

Product Recall

Power Supply (Model: TD12200) supplied with InvoSpar Massager, JC668	
Aspect	Details
Images	InvoSpa Kneading Massager Shiatsu Electric Massager with Heart
PSD Number	2501-0125
Product Type	Electrical Appliances and Equipment – Mains Power Supply for Neck Massager
Product Identifiers	Power Supply: Wenzhou Mingda Electronics Co., Ltd Power Supply Model Number: TD12200 Affected Amazon Barcodes: X000QHVFLX; X001GD3MKD
Product Description	3-pin adapter supplied with an InvoSpar Massager. Affected products were sold between 2017 and 2021. The massage unit is unaffected.
Country of Origin	China
Counterfeit	No
Risk Level	Serious
Risk Type	Fire
Risk Description	The product presents a serious risk of fire as the power supply (model TD1220) supplied with the InvoSpar JC-668 neck massager was found to have poor quality connections to the input and output of the power supply, with wires soldered directly to the power circuit board with no secondary fixing. This could cause the product to short circuit, presenting a risk of fire or explosion. No fuse was present on the input to protect the product from overcurrent related faults, further presenting a risk of fire, explosion or electric shock. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	The product has been recalled from end users. For further information, contact support@invospa.com with your order ID or adapter photos to arrange for a replacement power supply.
Online Marketplace	Amazon
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts