

# Office of the Traffic Commissioner

## (East of England)

### Notices and Proceedings

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#### Correspondence should be addressed to:

Office of the Traffic Commissioner  
(East of England)  
Quarry House  
Quarry Hill  
Leeds  
LS2 7UE

**Telephone:** 020 4551 8711  
**Website:** [www.gov.uk/traffic-commissioners](http://www.gov.uk/traffic-commissioners)

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**This publication can be viewed by visiting our website at the above address. It is also available, free of charge, via e-mail. To use this service please send an e-mail with your details to:**

[notifications@vehicle-operator-licensing.service.gov.uk](mailto:notifications@vehicle-operator-licensing.service.gov.uk)

**Remember to keep your bus registrations up to date - check yours on <https://www.gov.uk/manage-commercial-vehicle-operator-licence-online>**

**PLEASE NOTE:**

**The new enquiry telephone number: 020 4551 8711 and will be open Monday to Thursday - 9am to 5pm, Friday 9am to 4.30pm**

**\*\*\*\*\***

**Most correspondence from the Office of the Traffic Commissioner will now be sent to operators digitally through the Vehicle Operator Licensing (VOL) Service or by email.**

**The best and most efficient way to reach us is digitally. Please upload documents through your VOL user account or send a direct message through VOL. There may be delays if you send correspondence to us by post.**

**If you wish to make an objection to a public service vehicle application it is recommended you send the details to [PSVOperatorLicensing@otc.gov.uk](mailto:PSVOperatorLicensing@otc.gov.uk) clearly stating 'Objection' in the subject line.**

**If you are an existing operator without a VOL user account, and you would like one, please email [Notifications@vehicle-operator-licensing.service.gov.uk](mailto:Notifications@vehicle-operator-licensing.service.gov.uk) and a member of staff will contact you as soon as possible to arrange this. You will need to answer some security questions.**

# Notices and Proceedings

## Important Information

All correspondence relating to public inquiries should be sent to:

Office of the Traffic Commissioner  
(East of England)  
Eastbrook  
Shaftesbury Road  
Cambridge  
CB2 8DR

The public counter in Cambridge is open for the receipt of documents between 9.30am and 4pm Monday to Friday. There is no facility to make payments of any sort at the counter.

## General Notes

**Layout and presentation** – Entries in each section (other than in section 5) are listed in alphabetical order. Each entry is prefaced by a reference number, which should be quoted in all correspondence or enquiries.

**Further notes** precede sections where appropriate.

**Accuracy of publication** – Details published of applications and requests reflect information provided by applicants. The Traffic Commissioner cannot be held responsible for applications that contain incorrect information.

**Our website** includes details of all applications listed in this booklet. The website address is: [www.gov.uk/traffic-commissioners](http://www.gov.uk/traffic-commissioners)

## Carriage of passengers to designated association football matches.

### Legal Requirements

PSV operators are reminded of the terms of section 1(1) of the Sporting Events (Control of Alcohol) Act 1985, as amended by the Public Order Act 1986, which prohibits the carriage of alcohol on a PSV that is being used for the principal purpose of carrying passengers for the whole or part of a journey to or from a designated sporting event.

PSV operators are also reminded of the terms of section 2A of the Sporting Events (Control of Alcohol) Act 1985, as amended by the Public Order Act 1986, which prohibits the possession of a firework or an article or substance, whose main purpose is the emission of a flare, smoke or a visible gas, at any time during the period of, while entering or trying to enter a designated sporting event.

A ‘designated sporting event’ generally means certain association football matches,

whether national or international, as defined in Schedule 2 of the Sports Grounds and Sporting Events (Designation) Order 2005 (as amended). It is an offence for an operator of a PSV (or his servant or agent) to knowingly cause or permit the carriage of alcohol on journeys to which these Regulations apply.

### **Voluntary Guidelines on the carriage of passengers to association football matches - England and Wales**

For many years the PSV industry has complied with a voluntary code of practice whereby operators taking passengers to a designated sporting event meet certain guidelines set by the police. This has worked very well, and it has seldom been necessary for a traffic commissioner to take any further action against an operator who has contravened the guidelines. Nevertheless the police in England and Wales are concerned that incidents of football related violence and disorder do still occur.

The guidelines were drafted in conjunction with the Confederation of Passenger Transport (CPT), the Crown Prosecution Service (CPS), the Coach Operators Federation (COF) and the Association of Transport Coordinating Officers (ATCO) and are set out below:

- a. PSV operators taking bookings from groups of supporters are to notify the relevant Dedicated Football Officer (DFO), at least 48 hours before the event, of the number of supporters expected to travel, the number of vehicles booked, the name and the contact number for the person who made the booking. Once available the operator must also notify the VRM and driver's name to the relevant Dedicated Football Officer.

