

Chelsea and Westminster Hospital NHS Foundation Trust

SUMMARY OF ACTION PLAN TO ACHIEVE FULL COMPLIANCE WITH PART 4 OF THE PRIVATE HEALTHCARE MARKET INVESTIGATION ORDER 2014

Measure	Milestones in Nov 2024	Milestones in Dec 2024	Milestones Jan 2025	Milestones in Feb 2025	Milestones in Mar 2025	Milestones in Apr 2025	Date of full compliance
Volume	Trust information team to prepare dataset. Discussions with PPU on gaps / errors and resolution	Trust information team to prepare dataset. Discussions with PPU on gaps / errors and resolution	Trust information team to prepare dataset. Discussions with PPU on gaps / errors and resolution	Testing of extract solution(s) to give full, accurate dataset	Implement submission of dataset and check compliance	Implement submission of dataset and check compliance	Compliant April 2025
Length of stay	Trust information team to prepare dataset. Discussions with PPU on gaps / errors and resolution	Trust information team to prepare dataset. Discussions with PPU on gaps / errors and resolution	Trust information team to prepare dataset. Discussions with PPU on gaps / errors and resolution	Testing of extract solution(s) to give full, accurate dataset	Implement submission of dataset and check compliance	Implement submission of dataset and check compliance	Compliant April 2025
Adverse events	Trust information team and PPU to agree data extract requirements from reporting system	Trust information team and PPU to agree data extract requirements from reporting system	Testing of extract solution(s) to give full, accurate dataset	Testing of extract solution(s) to give full, accurate dataset	Implement submission of dataset and check compliance	Implement submission of dataset and check compliance	Compliant April 2025

Patient feedback	Trust to work with existing patient feedback provider (collation and reporting) extraction of information for PHIN dataset	Trust to work with existing patient feedback provider (collation and reporting) extraction of information for PHIN dataset	Trust to work with existing patient feedback provider (collation and reporting) extraction of information for PHIN dataset	Testing of extract solution(s) to give full, accurate dataset	Testing of extract solution(s) to give full, accurate dataset	Implement submission of dataset and check compliance	Compliant April 2025
Health outcome measures	Trust to assess options for PROMs data capture to agree solution	Implement PROM data capture solution	Implement PROM data capture solution	Testing of extract solution(s) to give full, accurate dataset	Testing of extract solution(s) to give full, accurate dataset	Implement submission of dataset and check compliance	Compliant April 2025
Clinical coding	Trust information team to prepare dataset. Discussions with PPU on gaps / errors and resolution	Trust information team to prepare dataset. Discussions with PPU on gaps / errors and resolution	Trust information team to prepare dataset. Discussions with PPU on gaps / errors and resolution	Testing of extract solution(s) to give full, accurate dataset	Implement submission of dataset and check compliance	Implement submission of dataset and check compliance	Compliant April 2025