# MOBILE BROWSERS AND CLOUD GAMING

Appendix B: Google's agreements with device manufacturers and their impact on Android choice architecture

12 March 2025



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The Competition and Markets Authority has excluded from this published version of the final report information which the inquiry group considers should be excluded having regard to the three considerations set out in section 244 of the Enterprise Act 2002 (specified information: considerations relevant to disclosure). The omissions are indicated by [🎉]. Some numbers have been replaced by a range. These are shown in square brackets. Non-sensitive wording is also indicated in square brackets.

# Contents

| 1.  | Introduction   | 4   |
|-----|--|-----|
| 2.  | Key agreements in place between Google and OEMs in relation to Google Search and Chrome  |     |
|     | Android Compatibility Program, EMADA and Chrome/Search licences  | 4   |
|     | Placement and Revenue Sharing Agreements   |     |
|     | Current arrangements between Google and Android OEMs   |     |
|     | Google's motivations for developing PAs and RSAs   | 7   |
| 3.  | Key terms of PAs and RSAs between Google and OEMs in relation to choice architecture for mobile browsers   | 11  |
|     | Placement Agreements (PA)  |     |
|     | Pre-installation requirements under the PAs  |     |
|     | Placement requirements under the PAs   |     |
|     | Default clauses under the PAs  |     |
|     | Uninstallation clauses under the PAs   |     |
|     | Revenue Sharing Agreements (RSA)   |     |
|     | Pre-installation clauses under the RSAs  |     |
|     | Placement clauses under the RSAs   | 14  |
|     | Default clauses under the RSAs   | 15  |
|     | Uninstallation clauses under the RSAs  | 15  |
| 4.  | Summary of analysis of Google's PAs and RSAs with OEMs in relation to mobile   |     |
|     | browsers   | 15  |
| Та  | bles   |     |
|     | le 1 : Payments currently made under EMADA and placement agreements for UK   |     |
| dev | ices by device tier  | 8   |
| Fiç | gures  |     |
| _   | ure 1: The relationship between agreements. Eligibility for PAs and RSAs is dependent<br>The OEM having Chrome and Search licences and a valid EMADA, which is in turn | ent |
|     | endent on being compliant with the ACC   | 6   |

## Introduction

- Section 8 of this report ('The role of choice architecture in mobile browsers') refers
  to the agreements that Google has entered into with Original Equipment
  Manufacturers (OEMs) that affect mobile browser choice architecture across
  Android devices.
- 2. In this Appendix, we consider the following types of agreements in relation to Chrome between Google and OEMs Placement Agreements (PAs) and Revenue Sharing Agreements (RSAs) and the impact they have on the choice architecture on Android devices.
- 3. In particular, this Appendix provides a greater level of detail regarding:
  - (a) The key agreements in place between Google and OEMs in relation to Google Search and Chrome.
  - (b) The key terms of PAs and RSAs between Google and OEMs in relation to choice architecture for mobile browsers.
  - (c) Summary of the analysis of Google's PAs and RSAs with OEMs.

# **Key agreements in place between Google and OEMs in relation** to Google Search and Chrome

# Android Compatibility Program, EMADA and Chrome/Search licences

- 4. In this appendix, we focus on the PAs and RSAs between Google and OEMs pursuant to which OEMs receive payments from Google for activated devices that fulfil conditions regarding the placement and access to Google Search and Chrome.
- 5. However, entering into these agreements is dependent on being party to other agreements, which we explain briefly here. These other agreements are explained in more detail in CMA's MEMS report.<sup>1</sup>
- 6. While the Android operating system is based on open-source software, to license the Android name and logo, OEMs must enter into an agreement called the Android Compatibility Commitment (ACC) and comply with the definition of the Android operating system set out in the Compatibility Definition Document (CDD).<sup>2</sup>

<sup>&</sup>lt;sup>1</sup> MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk).

<sup>&</sup>lt;sup>2</sup> MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), pE9, paragraph 19-21.

