



Environmental Site Management Plan

Raw Materials, Water and Waste Residue Efficiency Management Plan: Maple Lodge STW



Using this standard

This standard is controlled and managed by EMS & Air and Waste Permitting Teams, and a copy is held on SharePoint at the following location: [Environmental Management Systems](#)

If you have any feedback please send this to: airandwaste.permitting@thameswater.co.uk

This standard works in combination with other corporate documents including the Asset Standards, Site Operating Manuals, site Odour Management Plans, Health and Safety Standards, and regulatory permits.

Document Control & Procedures

Contents

Document Control & Procedures	2
Contents.....	2
0 Document Confidentiality.....	4
1 Glossary of Terms.....	4
2 Executive Summary	5
3 Process Responsibility.....	5
4 Raw Materials and Water Management.....	5
4.1 Biogas	5
4.2 Diesel.....	6
4.3 Lubrication Oil.....	6
4.4 Water	6
4.5 Other Raw Materials.....	6
5 Waste Gas and Water	10
5.1 Waste Gas Streams.....	10
5.2 Waste Water Streams	10
5.3 Waste Water Drainage	10
6 Inventory	11
6.1 Water usage.....	11
6.2 Biogas	11

7	Residue Management	11
8	Summary and Recommendations	13

Figures and Tables:

Table 4.1 - Raw Material List	8
Table 4.2 - Composition and Fate of Raw Materials.....	9
Table 7.1 - Residue List	12

0 Document Confidentiality

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1 Glossary of Terms

TERM	DESCRIPTION
AD	Anaerobic Digestion
CHP	Combined Heat and Power
DEFRA	Department for Environment, Food and Rural Affairs
EA	Environment Agency
EMS	Environmental Management System
EPR	Environmental Permitting Regulations
FFT	Flow to Full Treatment
ICA	Instrumentation Control & Automation
IED	Industrial Emissions Directive
OCU	Odour Control Unit
OMC	Operational Management Centre
OMP	Odour Management Plan
PFT	Picket Fence Thickener
PM	Process Manager
PS	Pumping Station
PST	Primary Settlement Tank
Receptors	Sensitive receptors are any fixed buildings or installations where odour annoyance may occur, such as residential homes, schools, hospital, offices, shops or garden centres. Open areas such as playgrounds and public footpaths should also be listed where these are known to have been affected by odour.
SAP	Thames Water's enterprise resource and planning system
SCADA	Supervisory Control And Data Acquisition
SOM	Site Operating Manual
STW	Sewage Treatment Works
TW	Thames Water
UWWTD	Urban Waste Water Treatment Directive

2 Executive Summary

In accordance with the consolidated IED Environmental Permit for Maple Lodge; Waste BAT, specifically BAT3; and associated written management systems, this is the site management plan covering use of raw materials, water and residues. Thames Water Utilities Ltd is required to review and record at least every 4 years whether there are suitable alternative materials that could reduce environmental impact or opportunities to improve the efficiency of raw material and water use and to carry out a waste minimisation review.

The prime function of the sludge treatment facility at Maple Lodge Sewage Treatment Centre is to capture the energy potential from the treatment of sewage sludges. The plant is run 24/7 due to the continuous supply of sewage received at the treatment works either from the surrounding catchment, or via tanker discharge.

This document forms part of the Thames Water Environmental Management System (EMS) for the permitted Sludge Treatment Centre (STC) within Maple Lodge Sewage Treatment Works.

Thames Water is committed to continual environmental improvements, including materials management, water resources and waste management. This commitment is delivered through efficient control of processes, capital investments, and environmental training.

3 Process Responsibility

The Operational Manager for the site has overall responsibility for reviewing the processes on the site that use raw materials, raw water and create residual wastes. This document is reviewed 4-yearly, but the review process is ongoing as part of the regular performance monitoring for the site.

There are many drivers for reducing use of raw materials, and creation of wastes within our processes, including environmental, financial, and resourcing, so it is in our best interests to undertake these reviews regularly, and to include representatives across the full chain of specialist teams involved in the decisions. For example, from initial procurement processes, and contractor management, through to operations, alarms, and the regular maintenance of the installation. These all work together to ensure that the processes utilise the minimum amount of raw materials/water (such as overdosing of chemicals), and that wastes are minimised (such as worn parts or broken machinery).

