

**SURREY AND SUSSEX HEALTHCARE NHS TRUST:
SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET
INVESTIGATION ORDER 2014**

	Measure	Milestones in Dec-24	Milestones in Jan-24	Milestones in Feb-25	Milestones in Mar-25	Milestones in Apr-25	Milestones in May-25	Date of full compliance JUNE 2025
1	Volume	Attend online seminar on 12/11/24 Engage with PHIN to gain clarity of non-compliance Complete internal gap analysis against the expectations Identify and agree a lead for the measure Refresh and reinstate the data collection process (BI and PPs teams)	Review the APC data set with BI and PP teams	Review and submit historic APC data from 2019-2023 Data Clinic with PHIN	Implement required changes to data collection and submission processes	Test run the data submission	Submission Compliant	Compliant
2	Length of stay	Attend online seminar on 12/11/24 Engage with PHIN to gain clarity of non-compliance Complete internal gap analysis against the expectations Identify and agree a lead for the measure Refresh and reinstate the data collection process (BI and PPs teams)	Review the APC data set with BI and PP teams	Review and submit historic APC data from 2019-2023 Data Clinic with PHIN	Implement required changes to data collection and submission processes	Test run the data submission	Submission Compliant	Compliant
3	Adverse events	Attend online seminar on 12/11/24 Engage with PHIN to gain clarity of non-compliance Identify and agree a lead for the measure Discuss with the lead Complete internal gap analysis against the expectations	Agree the process with the local teams	Finalise implementation plan	Implement required changes to data collection and submission processes	Test run the data submission	Submit the data to PHIN	Compliant

	Measure	Milestones in Dec-24	Milestones in Jan-24	Milestones in Feb-25	Milestones in Mar-25	Milestones in Apr-25	Milestones in May-25	Date of full compliance JUNE 2025
4	Patient feedback	Attend online seminar on 12/11/24 Engage with PHIN to gain clarity of non-compliance Identify and agree a lead for the measure Complete internal gap analysis against the expectations Discuss with Patient Experience lead and Informatics team on the method of collection PHIN to send details of 'I want great care' for SASH to consider or PF submissions	Engage with 3 rd party or explore other options of collecting the data	Finalise implementation plan	Implement required changes to data collection and submission processes Data Clinic with PHIN	Test run the data submission	Submit patient feedback to PHIN	Compliant
5	Health outcome measures (PROMs)	Attend online seminar on 12/11/24 Engage with PHIN to gain clarity of non-compliance Complete internal gap analysis against the expectations Identify and agree a lead for the measure Discuss with PROMs lead	Liaise with PROMs provider "Quality Health" to see if the contract can include cataract procedures Agree the process with Clinicians and Health Outcomes team	Finalise implementation plan	Implement required changes to data collection and submission processes Data Clinic with PHIN	Test run the data submission	Submit PROMs data to PHIN	Compliant
6	Clinical coding	Complete internal gap analysis against the expectations Identify and agree a lead for the measure Refresh and reinstate the data collection process (BI, PP s and CC teams)	Review data set with coding team	Review and submit historic APC data from 2019-2023 Data Clinic with PHIN	Engagement with coding team to resolve any coding issues	Compliant	Compliant	Compliant