- 7. OEMs that have entered into the ACC and comply with the CDD can then enter into the European Mobile Application Distribution Agreement (EMADA). Under this agreement, OEMs pay Google a per-device licence fee to license a collection of Google apps and services, known as Google Mobile Services (GMS).<sup>3</sup>
- 8. The collection of apps and services licensed under the EMADA include popular apps such as Gmail, Maps, YouTube and the Play Store (the primary app store on the Android operating system).<sup>4</sup>
- 9. Prior to 2018, the Google Search App and Chrome applications were licensed on Android through the GMS suite of applications. In a 2018 decision, the European Commission mandated that the Google Search App and Chrome apps could no longer be bundled in this way.<sup>5</sup>
- 10. Following this decision, OEMs can now also choose to license the Google Search App and/or Google Chrome apps through separate licences, as these services are not included in the GMS suite. There are no fees associated with these licences.
- 11. OEMs that have entered into the ACC, CDD, the EMADA and Google Search and Chrome licences, are then eligible to enter into a PA and/or an RSA.<sup>6</sup> Figure B.1 illustrates the relationship between the different types of agreements.<sup>7</sup>

<sup>&</sup>lt;sup>3</sup> MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), ppE12-E13, paragraph 31-36.

<sup>&</sup>lt;sup>4</sup> MEMS Final report, pE82; Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), pE2, paragraph 6.

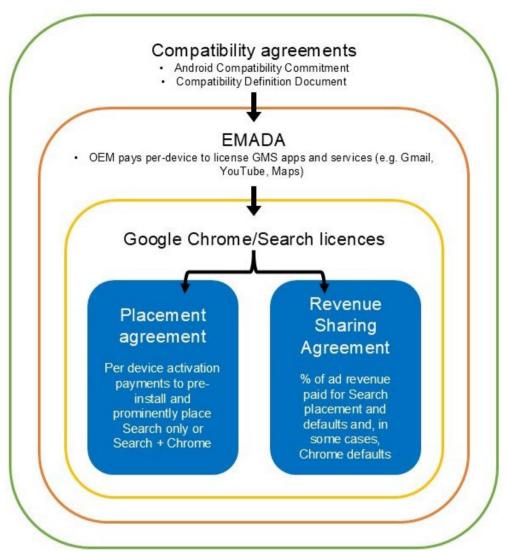
<sup>&</sup>lt;sup>5</sup>MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), pE18, paragraph 51.

<sup>&</sup>lt;sup>6</sup> MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), pE18, paragraph 52.

<sup>&</sup>lt;sup>7</sup> Adapted from MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), page E4, figure E1.

## **Placement and Revenue Sharing Agreements**

Figure 1: The relationship between agreements. Eligibility for PAs and RSAs is dependent on the OEM having Chrome and Search licences and a valid EMADA, which is in turn dependent on being compliant with the ACC.



Source: Illustration created by the CMA.

- 12. OEMs can choose to enter into a PA and/or an RSA, conditional on entering into the EMADA and having licensed Google Search and Chrome. For some OEMs, the type of RSA they enter into is known as the Google Mobile Incentive Agreement (GMIA).<sup>8</sup> Henceforth, we use the term RSA to also include the GMIA.
- 13. PAs allow OEMs to earn per-device activation payments, paid by Google, provided that they comply with agreement terms to pre-install and place prominently either the Google Search App only or both the Google Search and Chrome apps.<sup>9</sup>

<sup>&</sup>lt;sup>8</sup> Google's response to CMA' information request [%].

<sup>&</sup>lt;sup>9</sup> MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), pE19, paragraph 54.

- 14. As detailed below (see paragraphs B.33 – B.35), OEMs are incentivised to enter into PAs through these payments, which offset the licensing fees they pay to enter into the EMADA. 10
- 15. RSAs allow OEMs to earn revenue shares through specific search access points on Android devices. 11,12
- 16. These agreements are not mutually exclusive; OEMs may enter into both a PA and an RSA.

