



Government Legal Department

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Ref No: FOI 24_544

23 May 2024

Thank you for your email of 29 April 2024 which contained your request for information. The Government Legal Department (“GLD”) have processed your request for information under the Freedom of Information Act 2000 (“the Act”).

Pursuant to Section 1(1)(a) of the Act, GLD informs you that holds the information you have requested.

Please find the requested information inline below.

Mobile phones

In the interests of transparency , all telephony traffic is routed via O2 (mobile telephony provider), details of which can be found on contracts finder. [Contracts Finder - GOV.UK \(www.gov.uk\)](http://www.gov.uk)

Gensis contract/ Virgin media/O2 – Ref NS6-05122101

Who is your current mobile phone provider? O2

How many mobile connections? 1527 devices

When is the contract up for renewal? 20/12/24

How long do you contract for (24 or 36 months)? 36 months

The email address of the primary contact for this contract? This information is published on contracts finder. [Contracts Finder - GOV.UK \(www.gov.uk\)](http://www.gov.uk)

SIP Trunking

Have you implemented SIP? Yes

If yes, when does the contract expire? 20/12/24

Who is your SIP provider? All GLD telephony services are now provided over Microsoft Teams, and we no longer have the contract type as defined in your FOI request

The email address of the primary contact for this contract? **This information is published on contracts finder.** [Contracts Finder - GOV.UK \(www.gov.uk\)](http://www.gov.uk)

Team Licences

Which Microsoft 365 Licence do you have e.g. E3, E5 – E5

Have you voice enable your Teams Licences? **Yes**

If not, is that something you are considering? **NA**

Telephony

What is your current telephony system? **All GLD telephony services are now provided over Microsoft Teams, and we no longer have the contract type as defined in your FOI request.**

How many users of the telephony system? **1525 VOIP DDI extensions via Teams**

When is the contract up for renewal? **20/12/24**

The email address of the primary contact for this contract? **This information is published on contracts finder.** [Contracts Finder - GOV.UK \(www.gov.uk\)](http://www.gov.uk)

Connectivity

What form of WAN do you use e.g. mpls, SDWAN etc.

This information is withheld under Section 31(1)(a) where we have assessed that its disclosure under this Act would, or would be likely to, prejudice the prevention or detection of crime.

When does the contract end

This information is withheld under Section 31(1)(a) where we have assessed that its disclosure under this Act would, or would be likely to, prejudice the prevention or detection of crime.

How many sites

This information is withheld under Section 31(1)(a) where we have assessed that its disclosure under this Act would, or would be likely to, prejudice the prevention or detection of crime.

Your Rights

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original correspondence. Please use the contact details provided at the top of this letter in order to request an internal review relating to your original request.

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ICO.org.uk

Yours sincerely,

Freedom of Information Team

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