



# Newsletter February 2025

**Get the latest information about the Local Land Charges (LLC) Programme and local authorities' data migration to the central LLC Register.**

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# The 'Maintain Local Land Charges' service has been upgraded

On 28 January 2025, we launched a new feature in the **Maintain Local Land Charges (LLC) service**. The 'View your authority's registration activity' tool allows you to track LLC registration activity simply. With quicker access to a list of your registrations, you now have complete visibility of all the charges registered by, or on behalf of, your authority since you migrated.

## How it works:

- log into the [Maintain Local Land Charges service](#)
- in the 'Manage charges' section on the homepage, select 'View your authority's registration activity'.
- If you've forgotten your password, you can easily reset it. You can

contact your Relationship Manager if you need help with the reset.

- To search, enter a date range when the charges were registered. You can search across any timeframe that does not exceed 12 months. The search dates can be altered on the results screen.

GOV.UK Maintain LLC

BETA This is a new service – your feedback will help us to improve it. [Feedback form](#) (link opens in new tab).

English | [Contact](#)

## View your authority's charge registration activity

Search by charge registration dates for up to a 12 month period.

Start date  
For example, 1 3 2023  
Day Month Year

End date  
For example, 12 31 2023  
Day Month Year

[Search](#) [Clear search](#)

Showing 1 charge registered between 1 January 2023 to 21 November 2023.

### Charge registration activity

Authority reference	HM Land Registry reference	Location	Registration date	Creation date	Action
04/00476/MS7	LLC-301485	41 Kingston Avenue, Estate, SL3 2QW	10 November 2023	9 November 2023	<a href="#">View charge</a>

[Download results as CSV](#)



— To view the details of a particular charge, simply select ‘View charge’. The full list of results can also be downloaded as a .csv file for review and analysis.

### **Planned developments**

In the coming months, we will introduce a suite of developments that will significantly improve your experience of this service. The next phase will focus on improving ‘Add a charge’, followed by enhancements to ‘Find, update, or cancel a charge’.

### **Share your thoughts**

As always, we welcome your feedback on this feature and other parts of the Maintain Local Land Charges service. The collated comments and insight from the recent user research will be used to help shape the service. You can share your thoughts about the recent change through the feedback form within the service, or by [emailing us](#).

We are committed to continuous improvement and strive to deliver a service that meets your ongoing needs.



# Is your data ‘gold standard’?

**We want to help local authorities (LAs) better understand their data, so we can introduce improvements that create efficiencies and cost savings. By the end of February, we will have informed each LA how we have classified their data – whether it’s bronze, silver, or gold.**

Our Service Performance and Integration (SPI) team will support each LA to improve their data classification, so that all data eventually becomes gold standard. We want every authority to be able to maximise their data usage and enable customers to get the service they deserve. To find out how the SPI team are supporting LAs to achieve greater efficiency, watch this short [Life after local land charges migration – how we support you](#) video.

On 11 March 2025, we will celebrate the [2025 Land Data Awards](#) and announce the winner of the Best Performing Migrated LA, virtually, for the first time. The award celebrates the LA’s outstanding management of the register and for maintaining good communication with us, which is helping property buyers achieve the best outcomes.

In January we published the details of the 76 LAs who have achieved gold standard on [GOV.UK](#), to publicly recognise their efforts. The Land Data Best Performing Migrated LA award winner will be selected from one of these LAs.

## **Training event**

Land Data will not only hold the award ceremony virtually, but also the [Local Land Charges Training & Development Event](#). Delegates can expect the two-day event on 11-12 March 2025 to provide:

- learning and debates focused on topics suggested by former delegates

- presentations from speakers across local and central government, professional bodies, and industry
- opportunities to ask questions and take part in the annual quiz
- the announcement of the Best Performing Migrated LA.

Whether you win or make the shortlist, being recognised puts a spotlight on the great work your LLC team does for your LA and customers.

[Register](#) here for the training event.