For the purpose of these guidelines, the relevant Dedicated Football Officer means the DFO for the club that the fans are travelling to support. For example, West Ham are playing a premier league game away to Leeds United. Operator A has been contracted to transport West Ham fans from Romford and the relevant DFO is the DFO for West Ham. Operator B has been contracted to carry Leeds United fans to the game from Barrow in Furness. In this case the relevant DFO is the DFO for Leeds.

- b. Vehicles are not to stop within 10 miles of the venue either enroute to, or on departure from the event unless prior agreement is obtained from the relevant Dedicated Football Officer.
- c. Unless directed by a police officer, PSVs may stop at premises where intoxicating liquor is sold only if it is sold ancillary to a substantial meal. Prior agreement for meal stops where alcohol is available should be sought from the operator's relevant Dedicated Football Officer.
- d. PSVs are to arrive at the venue no earlier than two hours before and not later than one hour before the scheduled start of the game, unless otherwise directed by police.
- e. PSVs are not to set down or uplift passengers at any unauthorised locations without prior permission of the police.
- f. PSVs must leave the venue within 30 minutes of the finish of the event, unless directed otherwise by a police officer or ground safety officer.
- g. PSV operators are to follow all reasonable instruction given by police or enforcement officers at all times. This includes, but is not limited to, routing and stopping arrangements.

- h. Intoxicating liquor, flares and similar pyrotechnics, must not be carried on PSVs travelling to or from designated grounds. Operators will draw hirers' attention to the requirements of the law, and drivers shall, as far as reasonably practical, supervise boarding passengers and check that they are not obviously carrying intoxicating alcohol, flares and similar pyrotechnics. Drivers will not be expected to carry out baggage or body searches, nor will they be expected to confiscate alcohol or to remove passengers without police assistance. Operators may add a condition of entry to the PSV that a voluntary search may be undertaken.
  
- i. PSV operators are to notify the Dedicated Football Officer at the destination upon arrival at an away football ground, of any chanting demonstrating hostility based on race, ethnicity religion or beliefs, sexual orientation, disability, and transgender identity or chanting of an otherwise grossly offensive or inflammatory nature which had taken place during the journey to the ground.
  
- j. PSV operators are to have established safeguarding policies when carrying persons under the age of 18 years old. This is to include arrangements for the nomination of at least one responsible adult for the minors carried.

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## Section 1 – Special Notices

On 1st August 2021 Hertfordshire County Council became the Bus Service Registration Authority for local bus services within Hertfordshire, using powers granted by the Transport Act 1985. The Authority is now responsible for processing applications to register, vary or cancel local bus services that operate wholly within the county of Hertfordshire. These services will not appear in the Notices and Proceedings and can be viewed at <https://www.intalink.org.uk/registrations>. For other services which operate cross-border (except those into London), the Traffic Commissioner remains the registration authority.

Services that have been transferred to Hertfordshire County Council will show as ‘Admin Cancelled’ on the gov.uk website.



## Section 2 – PSV Operator Licensing

**Inspection of licence applications** can be requested under the provisions of Regulation 4 of the Public Service Vehicles (Operators’ Licences) Regulations 1995 by anybody who holds statutory objector status. Applications may be inspected free of charge at the Office of the Traffic Commissioner in Leeds by any person who carries written authorisation to act in that capacity.

**Objections against applications for licences** must be made in writing by a Chief Officer of Police or by a local authority within 21 days of the date on which notice of an application is published in Notices and Proceedings. Objections must be made on the grounds that one or more of the requirements mentioned in Sections 14(1) and (3) of the Public Passenger Vehicles Act 1981 are not satisfied in relation to the application. A copy of the objection must be sent by the objector to the applicant at the same time that it is sent to the Traffic Commissioner. The onus of proof in terms of the grounds on which an objection is lodged lies with the objector. There is no right of objection against an application for a special licence submitted under Section 12 of the Transport Act 1985.

**Classification of Operator Licences** – There are four classes of licence:

- A **Standard International (SI)** licence authorises the use of any description of public service vehicles on both national and international operations;
- A **Standard National (SN)** licence authorises the use of any description of public service vehicles on national operations;
- A **Restricted licence (R)** authorises the use of:
  - a) public service vehicles not adapted to carry more than eight passengers; and
  - b) those not adapted to carry more than sixteen passengers when used otherwise than in the course of a business of carrying passengers or by a person whose main occupation is not the operation of public service vehicles adapted to carry more than eight passengers;
- A **Special Restricted (SR)** licence, issued under Section 12 of the Transport Act 1985, authorises the holder of a taxi or private hire vehicle licence to operate local services.