## **Current arrangements between Google and Android OEMs**

- 17. Most OEMs that enter into the EMADA and separate licences for Google Search and Chrome also opt to have a PA. Both the PAs and the RSAs are dependent on the OEM being party to an EMADA agreement and obtaining Google Search and Chrome licences. Google stated that typically OEMs that enter into an RSA, will also have a PA with Google. 13
- 18. However, Google also stated that it is possible to enter into a PA and not an RSA and that it is common for OEMs to do this. 14
- 19. Both PAs and RSAs appear to be prevalent across the top OEMs in the UK. Google has PAs and RSAs with at least [X] OEMs that ship to the UK. 15 We have reviewed agreements from OEMs that account for a large majority of UK Android users 16
- 20. Device activations covered by the agreements we have reviewed account for, in 2022, a total of [≫] [3 – 15 million] new individual devices in the UK. Google stated that not all such activations qualified for revenue sharing under the OEMs' RSAs 17

# Google's motivations for developing PAs and RSAs

21. The majority of Google's revenue comes through Google Search and advertising. 18 Though advertisers can publish across multiple different services (eg

pE19, paragraph 54.

<sup>&</sup>lt;sup>10</sup> Notes from meeting with [≫], [≫]; Responses to CMA requests for information; [≫] response to the CMA's information request,  $[\[ \] ]$ ;  $[\[ \] ]$  response to the CMA,  $[\[ \] ]$  response to CMA's information request,  $[\[ \] ]$ . <sup>11</sup> MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk),

<sup>&</sup>lt;sup>12</sup> [%] response to the CMA's information request, [%].

<sup>&</sup>lt;sup>13</sup> Google's response to the CMA's information request, [%].

<sup>&</sup>lt;sup>14</sup> Information provided to the CMA by Google, 23 October 2024.

 $<sup>^{15}</sup>$  Google's response to the CMA's information request, [ $\gg$ ].

<sup>&</sup>lt;sup>16</sup> The sample is defined based on Android UK market share Mobile device vendors: market share 2012-2023 | Statista, accessed on 3 February 2025, as well as covering OEMs with high numbers of UK device activations under these agreements, from Google's response to the CMA's information request, [%].

<sup>[%]</sup> response to the CMA's information request. [%]. [%].

<sup>18</sup> MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), pE19, paragraph 54.

Search, YouTube, Maps), Google Search remains central to generating revenue from advertisers, <sup>19</sup> where, for example, publishers may pay an amount every time a user clicks on their content in the search results.

- 22. As such, one possible avenue to increase revenue is through the search access points covered by the terms of the PA and the RSA– ensuring that Google Search is highly visible and accessible to users compared to other search engines. Google Chrome is a key access point for search,<sup>20</sup> listed as such in the RSA. This is also reflected in the structure of the RSAs. [ $\gg$ ].<sup>21</sup>
- Google has also acknowledged the role that default apps have in driving Search traffic, [≫]. <sup>22</sup>
- 24. Google views the agreements it has with OEMs as [%]. 23
- 25. As such, Google makes significant investment into agreements with manufacturers, covering a large proportion of activated Android devices [≫].<sup>24</sup>
- 26. Several OEMs reported that pre-loading the Google Search and Chrome apps as laid out in the terms of PAs and RSAs carries benefits for their users, for example, by offering an improved and consistent experience to users. <sup>25</sup> [≫] submitted that its users expect apps such as Google Search and Chrome to be available on Android devices. <sup>26</sup>
- OEMs also receive financial incentives for entering into the agreements. For example, OEMs receive per-device activation payments for fulfilling terms of the PAs. [≫].<sup>27</sup>

Table 1: Payments currently made under EMADA and placement agreements for UK devices by device tier<sup>28</sup>

| Agreement type | Tier 1 | Tier 2 | Tier 3 |
|----------------|--------|--------|--------|
| [%]            | [%]    | [%]    | [%]    |
| [%]            | [%]    | [%]    | [%]    |
| [》<]           | [%]    | [%]    | [※]    |

<sup>&</sup>lt;sup>19</sup> One Google VP commented: "Search is the revenue engine of the company", *United States v. Google, LLC*, No. 20-cv-3010, 2024, Trial Exhibit-UPX2044: (justice.gov), p1, accessed on 3 February 2025.

<sup>&</sup>lt;sup>20</sup> As described by one Google VP: "Chrome exists to serve search", *United States v. Google, LLC*, No. 20-cv-3010, 2024, Trial Exhibit - UPX0809 (justice.gov), p3, accessed on 3 February 2025.

<sup>&</sup>lt;sup>21</sup> [%] response to the CMA's information request, [%] and [%] response to the CMA's information request, [%].

<sup>&</sup>lt;sup>22</sup> Google's internal document [%].

<sup>&</sup>lt;sup>23</sup> Google's response to the CMA's information request, [ $\gg$ ]; Google's internal document [ $\gg$ ] DOCID [ $\gg$ ];  $\gg$ ], Google's internal document [ $\gg$ ] DOCID [ $\gg$ ].

<sup>&</sup>lt;sup>24</sup> [%] internal document [%] DOCID [%]; [%] internal document [%] DOCID [%].

<sup>&</sup>lt;sup>25</sup> Responses to CMA requests for information; [ $\gg$ ] response to the CMA's information request, [ $\gg$ ]; [ $\gg$ ] response to the CMA's information request, [ $\gg$ ]. Notes from meeting with [ $\gg$ ]. <sup>26</sup> Note of a meeting with [ $\gg$ ].

<sup>&</sup>lt;sup>27</sup> [ $\gg$ ] response to the CMA's information request, [ $\gg$ ].

<sup>&</sup>lt;sup>28</sup> Payment data from Google's response to the CMA's information request, [%].

- 28. Based on these payments, OEMs will only recoup the licence fees paid under the EMADA if they comply with terms in the PA relating to both Google Search and Chrome (as opposed to search terms only), providing an incentive to comply maximally with the terms of the PAs.
- 29. Payment data from 2023 suggests that OEMs do recoup the payments made under the EMADA, with Google paying out more in PA activation payments for UK devices [≫] than it receives in UK EMADA licensing revenues [≫].<sup>29</sup> [≫] acknowledged that the earnings made through its PA are used to offset the costs it pays to enter the EMADA.<sup>30</sup>
- 30. OEMs that choose to enter into RSAs will then receive further financial incentives by complying with terms relating to Google's apps and services, depending on the device tiers that they choose for the configuration of their devices on a device-by-device basis.<sup>31</sup>
- 31. Google makes substantial payments to OEMs under these agreements in 2023, it paid approximately [≫] [\$2 3 billion] globally under RSAs to OEMs that comprise a majority market share in the UK Android market.<sup>32</sup>
- 32. Several OEMs told us that the financial incentives they receive from PAs and RSAs are key motivators for entering into and complying with the terms of these agreements.<sup>33</sup>
- 33. [≫].<sup>34</sup> However, negotiating power may be conditional on the OEM and its relationship with Google, such that the financial benefits of these agreements may be more favourable to larger OEMs with a larger market share.
- 34. Stakeholders have submitted that it is very difficult for other browser vendors to replicate these types of agreements with OEMs. Pre-installation and default status out-of-the box are considered desirable by multiple browser vendors, and several browser vendors have expressed the view that they welcome opportunities to develop agreements of their own.<sup>35</sup>
- 35. Google pays substantial revenue shares and activation payments to OEMs for fulfilling the terms of the PAs and RSAs. Many of the browser vendors we spoke to told us that, while they had attempted to set up agreements of their own, these

<sup>&</sup>lt;sup>29</sup> Google's response to the CMA's information request, [※].

<sup>&</sup>lt;sup>30</sup> [%] response to CMA's information request, [%].

<sup>&</sup>lt;sup>31</sup> Google's response to the CMA's information request, [ $\gg$ ] and Google's response to the CMA's information request, [ $\gg$ ].

<sup>&</sup>lt;sup>32</sup> Google's response to the CMA's information request, [×].

<sup>&</sup>lt;sup>33</sup> Notes from meeting with [ $\gg$ ]; Responses to CMA requests for information; [ $\gg$ ] response to CMA's information request, [ $\gg$ ]; [ $\gg$ ] response to the CMA's information request, [ $\gg$ ]. [ $\gg$ ] response to the CMA's request for information, [ $\gg$ ].

<sup>&</sup>lt;sup>34</sup> [※] response to the CMA's information request, [※].

<sup>&</sup>lt;sup>35</sup> Notes from meetings with: [≫]; [≫]. [≫] response to the CMA's request for information [≫].

agreements were difficult to set up and mostly unsuccessful. 36 Several of these browser vendors said that they deem the cost of these agreements to be too high, <sup>37</sup> especially given that any incentive agreements they developed would have to compete with the agreements Google currently has in place. The PAs and RSAs Google has in place allow mobile browsers to be pre-installed, placed prominently and, in some cases, set as the default browser on Android devices out-of-the-box.

