

# Newsletter January 2025

Get the latest information about the Local Land Charges (LLC) Programme and local authorities' data migration to the central LLC Register.

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#### **Gold standard data**

On 11 March 2025, we will celebrate the winners of the national Land Data awards. One exceptional local authority will be named the Best Performing Migrated LA.

The winner will be selected based on their outstanding register management and their effective communications with our team.

While several local authorities are already strong contenders, we want to see even more front-runners. Behind the scenes, our Service Performance and Integration (SPI) team is working tirelessly with local authorities to raise standards so every customer gets the service they deserve. When gold standard data becomes the norm, our objective will be realised, but we cannot achieve this without you.

To help authorities better understand their data, we are introducing a clear categorisation system. From the end of February we will tell each authority if their data is classified as bronze, silver, or gold. We will also actively support them to upgrade its status to gold. To celebrate this achievement, local authorities who reach and maintain gold status will be publicly recognised on GOV.UK in a new status column. The column will be published on 27 January 2025, and will be updated quarterly on the fourth Monday of the month.

Find out how the SPI team are currently driving greater efficiency and cost savings within local authorities, while improving data quality. Watch our short 3 minute video <u>Life after local land charges migration - how we support you</u> to see how we can help you.



# Who are our suppliers?

Migrating local authority (LA) local land charge (LLC) registers to HM Land Registry (HMLR) is a large and complex task. It involves a lot of hard work and close collaboration between supplier teams and the experts in LAs and HMLR. So far, over 100 LAs have successfully migrated to live service and are being supported by our Service Performance and **Integration (SPI) team.** To make migrations and the ongoing support more efficient, we continually seek to improve both our processes and the technology.

Software suppliers provide a vital role during migrations, providing, hosting, and supporting the LA registers throughout the process. From early engagement and data analysis, through to migration and ongoing live service support, these important partners ensure things run smoothly.

HMLR has contracts with the following software suppliers:

- Arcus Global
- DEF Software
- Idox Group
- NEC Software Solutions UK



The software suppliers below work directly with LAs to support them through their LLC migration and live service activity. Whilst we do not have contracts with these suppliers, we do maintain open and honest communications with them. This collaboration ensures we can continue to rollout our award-winning LLC service across England and Wales.

- Agile Applications
- Civica
- Ocella Software Systems
- StatMap

When a LA nears the end of its supplier contract or considers change, we encourage them to contact their Delivery or Relationship Manager. Our team will help to support any transition. We always respect confidentiality and would never share or publish contract information until it is officially signed, and the outcome is made public.

HMLR does not recommend or endorse any one product or service over another, and will not be responsible for any loss, damage, cost, or expense in connection with using particular software.

More information about Software Suppliers can be found on **GOV.UK.** 

# Working together in live service

As more local authorities move into live service, it is important to acknowledge that issues can arise along the way. Having the confidence to ask for help is wise.

In June 2020, East Lindsey District Council successfully migrated to live service, with one Local Land Charges Officer (LLCO) monitoring the Local Land Charges (LLC) Register.

In the summer of 2024, a change of circumstances meant the council would be without a LLCO for a period. This unforeseen situation would create a risk to the integrity of the register if left unresolved. East Lindsey asked the LLC team at Boston Borough Council for support.

Although the Boston authority had only migrated to the LLC Register in January 2024, Shaun Sharp their LLC

Manager agreed to take over East Lindsey's LLC role. Shaun committed to the role in addition to her day-to-day responsibilities, until East Lindsey could resume responsibility. During the interim period, Shaun dealt with more than 225 charges, updating the register in a timely manner.

The cooperation between East Lindsey and Boston meant LLC customer searches were unaffected, highlighting the benefits of good cross-government relationships. We encourage all LAs to build strong relations with neighbouring authorities and share best LLC practices. Our relationship managers are on-hand to assist if required



### Service Performance and Integration team video

Watch our latest video to find out how the Service Performance and Integration (SPI) team is creating efficiencies and cost savings for local authorities. In the video, Nick Boddington, LLC Service Performance and Integration Team Leader shares three examples of how improved data quality is helping local authorities.