# Local authority and other originating authorities survey results

**We would like to thank everyone who took the time to complete our local authority (LA) and other originating authority (OOA) survey. The results are currently being reviewed and analysed by the Service Performance and Integration (SPI) team. When all the responses have been evaluated, we will create an action plan of improvements that will be introduced over the coming months.**

The insight from the survey is helping us to better understand how stakeholders feel about the service and the support we provide post-migration. The areas the survey focused on include:

- The handover from migration into live service
- Whether the quality and performance packs are useful
- The day-to-day life of LAs and understanding if further support is required

We received many comments about the migration to live service handover pack; so it will be refined to improve its clarity and usefulness. More information about this and the action plan will be shared shortly.

**We value your feedback about our service, so please share your thoughts with us via your Delivery or Relationship Manager.**



# Read our latest case study

**Maldon District Council's case study** has been published on [GOV.UK](https://www.gov.uk). These case studies provide an account of the migration process from the local authorities' perspectives. They each offer insight and lessons learned that can be applied to migrating local authorities.

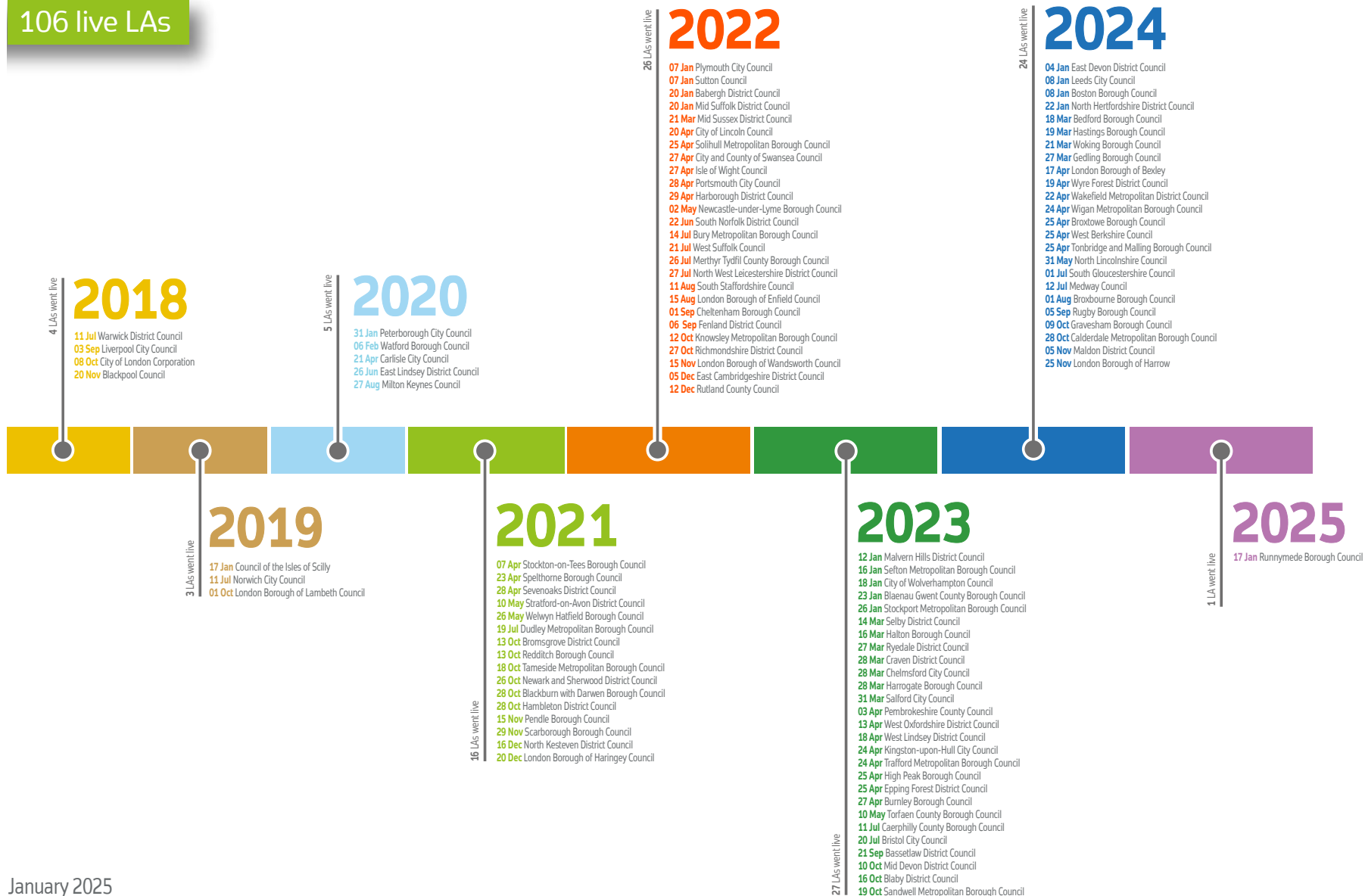
**To be considered for a future case study, please contact your Delivery or Relationship Manager.**



