

FITZROVIA HOSPITAL: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in [November 2024]	Milestones in [December 2024]	Milestones in [January 2025]	Milestones in [February 2025]	Milestones in [March 2025]	Milestones in [April 2025]	Date of full compliance
Volume	Review all existing APC data and identify areas of non-compliance.	Train staff on APC data collection and data set completion and begin backdating all patient data.	Continue backdating all patient data and record current data.	Continue backdating all patient data and record current data.	Continue backdating all patient data and record current data.	Achieve full compliance.	28 th April 2025
Length of stay	Review all existing APC data and identify areas of non-compliance.	Train staff on APC data collection and data set completion and begin	Continue backdating all patient data and record current data.	Continue backdating all patient data and record current data.	Continue backdating all patient data and record current data.	Achieve full compliance.	28 th April 2025

		backdating all patient data.					
Adverse events	Review any historic adverse events and review for any non-compliance.	Provide training to staff on how adverse events are uploaded to PHIN portal.	Record any historic adverse events on data template ready for submission.	Continue recording any historic adverse events on data template ready for submission.	Continue recording any historic adverse events on data template ready for submission.	Achieve full compliance.	28 th April 2025
Patient feedback	Implement correct, updated PREMs forms and begin collecting data. Waiting on PHIN to advise if previous collected PREMs are suitable for submission.	Train staff on inputting PREMs data into data set templates and record PREMs data. Depending on PHIN feedback on historic PREMs forms, begin backdating if possible.	Continue collecting and recording PREMs data.	Continue collecting and recording PREMs data.	Continue collecting and recording PREMs data.	Achieve full compliance.	28 th April 2025

Health outcome measures	Investigate with third party contractors on why PROMs data has not been provided to the organisation and request all historic data to be provided asap.	Depending on whether data is received, review PROMs data ready for submission.	Review collection process for PROMs and review PROMs data ready for submission.	Continue reviewing PROMs data ready for submission.	Continue reviewing PROMs data ready for submission.	Achieve full compliance.	28 th April 2025
Clinical coding	Consider utilizing an external coding service or training current key staff. We're still determining the specific clinical	Exploring external coding services and working to understand the clinical coding requirements for our reporting	Ensure clinical coding is being updated for all non-compliant submissions.	Continue to ensure clinical coding is being updated for all non-compliant submissions.	Continue to ensure clinical coding is being updated for all non-compliant submissions.	Clinical coding in place and we are compliant.	28 th April 2025

	coding requirements for our reporting and will seek assistance from PHIN to gain further insights.	through PHIN data.					
--	--	--------------------	--	--	--	--	--