

Product Recall

Floudet Recall	
Lexmark Industrial Laser Printer	
Aspect	Details
Images	Leomank
PSD Number	2501-0202
Product Type	Machinery – Laser printer
Product Identifiers	Model: MS725dvn Specialty Printer Batch Number(s): 50G0585 • 50G0634 • 50G0630 • 50G0631 • 50G0635 • 50G0329 • 50G0427 • 50G0508 • 50G0521 • 50G0586 • 50G0610 • 50G0755 • 50G0788 The printer affected by the market measure was distributed between June 2018 and October 2024.
Product Description	Laser printer intended for commercial use in dark grey and light grey
Country of Origin	China
Counterfeit	No
Risk Level	Unknown
Risk Type	Burns
Risk Description	The product presents a risk of fire as a metal part inside the printers may dislodge. This poses a risk of failure and in very rare cases of a potential fire. The product does not meet the requirements of the Supply of Machinery (Safety) Regulations 2008.
Corrective Measures	The manufacturer has launched a modification programme and have provided consumers with a repair kit, asking them to complete the repair as soon as possible. They have claimed the metal part can easily be fixed with a free repair kit so that the metal part won't dislodge. If you need help with the repair, please consult their instructional video under Installing the spring retainer Lexmark MS725. If you do not find an answer to your question here, please reach out to the technical support under support.lexmark.com

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts



Product Recall

Online Marketplace	N/A
Notifier	Office for Product Safety and Standards