

ELANIC MEDICAL: SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in March	Milestones in April 2025	Milestones in May 2025	Date of full compliance
Adverse events	<p>Scope out data format required by PHIN in order to generate data within the required format.</p> <p>Confirm internal method to generate adverse event data in the format required and aligned to the APC activity data</p>	<p>Evaluate potential for backdating data to provide last 12 months' worth of data.</p> <p>Advise PHIN if not able to backdate and will only be for future admitted care data going forward.</p>	Commence uploading to PHIN.	31/05/2025
Patient feedback	<p>Scope out data format required by PHIN in order to generate data within the required format.</p> <p>Confirm internal method to generate currently gathered patient satisfaction data in the format required at both</p>	<p>If cannot generate as required, implement plan to amend current patient satisfaction survey to generate the required data.</p> <p>Evaluate potential for backdating data to</p>	Commence uploading to PHIN.	31/05/2025

	hospital and consultant level.	provide last 12 months' worth of data. Advise PHIN if not able to backdate and will only be for future admitted care data going forward.		
Health outcome measures (PROMS)	Scope out data format required by PHIN in order to generate data within the required format. Scope out whether Elanic can generate this info internally or whether a third party is required.	If third party required, tender for this, Or, if not required implement means for Elanic to generate internally.	Commence uploading to PHIN.	31/05/2025
Health outcome measures (QPROMS)	Scope out data format required by PHIN in order to generate data within the required format. Scope out whether Elanic can generate this info internally or whether a third party is required.	If third party required, tender for this, or, if not required implement means for Elanic to generate internally.	Commence uploading to PHIN.	31/05/2025
Clinical coding	Identify data required to generate OPCS coding and ICD10 coding and perform gap analysis with what	Implement mechanism to convert Elanic data to OPCS and ICD10.	Commence uploading to PHIN.	31/05/2025

	<p>Elanic currently holds in Clinic Office (Patient Management System).</p> <p>Scope out data format required by PHIN in order to generate data within the required format.</p>	<p>Evaluate potential for backdating data to provide last 12 months' worth of data.</p> <p>Advise PHIN if not able to backdate and will only be for future admitted care data going forward.</p>		
	<p>Bridge gaps to ensure Elanic holds the required data to generate the OPCS and ICD10 coding.</p> <p>Identify mechanism to convert Elanic data to OPCS and ICD10 (for example, Elanic holds CCSD coding which does not directly convert to OPCS).</p>			