**Appeals in connection with PSV Operator Licences** must be lodged with the Upper Tribunal – Administrative Appeal Chamber (Transport), 5th Floor, Rolls Building, 7 Rolls Buildings, Fetter Lane, London, EC4A 1NL not later than one month after the date of the letter conveying the Traffic Commissioner’s (or Deputy Traffic Commissioner’s) decision.

Appellants can obtain guidance on lodging appeals, including downloading the appeal form, from the website: [www.administrativeappeals.tribunals.gov.uk](http://www.administrativeappeals.tribunals.gov.uk)

**Any previous entry in Notices and Proceedings** is indicated by the publication number in brackets.

**Our website** contains details of all applications listed in this section. The address is: [www.gov.uk/traffic-commissioners](http://www.gov.uk/traffic-commissioners)



## **Section 2.1 – New Applications Received**

No entries

## **Section 2.2 – New Applications Granted**

PF2078139 SN    **THAMES VALLEY TRANSPORT SERVICES LIMITED**  
**Director(s): SIMON KRISTER WHAPSHOTT**  
268 BATH ROAD, SLOUGH, SL1 4DX  
Operating Centre: WHIPPET COACHES LTD, UNIT 1-2, BUCKINGWAY  
BUSINESS PARK, ROWLES WAY, CAMBRIDGE, CB24 4UG  
Authorisation: 5 vehicle(s)  
Transport Manager(s): DANIEL APETREI  
New Undertaking: Vehicles with eight passenger seats or less will not be operated under the licence without the prior written agreement of the Traffic Commissioner who may require you to agree to certain undertakings. Attached to Licence.  
New Undertaking: Limousines and novelty type vehicles are not to be operated under this operator's licence. Attached to Licence.

**REL TENDRING LTD****Director(s): Mark Bone**UNIT 1, VALLEY FARM BARNS, GOLDEN LANE, THORPE LE SOKEN,  
CO16 0LEOperating Centre: UNIT 1, VALLEY FARM BARNS, GOLDEN LANE, THORPE  
LE SOKEN, CO16 0LE

Authorisation: 18 vehicle(s)

Transport Manager(s): MERIGHAN BONE

New Undertaking: Vehicles with eight passenger seats or less will not be operated  
under the licence without the prior written agreement of the Traffic Commissioner  
who may require you to agree to certain undertakings Attached to Licence.New Undertaking: Limousines and novelty type vehicles are not to be operated  
under this operator's licence Attached to Licence.New Undertaking: By 19 March 2025 Mark Bone will attend, in person, a two-day  
transport manager CPC refresher course, run by either:

- a trade association (Logistics UK/RHA/BAR/CPT),
- a professional body (IoTA/CILT/SOE/IRTE),
- an exam centre approved by an accredited body to offer the transport  
manager CPC qualification in passenger transport, or
- a firm of solicitors (or their associated training organisation) with  
significant experience with road transport regulatory and compliance issues  
(defined as having represented road transport operators and/or transport managers in  
at least 20 public inquiries over the past two years).

A copy of the certificate of attendance will be sent to the Office of the Traffic  
Commissioner at Cambridge within seven days of the course taking place. Attached  
to Licence.New Undertaking: That the Applicant, REL Tendring Ltd, undertakes to identify an  
independent body to carry out an audit of transport safety and compliance systems.  
The audit will assess the operator against the standards published under the DVSA  
earned recognition scheme:[www.gov.uk/government/publications/dvsa-earned-recognition-vehicle-operator-standards](http://www.gov.uk/government/publications/dvsa-earned-recognition-vehicle-operator-standards)A copy of the report together with the operator's detailed proposals for  
implementing the report's recommendations is to be submitted to the Office of the  
Traffic Commissioner at Cambridge by 30 June 2025]. The audit will assess the  
systems for complying with maintenance and/or drivers hours requirements, and the  
effectiveness with which those systems are implemented. The audit should cover at  
least the applicable elements detailed in the guidance on Operator Compliance  
Audits available at: [www.gov.uk/government/publications/operator-compliance-audits](http://www.gov.uk/government/publications/operator-compliance-audits)  
Attached to Licence.New Undertaking: The operator will provide original or copies (verified by the  
issuing bank or building society) of financial evidence in the name of REL  
Tendring Ltd covering the period 1 April 2025 to 30 June 2025 to the Office of the  
Traffic Commissioner (Licensing) in Leeds by no later than 31 July 2025. This must  
show that the operator has continued to meet the required level of available finance  
throughout the period by reference to an average balance, dependent on the rates  
applicable at that time. Rates to be found in the Senior Traffic Commissioner's  
Statutory Document No. 2 <https://www.gov.uk/government/publications/traffic-commissioners-finance-march-2019>. Where originals are not available each  
statement must be stamped and authenticated by the bank/building society.  
Attached to Licence.