- Google has highlighted that the agreements it has with OEMs are optional, non-36. exclusive and contestable by mobile browser rivals, with OEMs free to install other mobile browsers on their devices.<sup>38</sup>
- 37. Google also submitted that rival browser vendors can secure pre-installation on OEM devices by either paying OEMs for pre-installation alongside Chrome, without the need to contest Google's payments to OEMs, or by paying OEMs an additional amount for exclusive pre-installation on all or on a subset of devices (eq enterprise devices). As an example, Google cited Opera, a browser vendor that told the EU General Court that 'a good number of its users come from preinstallation agreements concluded with OEMs'. 39
- 38. However, we note that most OEMs do not pre-install multiple mobile browsers unless it is the OEM's first-party mobile browser. For example, data from Google shows that in the 12-month period from March 2023 – February 2024, Android devices were pre-installed with an average of 1 to 2 mobile browsers. 40 Therefore. the current pre-installed mobile browsers may limit rival browser vendors from accessing users of Android devices. Google submitted that the rationale behind OEMs not pre-installing multiple mobile browsers include that 'OEMs are likely to pre-install browsers that they consider the majority of their users will prefer to improve the out-of-the-box experience and minimise friction for users. This provides a clear explanation for why a significant proportion of users do not choose to switch away from a pre-installed default browser.'41 In response to PDR, Google submitted 'If an OEM decides not to pre-install an app [...] this simply indicates that the OEM does not consider that its users want to have the app pre-

 $<sup>^{36}</sup>$  Response to CMA requests for information;  $[\ensuremath{\mathbb{K}}]$ ;  $[\ensuremath{\mathbb{K}}]$ ;  $[\ensuremath{\mathbb{K}}]$ ;  $[\ensuremath{\mathbb{K}}]$ ;  $[\ensuremath{\mathbb{K}}]$ ; Notes from meeting with  $[\ensuremath{\mathbb{K}}]$ ; notes from meeting with [%]. However, as noted in the CMA's Final Report, Section 8, Sub-Section 'Google's control of choice architecture in the device factory settings on first use of mobile browsers, (a) Pre-installations of Chrome and installations of alternative mobile browsers on Android devices', [%]. [%].

<sup>&</sup>lt;sup>37</sup> Notes from meetings with: [ $\gg$ ]; [ $\gg$ ]; [ $\gg$ ]. [ $\gg$ ]. <sup>38</sup> Google's response to WP5 – The role of choice architecture in competition in the supply of mobile browsers', 5 July 2024, paragraph 20. Google's response to the CMA's provisional decision report dated 22 November 2024, paragraph

<sup>&</sup>lt;sup>39</sup> Google's response to the CMA's provisional decision report dated 22 November 2024, paragraph 42. Further reasons given by Google for OEMs not pre-installing multiple browsers are summarised in CMA's Final Report, Section 8, Sub-Section 'Google's control of choice architecture in the device factory settings on first use of mobile browsers, (a) Preinstallations of Chrome and installations of alternative mobile browsers on Android devices'.

<sup>&</sup>lt;sup>40</sup> Google's response to the CMA's information request, [%]. <sup>41</sup> Google's response to WP5 – The role of choice architecture in competition in the supply of mobile browsers', 5 July 2024, paragraph 20.