4 Raw Materials and Water Management

There are a limited number of raw materials used in the process. All materials used at the installation are subject to storage and handling procedures, as laid out in relevant Asset/ Essential Standard and the Site Operating Manual (SOM). There are no dusty or potentially wind conveyed materials used on the installation.

The use of raw materials is carefully monitored and benchmarked for cost reasons, and in many cases the correct quantity has to be precisely used for proper processing to take place, so there are controls in place through monitoring and optimisation of the process.

Regular maintenance of the installation, is carried out in accordance the sites preventative maintenance programme, and the SOM. This ensures that there are minimal energy losses from worn parts, thereby maintaining its inherent efficiency.

4.1 Biogas

The principal fuel used in the installation is biogas resulting from the anaerobic digestion of sludge from the sewage treatment centre. There is no alternative fuel used in the Combined Heat and Power (CHP)

engines as the biogas utilisation is the primary reason for the installation's existence. Biogas is stored within floating roof biogas holders on eight Primary Digester Tanks within the installation boundary.

The heat produced by the CHP engines allows the digestion process to be optimised in order to maximise biogas production. Overall, this allows a greater efficiency in converting sludge to biogas and power. Key to maximising the energy production of the site is the consistent and predictable production of biogas from the digestion process and the minimisation of the use of electrical power in doing so.

The generation and use of power and heat from a renewable biogas source represents a positive impact with respect to global warming potential.

Biogas is also used as the primary fuel for the boiler plant. The boilers operate if there is a temperature deficit to provide supplementary heat to the digestion plant, this only happens occasionally in practise.

4.2 Diesel

Diesel is used in the installation as a standby for the boiler plant only in the event there is not sufficient biogas available. This happens rarely in practise.

4.3 Lubrication Oil

Lubrication oil used on site in the CHP engines, with the volume dictated by the operational requirements. Thames Water monitors the use of oil to increase its efficiency and reduce quantities required. The monitoring is carried out through a monthly oil analysis programme, which assesses the condition of the oil. The oil is changed if the quality is below pre-defined standards. This minimises consumption of oil as it will only be replaced when necessary. Once determined to be below standard, the oil is changed and the replaced oil is sent for recycling off-site.

CHP engine oil is monitored for contaminants, which indicate oil performance and general engine condition.

4.4 Water

Water used on the installation is mains water or water from a borehole on site, for three purposes:

- General use;
- Make up of polymer; and the
- Heating loop and boiler system.

Water within the heating loop and boiler systems are treated with dosing chemicals under the management of a specialist subcontractor. It is in closed loop system which only requires minimal top up and inhibitor chemicals addition. This is to decrease water hardness that can cause scale build up within the heat exchangers. The system is inspected for leaks, particularly where excess water has to be added to top up the system.

A review has been undertaken of water use within the site, to see if lower grade water, specifically borehole water can be used to replace any potable water. Savings have been identified and implemented, for example, where water is used for washing down purposes within the site, for example if a spillage of sludge occurs, this water is final effluent from the works.

4.5 Other Raw Materials

The site Odour Management Plan gives details of contractor performance and maintenance checks so these are not covered further here.

Table 4.1 below lists all the raw materials used on site followed by Table 4.2 that gives their composition and fate.

Table 4.1 - Raw Material List

Description of raw material and composition	Maximum storage amount (tonnes or as stated)	Annual throughput (tonnes per annum or as stated)	Description of the use of the raw material
Sludge polymer: 1. Flopam EM640HIB 2. Flopam EM640HIB 3. Flopam FO4650VHM /BULK	1. 6,000 L stored in IBCs on portable bunds 2. 6,000 L stored in IBCs on portable bunds 3. 28 tonnes stored in a bunded silo	1. 20 tonnes 2. 20 tonnes 3.400 tonnes	1. Agent used in SAS thickening process. 2. Agent used in sludge thickening process. 3. Agent used in digested sludge cake thickening process.
Anti foam: Flofoam 139 F	3,000 litres Stored in IBCs located on portable bunds	20 tonnes	To control foaming in primary digesters. To control foaming on centrate return
Biogas	As required	As required	Primary fuel for CHP engine and boilers.
Diesel: Boilers	56,160 litres in bunded double skinned fuel tank	50 tonnes	Back-up fuel for use within boiler Fuel for cake pad mobile plant, amongst other uses.
Lubricating oils Mobil DTE 10 Excel 46 Mobil SHC 630	4,800 litres stored in separate 1,200 litre clean oil and dirty oil tanks within each engine container, which acts as a bund	5 tonnes	Equipment lubricant.
Glycol coolant Texaco Delo XLC Antifreeze/Coolant - Premixed 40/60	2.0 tonnes in 1,000 L IBCs stored on portable bund	4 tonnes	CHP engine coolant.

