

PORTSMOUTH HOSPITAL UNIVERSITY NHS TRUST: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in December 2024	Milestones in January 2025	Milestones in February 2025	Milestones in March 2025	Milestones in April 2025	Date of full compliance
Volume	<ul style="list-style-type: none"> Review APC specification Map process to create submission 	<ul style="list-style-type: none"> Identify missing data and data quality issues 	<ul style="list-style-type: none"> Create the APC monthly data submission 	<ul style="list-style-type: none"> Review and adapt process as required Finalise SOP Implement process Advise PHIN and CMA of compliance 	<ul style="list-style-type: none"> Compliant 	31 st March 2025
Length of stay	<ul style="list-style-type: none"> Review APC specification Map process to create submission 	<ul style="list-style-type: none"> Identify missing data and data quality issues 	<ul style="list-style-type: none"> Create the APC monthly data submission 	<ul style="list-style-type: none"> Review and adapt process as required Finalise SOP Implement process Advise PHIN and CMA of compliance 	<ul style="list-style-type: none"> Compliant 	31 st March 2025

Adverse events	<ul style="list-style-type: none"> Review Requirement Create detailed action plan Establish resources and requirements 	<ul style="list-style-type: none"> Document process Revise /Introduce adverse incident reporting 	<ul style="list-style-type: none"> Review and adapt process as required 	<ul style="list-style-type: none"> Review and adapt process as required Finalise SOP 	<ul style="list-style-type: none"> Implement process Advise PHIN and CMA of compliance 	28 th April 2025
Patient feedback	<ul style="list-style-type: none"> Review requirement Create detailed action plan Establish resources and requirements 	<ul style="list-style-type: none"> Document process Introduce patient feedback 	<ul style="list-style-type: none"> Review and adapt process as required 	<ul style="list-style-type: none"> Review and adapt process as required Finalise SOP 	<ul style="list-style-type: none"> Implement process Advise PHIN and CMA of compliance 	28 th April 2025
Health outcome measures	<ul style="list-style-type: none"> Review requirement Create detailed action plan Investigate/ appraise PROMS data capture from external providers 	<ul style="list-style-type: none"> Establish resources and requirements 	<ul style="list-style-type: none"> Internal sign off for preferred method collection Document process 	<ul style="list-style-type: none"> Review and adapt process as required Finalise SOP 	<ul style="list-style-type: none"> Implement process Advise PHIN and CMA of compliance 	*N.B. due to timelines between pre and post-op questionnaires, we expect complete PROMS data will not be available until approx. 6-12 months later.
Clinical coding	<ul style="list-style-type: none"> Review requirement Create detailed action plan Establish resources and requirements 	<ul style="list-style-type: none"> Identify missing data and data quality issues 	<ul style="list-style-type: none"> Create the APC Procedure dataset 	<ul style="list-style-type: none"> Review and adapt process as required Finalise SOP Implement process Advise PHIN and CMA of compliance 	<ul style="list-style-type: none"> Compliant 	31 st March 2025