

## Mid & South Essex NHS Foundation Trust: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in November 2024	Milestones in December 2024	Milestones in January 2025	Milestones in February 2025	Milestones in March 2025	Milestones in April 2025	Date of full compliance
Length of stay	Assess options available and create action plan.	Review data quality and completeness. Reconcile to local records.	Review with goal of improving data quality.	Continue to review data quality and improve where required. Develop submission process.	Test submission process and complete any required reconciliation.	Make submission.	28/04/2025
Adverse events	Assess options available and create action plan.	Work with Incident System Manager to review what is already collected and set up process to extract required data.	Review data quality and criteria against requirements.	Test extracts and finalise process for implementation.	Roll-out process. Review data completeness.	Continue process as business as usual. Commence data submissions.	28/04/2025
Patient feedback	Assess options available and create action plan.	Review historic data collected and analyse data. Confirm the future data collection method.	Test data against requirements.	Finalise process for implementation.	Roll-out process. Review data completeness.	Continue process as business as usual. Commence data submissions.	28/04/2025

The Cabot, 25 Cabot Square, London, E14 4QZ • Telephone 020 3738 6000 • Fax 020 3738 6067 www.gov.uk/cma • general.enquiries@cma.gov.uk • Twitter @CMAgovUK

Health outcome measures	Assess options available and create action plan.	Review current state and undertake an options appraisal for PROMs capture. Link up with PHIN to understand approaches other Trusts take/best practice.	Set up agreed process for PROMs data capture and reporting.	Finalise process for implementation.	Roll-out process. Review completeness and data quality.	Continue process as business as usual. Commence data submissions subject to sufficient eligible activity.	28/04/2025
Clinical coding	Assess options available and create action plan.	Review data quality and completeness. Liaise with clinical coding team where required.	Review data quality and completeness. Liaise with clinical coding team where required.	Continue to review data quality and improve where required. Develop submission process.	Test submission process and complete any required reconciliation.	Make submission.	28/04/2025