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**List of translators and interpreters in Jerusalem and West Bank**

Prepared by British Consulate General, Jerusalem

[www.gov.uk](http://www.gov.uk/)

The following list of translators and interpreters has been prepared by the British Consulate General, Jerusalem for the convenience of British Nationals who may require these services and assistance in Jerusalem and the Occupied Palestinian Territories. It is provided on the understanding that we the British Consulate General do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a local translator or interpreter.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists **are** **not** **recommendations and** **should not be treated as such.**

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Al-Kelani Legal Translation,Training & Management Co.

English – Arabic / Arabic – English

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**Feedback Form for Customers**

If you do decide to use any of the translators and interpreters on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the Consulate by post to 15 Nashashibi Street, Sheikh Jarrah Quarter East Jerusalem 97200 or by email to consular.enquiriesOPTs@fcdo.gov.uk An electronic version of the form is available at <https://www.gov.uk/government/publications/the-occupied-palestinian-territories-list-of-lawyers>

Thank you for your help.

1. Name of firm:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Name of translator/interpreter:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Date of contact:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

1. What service did you need?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Why did you need this service? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please circle the appropriate boxes below:

1. **If the service provided English speaking services, how would you rate the standard of English?**

Excellent Good Average Poor Very Poor

**(b) How would you rate the professionalism of the staff?**

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Excellent Good Average Poor Very Poor

**(c) How would you rate the overall service received?**

Excellent Good Average Poor Very Poor

**(d) How would you rate the value for money?**

Excellent Good Average Poor Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box □

|  |  |
| --- | --- |
| Feedback provider’s name: | Tel. No.: |
| Email: | Date: |
|  |  |

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