Watch Life after local land charges migration - how we support you



# Local authorities on the register by 30 December 2024

HM Land Registry **Local Land Charges Register** 

105 live LAs 04 Ian Fast Devon District Council 07 Jan Sutton Council 08 Jan Leeds City Council 20 Jan Babergh District Council 08 Jan Boston Borough Council 20 Jan Mid Suffolk District Council 22 Jan North Hertfordshire District Council 21 Mar Mid Sussex District Council 18 Mar Bedford Borough Council 20 Apr City of Lincoln Council 19 Mar Hastings Borough Council 25 Apr Solihull Metropolitan Borough Council 21 Mar Woking Borough Council 27 Apr City and County of Swansea Council 27 Mar Gedling Borough Council 27 Apr Isle of Wight Council 17 Apr London Borough of Bexley 28 Apr Portsmouth City Council 19 Apr Wyre Forest District Council 29 Apr Harborough District Council 22 Apr Wakefield Metropolitan District Council 02 May Newcastle-under-Lyme Borough Council 24 Apr Wigan Metropolitan Borough Council 22 Jun South Norfolk District Council 25 Apr Broxtowe Borough Council 14 Jul Bury Metropolitan Borough Council 25 Apr West Berkshire Council 21 Jul West Suffolk Council 25 Apr Tonbridge and Malling Borough Council 26 Jul Merthyr Tydfil County Borough Council 31 May North Lincolnshire Council 27 Jul North West Leicestershire District Council 01 Jul South Gloucestershire Council 11 Aug South Staffordshire Council 12 Jul Medway Council 15 Aug London Borough of Enfield Council 01 Aug Broxbourne Borough Council 01 Sep Cheltenham Borough Council 05 Sep Rugby Borough Council 06 Sep Fenland District Council 09 Oct Gravesham Borough Council 11 Jul Warwick District Council 31 Jan Peterborough City Council 12 Oct Knowsley Metropolitan Borough Council 28 Oct Calderdale Metropolitan Borough Council 03 Sep Liverpool City Council 06 Feb Watford Borough Council 27 Oct Richmondshire District Council 05 Nov Maldon District Council 08 Oct City of London Corporation 21 Apr Carlisle City Council 15 Nov London Borough of Wandsworth Council 25 Nov London Borough of Harrow 20 Nov Blackpool Council 26 Jun East Lindsey District Council 05 Dec East Cambridgeshire District Council 27 Aug Milton Keynes Council 12 Dec Rutland County Council

17 Ian Council of the Isles of Scilly 11 Jul Norwich City Council

01 Oct London Borough of Lambeth Council

07 Apr Stockton-on-Tees Borough Council

23 Apr Spelthorne Borough Council

28 Apr Sevenoaks District Council 10 May Stratford-on-Avon District Council

26 May Welwyn Hatfield Borough Council

19 Jul Dudley Metropolitan Borough Council

13 Oct Bromsgrove District Council

13 Oct Redditch Borough Council

18 Oct Tameside Metropolitan Borough Council

26 Oct Newark and Sherwood District Council

28 Oct Blackburn with Darwen Borough Council

28 Oct Hambleton District Council

15 Nov Pendle Borough Council

29 Nov Scarborough Borough Council

16 Dec North Kesteven District Council

20 Dec London Borough of Haringey Council

12 Jan Malvern Hills District Council

16 Jan Sefton Metropolitan Borough Council

18 Jan City of Wolverhampton Council

23 Jan Blaenau Gwent County Borough Council

26 Jan Stockport Metropolitan Borough Council

14 Mar Selby District Council

16 Mar Halton Borough Council

27 Mar Ryedale District Council

28 Mar Craven District Council

28 Mar Chelmsford City Council

28 Mar Harrogate Borough Council

31 Mar Salford City Council

03 Apr Pembrokeshire County Council 13 Apr West Oxfordshire District Council

18 Apr West Lindsey District Council

24 Apr Kingston-upon-Hull City Council 24 Apr Trafford Metropolitan Borough Council

25 Apr High Peak Borough Council

25 Apr Epping Forest District Council

27 Apr Burnley Borough Council

10 May Torfaen County Borough Council 11 Jul Caerphilly County Borough Council

20 Jul Bristol City Council

21 Sep Bassetlaw District Council

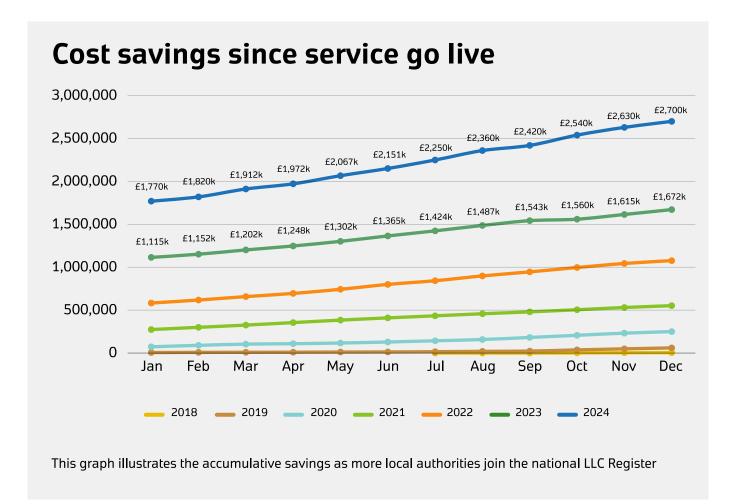
10 Oct Mid Devon District Council

16 Oct Blaby District Council

19 Oct Sandwell Metropolitan Borough Council

#### The national LLC Register cost savings

Since programme launch, the LLC Register has recorded a total cost saving of over £2.7million from searches with customers in migrated areas, saving an average of 12.6 days to obtain an LLC search result. More than 6.1 million charges from the 105 local authorities have been migrated to the register.





#### The national LLC Register – total number of searches

Since July 2018, we have recorded

**1,365,553**searches on the register

Search figure accurate up to the end of the preceding month (December 24)

#### Kind regards



Rhonda Griffiths
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