

# Non-Powered Vessels (NPV) – Public Service

# Marine Management Organisation (MMO) customer privacy notice

This privacy notice tells you what to expect us to do with your personal information.

- Contact details
- What information we collect, use, and why
- Lawful bases and data protection rights
- Where we got the personal information from
- How long we will keep the information in back-ups
- Who we share information with
- How to complain

#### **Contact details**

Post: Hampshire Court, Lancaster House, Hampshire Court, Newcastle upon Tyne, Tyne and Wear, NE4 7YH, GB

Telephone: 0300 123 1032

Email: info@marinemanagement.org.uk

#### What information we collect, use, and why

The MMO has previously collected and processed personal information to maintain the NPV register. We are now streamlining the NPV register, removing all records and personal information, and we are using the information previously collected to notify the UK fishing industry of this change.

The personal information currently contained within the register will be stored for 12 months on database back-ups before being deleted permanently. Whilst this information will continue to be stored by the Centre for Environment, Fisheries and Aquaculture Science (CEFAS) it will not be accessible to or used by those within the Marine Management Organisation.

The information that will be retained within the back-ups may include:

- Names and contact details
- Date of birth
- Third party information (such as family members or other relevant parties)
- Information as to fishing activities including description of vessel, target species, fishing gear and intended merchants for fish sales.
- Locational Data such as port(s) fished out of.
- Any other additional relevant personal information which may have been captured during the NPV number allocation process.

### Lawful bases and data protection rights

#### Our lawful basis for the collection and use of your data

Our lawful basis on which we are removing all records and personal information from the NPV register, notifying the industry, and holding the information on back-ups for 12 months is:

 Public task – we have to collect or use your information to carry out a task laid down in law, which the law intends to be performed by an organisation such as ours. All of your data protection rights may apply, except the right to erasure and the right to portability.

Which lawful basis we rely on may affect your data protection rights which are in brief set out below. You can find out more about <u>lawful bases</u>, your data protection rights, and the exemptions which may apply on the ICO's website:

- Your right of access You have the right to ask us for copies of your personal
  information. You can request other information such as details about where we
  get personal information from and who we share personal information with.
  There are some exemptions which means you may not receive all the
  information you ask for. You can read more about this right here.
- Your right to rectification You have the right to ask us to correct or delete personal information you think is inaccurate or incomplete. You can read more about this right here.
- Your right to erasure You have the right to ask us to delete your personal information. You can read more about this right here.
- Your right to restriction of processing You have the right to ask us to limit how we can use your personal information. You can read more about this right here.
- Your right to object to processing You have the right to object to the processing of your personal data. You can read more about this right here.
- Your right to data portability You have the right to ask that we transfer the personal information you gave us to another organisation, or to you. You can read more about this right here.
- Your right to withdraw consent When we use consent as our lawful basis you have the right to withdraw your consent at any time. You can read more about this right here.

If you make a request, we must respond to you without undue delay and in any event within one month.

To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

#### Where we got the personal information from

· Directly from you

#### How long we will keep the information in back-ups

This information will remain within database back-ups held by the Centre for Environment, Fisheries and Aquaculture Science (CEFAS) for the periods noted below.

There are two back-up types in which this information will be stored. The first is a 35 day back up. Once the NPV register is streamlined, the personal information will be deleted from this this back up after 35 days. The second back up is a 12-month long term back up. The personal information will be deleted from this back-up after 12 months have passed following the streamlining of the register.

After 12 months, this information will be deleted permanently. Following confirmation that has happened, this privacy notice will be unpublished but will be retained by the MMO for up to 5 years to refer to for the purposes of providing a quality service.

#### Who we share information with

Centre for Environment, Fisheries and Aquaculture Science (CEFAS) hold the information on database back-ups.

#### How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice

If you remain unhappy with how we've used your data after raising a complaint with us, you can contact the Data Protection Officer for DEFRA using the following email: <a href="mailto:DefraGroupDataProtectionOfficer@defra.gov.uk">DefraGroupDataProtectionOfficer@defra.gov.uk</a>.

You can also complain directly to the ICO.

#### The ICO's address:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113

Website: https://www.ico.org.uk/make-a-complaint

## Last updated

03 February 2025