Table 4.2 - Composition and Fate of Raw Materials

Raw Material	Composition	Fate	Viable Alternative
Biogas	Methane (57.2%) Carbon dioxide (41.6%) Other (1.2%)	Electrical and heat energy Air emissions of carbon monoxide, carbon dioxide, sulphur dioxide and nitrogen oxides	No Alternatives: CHP engines require biogas fuel.
Diesel	White diesel (100%)	Electrical and heat energy Air emissions of carbon monoxide, carbon dioxide, sulphur dioxide and nitrogen oxides	No Alternatives: Back-up fuel for the boilers used rarely in practise.
Lubricating oils	Oil (100%)	Waste – Recycled	None known.
Polymer	Polyacrylamide copolymer Hydrocarbons (20-30%) Isotridecanol, ethoxylated (<5%) Adipic acid (<=2.5%) Sulphamidic acid (<=2.5%)	Absorption into sewage sludge or centrifuged cake. Leftover polymer returned to head of works via filtrate liquors.	No viable alternative.
Glycol coolant	Ethylene Glycol (34-<80%) Sodium 2- ethylhexanoate (1-<3%)	Waste – recovery or recycling	No viable alternative.
Anti-Foam	Polyakloxylate	Absorption into sewage sludge. Waste product to be recycled.	No viable alternative.

5 Waste Gas and Water

5.1 Waste Gas Streams

Waste gases are generated in a limited number of locations within the site, primarily the air emission points associated with the biogas handling, storage and utilisation system.

Biogas comprises a mixture of approximately 40% carbon dioxide and 60% methane; with low levels of other volatile organic compounds and Hydrogen Sulphide and entrained moisture. Moisture is removed using moisture traps within the biogas handling system, so both the exact composition and volume of biogas handled at the site vary dependent upon the precise location where sampling occurs. This contains four main potential sources:

- Pressure relief valves;
- Boiler emissions;
- CHP stacks; and
- Flare stack.

There are potentially low volumes of waste gases not captured from open topped secondary digesters at the site and from sewage cake at the site.

Pressure relief valves, if operated, will release raw biogas.

CHP stacks, boilers and flare stack combust biogas, so will release primarily CO₂, and NO_x with low volumes of SO₂, volatile organic compounds (VOCs) and CO.

The CHP engines and stack are subject to routine maintenance and annual air emission monitoring. The flare stack is not monitored unless its operational hours exceed 10% of the year.

5.2 Waste Water Streams

Waste water is returned to the works inlet from operational areas of the site via the site's drainage system. Waste water is then treated through the UWWTD stream. Where such transfers leave the permitted area for the digestion process, these are marked on the site plan.

Waste water arises from a number of sources within the works. These include:

- Thickening Liquors from Primary Sludge Picket Fence Thickeners
- Thickening Liquors from Primary Sludge Drum Thickeners
- SAS Thickening Liquors from SAS Picket Fence Thickeners
- SAS Thickening Liquors from SAS Thickeners Belts
- Digested Sludge Dewatering Liquors from Digested Sludge Dewatering Plant
- Biogas Condensate
- Washing / cleaning of surfaces

The majority of surface water drainage is rainfall related, however most rainwater which falls on site is absorbed by soakaways and does not enter the drainage system.

At present, waste water returns to the works inlet are not metered or measured directly.

5.3 Waste Water Drainage

Note that the drainage system at the works includes both process waters and surface water drainage within the same system. This reduces the risk of any spillages being released into a separate surface water drainage system and diverted directly to the adjacent water body. Instead, all water in the drainage system is captured and returned to the works inlet for processing within the UWWTD stream

at the site. Where drainage leaves the permit boundary, it may include waste waters from within areas of the site which sit outside of the permit boundary, due to the design and configuration of the drainage system within the works.

At present, no direct monitoring of site drainage is carried out where it leaves the permit boundary, with regards to chemical composition; loading; volume or variability. Centrate returns are assessed periodically with regard to ammonia loading in particular, as this can impact on the operation of the works. All process returns within the drainage system originate within the incoming sludge derived from the main works flow. As such, the loading originates within the works and does not need confirmatory checking. The following substances may be present at elevated concentrations in the drainage leaving the permitted area before return to the head of works:

- BOD;
- COD;
- Suspended Solids;
- Ammonia; and
- pH.

