



Offshore Petroleum Regulator
for Environment & Decommissioning

**Offshore Petroleum Regulator for
Environment & Decommissioning**

UK ETS permit holders and ETSWAP users

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Please note ETSWAP will be unavailable from 17:30 31 October 2022 to 17:30 1 November 2022 due to planned maintenance and update security features.

ETSWAP user password policy and security questions

After the ETSWAP comes back online, every user will be required to change their password on next login. The password policy will be updated as follows and must:

- be at least 16 characters long;
- contain at least one uppercase character;
- contain at least one numeric character; and
- contain at least one special character.

In addition, security questions are being introduced for password resets. You will be asked to set up the security questions at the same time as changing your password.

After this, if you request a password reset a link will be emailed to the registered email address directing you to answer two security questions, and after correctly answering the security questions the standard password and PIN reset page will be shown.