

**THE WYE CLINIC: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014**

Measure	Milestones in [November 2024]	Milestones in [December 2024]	Milestones in [January 2025]	Milestones in [February 2025]	Milestones in [March 2025]	Milestones in [April 2025]	Date of full compliance
<b>Volume, APC Dataset &amp; Length of stay</b>	Further engagement meeting with PHIN to recoding advice around clinical coding standards.  To attend the PHIN webinar on	Investigate the most effective way of collating this for ease of use.	Implement the data collection processes and assign and train staff to be able to input the data	Complete staff training ready to be able to upload and submit data	Upload and submit data to PHIN within reporting guidelines	Continue collecting data for all patient procedures performed in the current month	<b>28<sup>th</sup> April 2025</b> (Improved uploads from March 2025, however, this will not be reflected in the PHIN dataset until the next quarter)

	the 12/11/24.  Process for collecting the NHS numbers for privately insured patients to be developed.						
<b>Adverse events</b>	Fully Compliant	Fully Compliant	Fully Compliant	Fully Compliant	Fully Compliant	Fully Compliant	<b>28<sup>th</sup> April 2025</b>
<b>Patient feedback</b>  <b>Full compliance is &gt;30 responses per site over a 36 month period</b>	Meeting with RayPRO regarding process for submission of patient feedback	RayPRO to start collating feedback responses for cataract patients.	RayPRO to begin processing feedback data for PHIN for cataracts.	RayPRO to upload and submit data to PHIN within reporting guidelines for cataracts.	RayPRO to upload and submit data to PHIN within reporting guidelines for cataracts.	RayPRO to upload and submit data to PHIN within reporting guidelines for cataracts.	<b>28<sup>th</sup> April 2025</b> (Improved uploads from March 2025, however, this will not be reflected in the PHIN dataset until the next quarter)

	for cataracts.  Redesign our current feedback form to ensure it includes the mandatory PHIN questions	New feedback form to be given to all admitted patients (non-cataract)	Implement the data collection processes and assign and train staff to be able to input feedback data for non-cataract patients	Clinic to input data as feedback is received for non-cataracts.	Clinic to input data as feedback is received for non-cataracts.	Clinic to input data as feedback is received for non-cataracts.	
<b>Health outcome measures</b>  Full Compliance is >7 full responses per site over a 12 month period	<b>Cataract</b> Meeting with RayPRO for CatPROM 5.  Team to receive RayPRO training and have log ins	<b>Cataract</b> RayPRO to start collating CatPROM 5 responses for cataract patients.	<b>Cataract</b> RayPRO to begin processing feedback data for PHIN for cataracts.	<b>Cataract</b> RayPRO to upload and submit data to PHIN within reporting guidelines for cataracts.	<b>Cataract</b> RayPRO to upload and submit data to PHIN within reporting guidelines for cataracts.	<b>Cataract</b> RayPRO to upload and submit data to PHIN within reporting guidelines for cataracts.	<b>28<sup>th</sup> April 2025</b> (Improved uploads from March 2025, however, this will not be reflected in the PHIN dataset until the next quarter)

	<p>Order branded literature for patients from RayPRO</p> <p><b>Carpal Tunnel</b> To continue to collect quick dash PROMS</p> <p><b>Blephs</b> To establish what PROM looks like and design the questionnaire</p>	<p><b>Carpal Tunnel</b> To continue to collect quick dash PROMS</p> <p><b>Blephs</b> To design the PROM for blepharoplasty admitted patients</p>	<p><b>Carpal Tunnel</b> To continue to collect quick dash PROMS</p> <p><b>Blephs</b> Start sending out the pre and post operative questionnaires</p>	<p><b>Carpal Tunnel</b> To upload quickdash PROMS</p> <p><b>Blephs</b> Upload data and submit to PHIN</p>	<p><b>Carpal Tunnel</b> Upload data and submit to PHIN</p> <p><b>Blephs</b> Upload data and submit to PHIN</p>	<p><b>Carpal Tunnel</b> Upload data and submit to PHIN</p> <p><b>Blephs</b> Upload data and submit to PHIN</p>	
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	<b>CorePRO MS</b> Establish what CorePRO MS are required pre-operatively and post-operatively and design the questionnaire	<b>CorePROM S</b> Start sending out the pre and post operative questionnaires	<b>CorePROMS</b> Review the data collection processes and assign and train staff to be able to input the data	<b>CorePROMS</b> Upload data and submit to PHIN	<b>CorePROMS</b> Upload data and submit to PHIN	<b>CorePROMS</b> Upload data and submit to PHIN	
<b>Clinical coding</b>	Further engagement meeting with PHIN to receive coding advice around clinical coding standards.	Engage with consultants re: coding requirements for procedures.  Investigate the most effective way of	Create a coding form for each speciality which will be completed alongside the booking form.	Implement the data collection processes and assign and train staff to be able to input the data	Upload and submit data to PHIN within reporting guidelines	Continue collecting data for all patient procedures performed in the current month	<b>28<sup>th</sup> April 2025</b> (Improved uploads from March 2025, however, this will not be reflected in the PHIN dataset until the next quarter)

	To attend the PHIN webinar on the 12/11/24.	collating this for ease of use.					
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