# Local authorities on the register by 31 January 2025

## HM Land Registry Local Land Charges Register

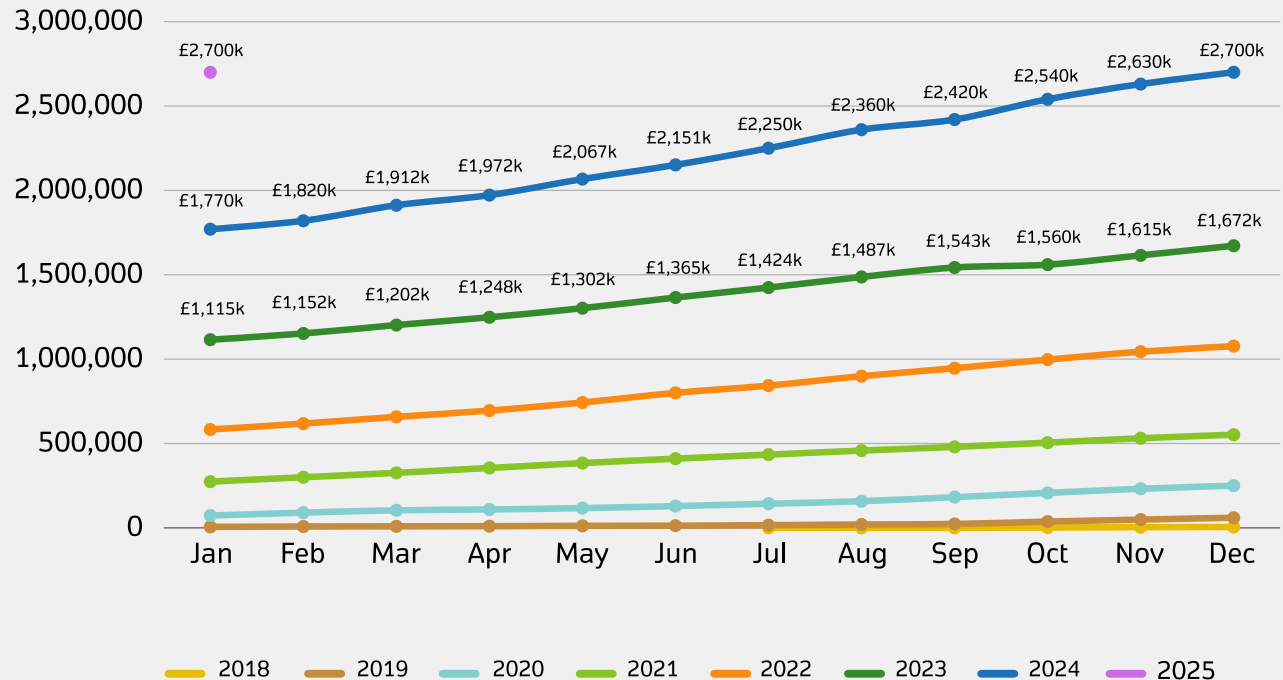
106 live LAs



# The national LLC Register cost savings

Since programme launch, the LLC Register has recorded a total cost saving of over **£2.7million** from searches with customers in migrated areas, saving an average of **12.6 days** to obtain an LLC search result. More than **6.3 million** charges from **106 local authorities** have been **migrated** to the register.

## Cost savings since service go live



This graph illustrates the accumulative savings as more local authorities join the national LLC Register



# The national LLC Register – total number of searches

Since July 2018,  
we have recorded

**1,417,742**  
searches on  
the register

Search figure accurate up to the end of the preceding month (January 25)

Kind regards

A handwritten signature in black ink, appearing to read 'R. Griffiths', with a stylized flourish at the end.

**Rhonda Griffiths**

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and Policy, Local Land Charges

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