risk Level	Serious
Risk Type	Electric Shock and Fire
Risk Description	The product presents a serious risk of electric shock and fire as the transformer is of poor build quality, with primary and secondary windings touching. The product also has insufficient creepage and clearance distances, and during testing, the solder on the PCB showed a possibility of lead being present. The product was also not supplied with an instruction manual, and some of the required documentation and markings were not present. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The product has been recalled from end users by The Phone Zone (Cheltenham). Owners of the power charger should stop using it immediately and return it to The Phone Zone. For further information, please contact The Phone Zone on 07944 646462 or via email on <u>thephonezonecheltenham@gmail.com</u>
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <u>https://www.gov.uk/guidance/product-recalls-and-alerts</u>