- installed. In a competitive OEM environment, OEMs are incentivised to pre-install the browsers that they think their users would prefer to have pre-installed'. 42
- 39. Google submitted that approximately 70% of UK Android devices pre-install mobile browsers other than Chrome. 43 However, we note that the majority of these devices are Samsung devices, where Samsung pre-installs its own mobile browser (Samsung Internet) alongside Google's Chrome.
- 40. Google further submitted that rival mobile browsers do not need to 'match' Google's payments to OEMs to achieve prominent placement or default status. While Google's revenue-sharing agreements provide an option for OEMs to receive higher payments for placing Chrome in the 'hotseat', OEMs have the freedom to do this on the device-by-device basis. As such, if rival mobile browsers choose to compete for default status or 'hotseat' placement on an Android device, they do not need to contest the full scope of payments under Google's RSA. <sup>44</sup> However, prior to reaching placement agreements with OEMs, browser vendors must first pay to secure the pre-installation of their mobile browser apps, underscoring the complexity and potential costliness of these agreements. Some OEMs are also browser vendors. While the agreements they have with Google do allow them to pre-install, place prominently and set as default their own mobile browser, the PAs and RSAs mean that they receive payments through [ ]≪ ]. <sup>45</sup>
- 41. Overall, the PAs and RSAs in relation to Chrome between Google and OEMs mean that Google Search and Chrome maintain prominence on Android devices. These agreements allow Google to specify detailed requirements about the use of choice architecture in relation to Chrome across Android devices. The financial incentives offered to OEMs encourage these agreements, making it difficult for rival mobile browsers to compete. While Google states these agreements are non-exclusive, it may be challenging for browser vendors to reach their own pre-installation or placement agreements due to the constraints outlined above.

# Key terms of PAs and RSAs between Google and OEMs in relation to choice architecture for mobile browsers

42. In this section, we have analysed key terms in relation to choice architecture (eg pre-installations, placement, defaults and uninstallations of Chrome) across two types of agreements – PAs and RSAs between Google and OEMs.

<sup>&</sup>lt;sup>42</sup> Google's response to the CMA's provisional decision report dated 22 November 2024, paragraph 44.

<sup>&</sup>lt;sup>43</sup> Google's response to the CMA's provisional decision report dated 22 November 2024, paragraph 41.

<sup>&</sup>lt;sup>44</sup> Google's response to the CMA's provisional decision report dated 22 November 2024, paragraph 45.

<sup>&</sup>lt;sup>45</sup> Google's response to the CMA's information request,  $[\ensuremath{\gg}]$  and Google's response to the CMA's information request  $[\ensuremath{\gg}]$ .

#### **Placement Agreements (PA)**

- 43. Under the PAs. Google pays OEMs 'activation payments' for each device on which they pre-install the Google Search or Google Search and Chrome apps and satisfy certain placement obligations for either (i) the Google Search app, or (ii) the Google Search and Chrome apps. 46
- 44. The following section focuses on pre-installation, placement and default clauses as regards Chrome for UK devices under the PAs for OEMs representing a large majority of UK Android users.
- 45. If OEMs pre-install and comply with the placement requirements in respect of Google Chrome in addition to Google Search they earn a substantially larger payment per device.47
- 46. Google submitted that the PAs are optional and standalone, ie there is no requirement in any other Google agreement for an OEM to also enter into a PA. Google further submitted that the PAs operate on a per-device basis, ie the OEM can choose on a device-by-device basis whether to meet the requirements in the PAs and earn activation payments. Google further submitted that the PAs are nonexclusive and contestable, ie they do not prevent an OEM from pre-installing other mobile browsers or placing them favourably.<sup>48</sup>

## Pre-installation requirements under the PAs

47. Our review of PAs for OEMs that account for a large majority of UK Android users indicates that in order for an OEM's mobile device to qualify for the higher Chrome-related activation payments, the OEM is required to pre-load Chrome under a licence granted by a 'Chrome License Agreement'. 49

#### Placement requirements under the PAs

48. Our review of PAs for OEMs that account for a large majority of UK Android users indicates that, in addition to pre-installing Chrome, for an OEM's device to qualify for the higher Chrome-related activation payments under the PAs, the OEM must commonly place Chrome in the Google folder on the device's default home screen (if not more prominently). 50

<sup>49</sup> [%]. <sup>50</sup> [%].

<sup>&</sup>lt;sup>46</sup> MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), pE19, paragraph 54.

<sup>&</sup>lt;sup>47</sup> MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), page E19, paragraph 54.

<sup>&</sup>lt;sup>48</sup> Google's response to the CMA's information request, [ ] Google's response to the CMA's provisional decision report dated 22 November 2024, paragraph 41.

49. Our review of PAs for OEMs that account for a large majority of UK Android users indicates that for a device to be eligible to receive the higher Chrome-related activation payments the OEM is commonly required to [%].

