



# Government Legal Department

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Ref No: FOI 24\_483

12<sup>th</sup> February 2024

Dear

Thank you for your request received on 25 January 2024 addressed to the Government Legal Department (GLD). In accordance with Section 1(1)(a) of the Freedom of Information Act 2000 (the Act), I can confirm that GLD partially holds the information you have requested.

In accordance with Section 1(1)(a) of the Act, GLD can confirm that it partially holds the information you have requested.

Please see answers in line with your questions listed below.

**1) *When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?***

**GLD have a rolling refresh date, with equipment constantly being refreshed on an ongoing basis.**

*a. What would you like to improve upon in your next refresh?*

**Not applicable.**

*b. Could you please confirm the supplier for your current contract and the vendor that you are using?*

**GLD considers this information exempt under Section 21 of the Freedom of Information Act as this information is reasonably accessible to the applicant by other means. This information is available on the publicly accessible Contracts finder. [Contracts Finder - GOV.UK \(www.gov.uk\)](http://www.gov.uk)**

**2) *When was your last Wi-Fi refresh, and when is the next refresh planned?***

**GLD does not run the Wi-Fi estate, it is owned and operated by the Government Property Agency.**

*a. What would you like to improve upon in your next refresh?*

**Not applicable.**

*b. Could you please confirm the supplier for your current contract and the vendor that you are using?*

**GLD considers this information exempt under Section 21 of the Freedom of Information Act as this information is reasonably accessible to the applicant by other means. This information is available on the publicly accessible Contracts finder. [Contracts Finder - GOV.UK \(www.gov.uk\)](http://www.gov.uk)**

3) *When was your last telephony or Unified Communications refresh, and when is the next refresh planned?*

**GLD considers this information exempt under Section 21 of the Freedom of Information Act as this information is reasonably accessible to the applicant by other means. This information is available on the publicly accessible Contracts finder. [Contracts Finder - GOV.UK \(www.gov.uk\)](https://www.gov.uk/contracts-finder)**

*a. What would you like to improve upon in your next refresh?*

**Not applicable.**

*b. Could you please confirm the supplier for your current contract and the vendor that you are using?*

**GLD considers this information exempt under Section 21 of the Freedom of Information Act as this information is reasonably accessible to the applicant by other means. This information is available on the publicly accessible Contracts finder. [Contracts Finder - GOV.UK \(www.gov.uk\)](https://www.gov.uk/contracts-finder)**

4) *Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?*

**This information will be withheld under Section 31 of the FOI Act, on the grounds that withholding such information is necessary for the prevention or detection of crime. Releasing information on the network infrastructure can put GLD at risk of a cyber attack as well as giving insights into the Department's technological capabilities, allowing attackers to assess strengths and weaknesses. Such attacks can result in legal repercussions, fines, or damage GLD's reputation.**

*a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?*

**This information will be withheld under Section 31 of the FOI Act, on the grounds that withholding such information is necessary for the prevention or detection of crime. Releasing information on the network infrastructure can put GLD at risk of a cyber-attack as well as giving insights into the Department's technological capabilities, allowing attackers to assess strengths and weaknesses. Such attacks can result in legal repercussions, fines, or damage GLD's reputation.**

5) *How many users do you currently have in your contact centre?*

**GLD does not have a public contact centre.**

*a. What would you like to improve upon with your contact centre*

**Not applicable.**

*b. Could you please confirm the supplier for your current contract and the vendor that you are using?*

**Not applicable.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original correspondence. Please use the contact details provided at the top of this letter to request an internal review relating to your original request.

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ICO.org.uk](http://www.ICO.org.uk)

Yours sincerely,

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