I-VIS device operational requirements

Step-by-step guide





Step 1

Check the power supply

Ensure your device is switched on and the power supply is fully operational during trips to sea. Make sure portable power banks are charged and connected to your I-VMS device.

Step 2

Check data transmissions

Check your device is transmitting data correctly by accessing the data app or web portal provided by your supplier.

Step 3

Report issues to your device supplier

Refer to the troubleshooting manual provided. If you still cannot resolve the issue, report it to your supplier immediately.

Step 4

Work with us

We may contact you to make sure you understand your obligations or if we detect any issues with your device. We will do our best to ensure you can continue to take trips to sea.

Do not attempt to install, fix or remove the device yourself.