#### Default clauses under the PAs

50. Our review of PAs for OEMs that account for a large majority of UK Android users has not identified clauses that require Chrome to be set as the default mobile browser. <sup>51</sup> Google confirmed that its PAs do not contain obligations to set Chrome as default. <sup>52</sup>

#### Uninstallation clauses under the PAs

- 51. Our review of PAs for OEMs that account for a large majority of UK Android users has not identified any clauses that require OEMs to prevent users from uninstalling Chrome. <sup>53</sup>
- 52. However, we have identified clauses that [%].54

#### **Revenue Sharing Agreements (RSA)**

- 53. As set out in the CMA's MEMS report, under its RSAs, Google pays some OEMs a proportion of its net advertising revenue from specific search access points on their devices in return for meeting a number of placement and promotion requirements.<sup>55</sup>
- 54. Our review of RSAs of OEMs that account for a large majority of UK Android users shows that payments from Google can include [≫].<sup>56</sup>
- 55. Google explained that Google's RSAs [≫].<sup>57</sup>
- The following section focuses on pre-installation, placement and default requirements as regards Chrome for UK devices under RSAs of OEMs that account for a large majority of UK Android users.

#### Pre-installation clauses under the RSAs

57. Our review of RSAs of OEMs that account for a large majority of UK Android users indicates clauses that appear to be a *de facto* requirement to pre-install Chrome

<sup>&</sup>lt;sup>51</sup> [%].

<sup>&</sup>lt;sup>52</sup> Google's response to the CMA's information request, [%].

<sup>&</sup>lt;sup>53</sup> [≪].

<sup>54 [</sup>**%**]

<sup>&</sup>lt;sup>55</sup> MEMS Appendix E: Google's agreements with device manufacturers and app developers (publishing.service.gov.uk), pE19, paragraph 54.

<sup>&</sup>lt;sup>57</sup> Google's response to the CMA's information request, [%].

for a device to qualify for additional revenue share (that OEMs may elect for on a device-by-device basis) are common.<sup>58</sup>

- 58. [%].
- 59. [%].
- 60. Our reviews of RSAs of OEMs that account for a large majority of UK Android users indicates that some RSAs contain clauses that [≫]. These clauses apply to certain higher tiers of devices that OEMs may elect to configure on a device-by-device basis.<sup>59</sup>
- 61. [%].<sup>60</sup> [%].<sup>61</sup> [%].<sup>62</sup> [%].<sup>63</sup> [%].
- 62. [%].<sup>64,65</sup> [%].<sup>66</sup> [%].<sup>67</sup>
- 63. [×]. <sup>68,69,70</sup> [×]. <sup>71</sup> [×]. <sup>72</sup>
- 64. [**%**].<sup>73,74,75</sup>

#### Placement clauses under the RSAs

- Our review of RSAs of OEMs that account for a large majority of UK Android users indicates that some RSAs contain clauses that give OEMs the option to qualify for certain higher revenue share tier [%]:<sup>76</sup>
- 66. [**%**].<sup>77</sup>
- 67. [%]. <sup>78</sup> [%]. <sup>79</sup> [%]. <sup>80</sup>

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<sup>58</sup> [%].
<sup>59</sup>[%].
<sup>60</sup> [≫].
<sup>61</sup> [≫] submission to the CMA [≫].
<sup>62</sup> [\gg] submission to the CMA, [\gg].
<sup>63</sup> [×] response to the CMA's provisional decision report dated 22 November 2024. [×].
<sup>64</sup> [%].
^{65}[\[ \] ] response to the CMA's information request, [\[ \] ].
^{66} [\gg] submission to the CMA [\gg].
<sup>67</sup> [%] response to the CMA's information request, [%].
^{68} [\gg] response to the CMA's information request, [\gg].
<sup>70</sup> [\gg] response to the CMA's information request, [\gg].
^{71} [\gg] submission to the CMA [\gg].
<sup>72</sup> [%].
<sup>73</sup> [%] response to the CMA's information request, [%].
^{74} [%] response to the CMA's information request [%].
<sup>75</sup> [%] response to the CMA's information request, [%].
<sup>76</sup> [%].
<sup>77</sup> [%].
<sup>78</sup> [%].
<sup>79</sup> [\gg] submission to the CMA [\gg].
<sup>80</sup> [X] response to the CMA's information request, [X].
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- 68. [**%**].<sup>81</sup>
- 69. [%]. <sup>82</sup> [%]. <sup>83</sup> [%]. <sup>84</sup>