6 Inventory

6.1 Water usage

At present, water usage is not metered at the site.

6.2 Biogas

Biogas production is not subject to direct measurement, due to the difficulty of measuring volumes with or without moisture content. Instead, biogas production is monitored by CHP engine output over time. Flare use is monitored and recorded, and an allowance made for gas based on flare capacity. Thames Water operate an ISO50001 Energy Management System, with the aim of continuous improvement. Energy reviews occur frequently, with energy performance reports being produced weekly and monthly.

As the production is dependent upon sewage inputs and flows, the volume produced in any month varies.

7 Residue Management

This section outlines the measures Thames Water take to:

- Minimise the generation of residues arising from the treatment of waste;
- Optimise handling of wastes in accordance with the waste hierarchy; and
- Ensure the proper treatment, recycling, or disposal of residues.

A residue is defined as the solid waste generated by the permitted waste treatment activity. With that definition, this document does not focus on the general wastes created from activities outside the scope of the permit, for example office buildings even if they are collocated on the same site, or on gaseous emissions from the processes. Nor does it include the solid sewage cake produced by dewatering digested sewage sludge, which is removed from site, following checks to determine its quality and adherence to appropriate requirements, and spread to land in accordance with the Sludge Use in Agriculture Regulations 1989 and the Biosolids Assurance Scheme (BAS).

There are only a limited number of residue streams that require off-site disposal, treatment or recycling because this sludge treatment facility is co-located with Thames Water's sewage treatment works.

The residues are stored within designated areas.

Oil filters and some contaminated maintenance wastes are hazardous and are, therefore, segregated from non-hazardous wastes for disposal in line with appropriate legislation.

Where waste is required to be sent offsite, it is sent to a suitably permitted facility for disposal / treatment by approved third party waste management contractors.

A Waste Management Framework Contract ensures that approved contractors have been pre-vetted and helps ensure they have the relevant expertise, competency and access to appropriately permitted facilities appropriate to each transferred waste stream. Our waste contractors will supply us with a Waste Transfer Note (WTN) and/or Waste Consignment Note (WCN) - dependant on what type of waste is being removed from site. All waste documentation for the installation is retained for the appropriate length of time at the site (two years for WTN and three years for WCN).

The residues produced by the permitted processes including management in line with the waste hierarchy and areas for potential improvement and future review are detailed in Table 7.1 below:

Table 7.1 - Residue List

Residue Type	Current Measures	In line with Waste Hierarchy	Potential Improvements
Waste lubricant oil	The quality of the oil is monitored so as to minimise its replacement. Any waste oil is recycled. Waste oil is stored in a tank within a bunded area inside the installation boundary. Off site recovery at appropriately permitted facility	Recycled	No improvement opportunities foreseen. Current route considered to be BAT
Biogas condensate	Condensate is removed from the biogas lines using moisture traps Released to site drainage and returned to works inlet for processing within the UWWTD stream	Disposal following treatment	No improvement opportunities foreseen. Current route considered to be BAT
Oily rags, oil filters, air filters	Stored within appropriate segregated containers in the waste storage area. Disposed of (as hazardous waste) by specialist contractor	Disposal	No improvement opportunities foreseen. Current route considered to be BAT
Siloxane filters	Removed from siloxane filter unit during servicing. Off site recovery at appropriately permitted facility.	Recovery	No improvement opportunities foreseen, as returned to manufacturer for refreshing. Current route considered to be BAT
Grit and screenings from digester cleansing	As much grit and screenings as possible are screened out during earlier processes (outside the scope of this permit) to minimise that entering anaerobic digestion process.	Grit: Landfill Screenings: Landfill	No improvement opportunities foreseen. Current route considered to be BAT Grit / screenings fate reviewed on a periodic basis to identify alternative routes for this waste stream

8 Summary and Recommendations

Currently, there are no additional techniques or raw material alternatives known, which could be implemented on site to reduce environmental impact or improve the efficiency of raw materials or water usage.

Where raw, potable, water can be replaced with lower grade water on site, for example for washing down small spillages, this has already been implemented.

Due to the small number and type of residue streams, there was very little scope for further reduction of those generated on site.