

**MODALITY LLP: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014**

Measure	Milestones in Nov 24	Milestones in Dec 24	Milestones in Jan 25	Milestones in Feb 25	Milestones in March 25	Milestones in Apr 25	Date of full compliance
<b>Volume</b>	Audit current data and complete gap analysis	Develop data collection processes	Implement solution		Test solution and update/refine as required	Achieve full compliance	28/04/25
<b>Length of stay</b>	Audit current data and complete gap analysis	Develop data collection processes	Implement solution		Test solution and update/refine as required	Achieve full compliance	28/04/25
<b>Adverse events</b>	Audit current data and complete gap analysis	Develop data collection processes	Implement solution		Test solution and update/refine as required	Achieve full compliance	28/04/25
<b>Patient feedback</b>	Audit current data and complete gap analysis	If existing data collection does not align with the CMA requirements, review alternative options to identify solutions.	Decide on solution to implement to comply with PHIN and CMA requirements.	Implement solution	Test solution and update/refine as required	Achieve full compliance	28/04/25
<b>Health outcome measures</b>	Audit current data and complete gap analysis	Identify effective processes to implement if PROMS data required	Implement solutions required to provide any necessary PROMS data on each submission		Test solution and update/refine as required	Achieve full compliance	28/04/25
<b>Clinical coding</b>	Audit current data and complete gap analysis	Develop data collection processes	Train all relevant staff on the required clinical coding standards	Implement solution	Test solution and update/refine as required	Achieve full compliance	28/04/25