Government
Legal Department

Operations
102 Petty France
Westminster
London
SW1H 9GL

+44 (0)20 7210 3000
FOI@governmentlegal.gov.uk
www.gov.uk/gld

Ref No: **FOI 24_580**

9 August 2024

Thank you for your email of 25th July 2024 which contained your request for information. The Government Legal Department ("GLD") have processed your request for information under the Freedom of Information Act 2000 ("the Act").

I am writing to request information under the Freedom of Information Act regarding the contract detailed below.

Contract Title: Provision of Enterprise Level ICT Solutions Award Notice:

https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.contractsfinder.service.gov.uk%2FNotice%2Fb73938ca-d1cf-471f-9258-2614ed00a622&data=05%7C02%7Cfoi%40governmentlegal.gov.uk%7C57cac17c15724de2aee308dcac952491%7Cafe00aac5df7413ca672e4e584a49d56%7C1%7C0%7C638575003804919297%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=x5M0k53GO%2F0lr%2BtdzploTN5l86EltO6je%2F6Xp0y7vPc%3D&reserved=0

The details we require are:

• What are the contractual performance KPIs for this contract?

1. Response times to submitted orders >90% acknowledged within1 hr
2. Delivery Times 95% of ordered despatched for next business day delivery
3. Stock Availablity 75% of fast moving items are in stock at all times
4. Reporting Monthly reports provided within 5 working days of request
5. Account Meetings Quarterly Business meetings held each quarter and agreed in advance.

• Suppliers who applied for inclusion on each framework/contract and were successful & not successful at all procurement stages

1. XMA Successful
2. Computacentre Unsuccssful
3. Insight Direct Unsuccessful

• Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date

Circa £400,000.00

• Start date and duration of the framework/contract.

7th July 2023 start date and a duration 2 Years.

• Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?

See redacted Invitation to Tender attached.

• If this contract was awarded through a framework, please advise which framework and lot • Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?

HEALTH TRUST EUROPE GROUP The HealthTrust Europe framework agreement for THE PROVISION OF ENTERPRISE LEVEL INFORMATION COMMUNICATION TECHNOLOGY (ICT) SOLUTIONS FOR HARDWARE, SOFTWARE, PROGRAMS, APPLICATIONS, SECURITY, COMPUTER SCIENCE, MANAGED SERVICES, CONSULTANCY, SUPPORT AND ASSOCIATED SERVICES – 2019 SF050716

• Has a decision been made yet on whether the framework(s)/contract(s) are being extended or renewed?

No.

• If renewed, has a decision been made yet on when this will come out to the market for pre-market engagement and/or the start of the tender process? If yes, please can you kindly advise on dates and expected procurement route (i.e. public or via a framework)?

Not applicable.

• Who is the senior officer (outside of procurement) responsible for this contract?

This information is withheld from disclosure in reliance on the exemption in section 40(2) of the FOIA. The personal information relates to individuals below Senior Civil Service level who do not work in public facing roles, and would have no expectation that their details would be published. Section 40(2) states that information is exempt from disclosure if it constitutes the personal data of a third party and its disclosure under the Act would breach any of the data protection principles of the Data Protection Act 2018 or UK GDPR. As such, disclosure of their personal information would contravene the Lawfulness, Fairness and Transparency principle of the UK GDPR.

Your Rights

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original correspondence. Please use the contact details provided at the top of this letter in order to request an internal review relating to your original request.

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ICO.org.uk

Yours sincerely,

Freedom of Information Team
Operations, Government Legal Department,
102 Petty France, Westminster
London SW1H 9GL
FOI@governmentlegal.gov.uk