#### Default clauses under the RSAs

- 70. Our review of RSAs of OEMs that account for a large majority of UK Android users indicates that some RSAs contain clauses that require Chrome to be set as the default mobile browser on the device for a device to qualify for certain revenue share tiers:<sup>85</sup>
- 71. [**%**].<sup>86</sup>
- 72. [%].<sup>87</sup> [%].<sup>88</sup> [%].<sup>89</sup>
- 73. [%].<sup>90</sup>
- 74. [%].<sup>91</sup> [%].<sup>92</sup> [%].<sup>93</sup>
- 75. We have also found an instance of a clause that  $[\times]$ . <sup>94</sup>

#### Uninstallation clauses under the RSAs

76. Our review of RSAs for OEMs that account for a large majority of UK Android users has not identified any clauses that require OEMs to prevent users from uninstalling Chrome. 95

# Summary of analysis of Google's PAs and RSAs with OEMs in relation to mobile browsers

77. We have considered PAs and RSAs made between Google and OEMs detailed in 'Section 8: The role of choice architecture in mobile browsers' and in this Appendix, and found that these agreements are prevalent across Android OEMs.

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81 [※].
82 [※].
83 [※] submission to the CMA [※].
84 [※].
85 [※].
86 [※].
87 [※] submission to the CMA [※].
88 [※] response to the CMA's information request, [※].
89 [※] response to the CMA's information request, [※].
90 [※].
91 [※].
92 [※] submission to the CMA [※].
93 [※].
94 [※].
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- Our analysis covers the majority of the Android market in the UK. All OEMs that form a part of our analysis have both a PA and RSA in place with Google. <sup>96</sup>
- The dependencies between PAs, RSAs and other agreements (such as the EMADA and compatibility requirements) means that OEMs enter into a suite of related agreements that make Google applications and services prominent across the choice architecture of the Android ecosystem. This is notwithstanding Google's submissions that Chrome is prominently placed in the 'hotseat' and set as default on slightly less than 40% of Android devices out-of-the-box and that approximately 70% of UK Android devices pre-install mobile browsers other than Chrome. 97 We address those submissions under 'Google's motivations for developing PAs and RSAs' above and in the CMA's Final Report, Section 8, Sub-Section 'Google's control of choice architecture in the device factory settings on first use of mobile browsers, (c) Default settings on Android devices'.
- 79. The EMADA and compatibility requirements give Google oversight of new Android models, with Google stating that compliance with the terms of agreements is conducted through review of software builds for new devices, which Google reviews and approves for launch.<sup>98</sup>
- 80. While some OEMs suggest that certain terms in relation to choice architecture such as pre-installations, placement and defaults mandated in these agreements can serve to improve the user experience, it is also the case that OEMs receive substantial financial incentives to fulfil the terms of these agreements.
- 81. Those financial incentives may allow OEMs to reduce their costs and, therefore, reduce device costs for consumers in the short term. However, there are also relevant considerations concerning the effect that such financial incentives have on OEMs:
  - (a) to consider third-party browser vendors for pre-installation on their devices;
     and
  - (b) for OEMs that also provide their own mobile browser, to develop a competitive first-party browser app on the same device on which Chrome is pre-installed.
- 82. Furthermore, third-party browser vendors may face barriers relating to:
  - (a) the opportunity to develop similar agreements with OEMs; and

<sup>&</sup>lt;sup>96</sup> [%].

<sup>&</sup>lt;sup>97</sup> Google's response to the CMA's provisional decision report dated 22 November 2024, paragraphs 41, 46 and 47.

<sup>&</sup>lt;sup>98</sup> Google, submission to the CMA dated 23 October 2024.

- (b) the effects that the current choice architecture on Android devices out-of-thebox has on consumer choice, and the ability of browser vendors to access new users and provide a quality user experience.
- 83. Overall, through the PAs and RSAs in relation to Chrome, Google has considerable influence over the choice architecture on Android devices and this leads to Chrome being pre-installed, prominently placed and, in some cases, set as default on Android devices in factory settings, as detailed in 'Section 8: The role of choice architecture in mobile browsers'.