## Section 2.3 – New Applications Refused

No entries

## Section 2.4 – Variation Applications Granted

- PF1125458 SN **ALM TRAVEL LTD**  
**Director(s): AZHAR MAHMOOD**  
 182 GREAT ELMS ROAD, HEMEL HEMPSTEAD, HP3 9UJ  
 New operating centre: WHITE HOUSE FARM, HEMEL HEMPSTEAD ROAD, REDBOURN, ST. ALBANS, AL3 7AQ  
 New authorisation at this operating centre will be: 9 vehicle(s)  
 Removed operating centre: WHITE HOUSE FARM, HEMEL HEMPSTEAD ROAD, REDBOURN, ST. ALBANS, AL3 7AQ  
 New licence authorisation will be 9 vehicle(s)
- PF0006132 SN **REG'S COACHES LTD**  
**Director(s): Joanna Bonnett**  
 113-115 CODICOTE ROAD, WELWYN, AL6 9TY  
 Increase at existing operating centre: 113-115 CODICOTE ROAD, WELWYN, AL6 9TY  
 New authorisation at this operating centre will be: 18 vehicle(s)  
 New licence authorisation will be 18 vehicle(s)

## **Section 2.5 – Variation Applications Refused**

No entries

## **Section 2.6 – Licences Surrendered**

- PF0002247 SI **Licence surrendered WEF 23 December 2024**  
**JAMES HARRY PETTY**  
 5 WILLIAM FISKE HOUSE, CASTLE STREET, BERKHAMSTED, HP4 2HF

## **Section 2.7– Applications Withdrawn Prior to Determination**

No entries

## **Section 2.8 – Licences Revoked Without a Public Inquiry**

- PF2025938 SI **TENDRING TRAVEL LTD**  
**Director(s): MARK JOHN BONE**  
 UNIT 1, VALLEY BARNS, GOLDEN LANE, THORPE LE SOKEN, CO16 0LE  
 Registered Bus Services running under this licence have also been revoked with immediate effect.
- PF1108209 SI **STARK CREATIONS LTD**  
**Director(s): STEPHEN PAUL CLARKE, ANTHONY WHITE**  
 16 LONG MEADOW, HOUGHTON REGIS, DUNSTABLE, LU5 5RR  
 Registered Bus Services running under this licence have also been revoked with immediate effect.

## **Section 2.9 – Conditions Imposed Under Section 16.3 of the Public Passenger Vehicles Act 1981 (without a Public Inquiry)**



## **Section 3 – Registration of Local Bus Services**

**When an application is sent to the Office of the Traffic Commissioner**, a copy of all application forms and supporting documents must also be sent to each of the county councils and unitary authorities in whose area the service will operate. Failure to do so may delay acceptance of the application.

**Some of the periods of notice applicable before the operation of registered services**, including variations or cancellations, are at the discretion of the Traffic Commissioner. In such cases the application must be accompanied by a written explanation of why a short notice period is required.

**Any registration may be inspected** at the Office of the Traffic Commissioner in Leeds during public business hours. Copies of registrations can be sent by post to any interested party upon prior receipt of a written request together with a fee of £3.00 per copy.

**Our website** contains details of all applications listed in this section. The address is: [www.gov.uk/traffic-commissioners](http://www.gov.uk/traffic-commissioners)

### **Section 3.1 – Registration of New Services**

No entries

### **Section 3.2 – Registration of New Services Granted Under Short Notice**

No entries

### **Section 3.3 – Applications to Vary Existing Services**

No entries

### **Section 3.4 – Applications to Vary Existing Services Granted Under Short Notice**

No entries

### **Section 3.5 – Cancellations of Existing Services**

No entries

### **Section 3.6 – Cancellations of Existing Services Granted Under Short Notice**

No entries



## **Section 4 – Traffic Regulation Conditions**

### **Section 4.1 – Requests**

### **Section 4.2 – Determinations**

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## **Section 5 – Public Inquiries**

**Anyone wishing to observe a physical or virtual public inquiry must request to do so from the relevant Office of the Traffic Commissioner in advance of the hearing. Due to space or technology restrictions we may not be able to accommodate all requests.**

**Please contact [Sharon.Lenton@otc.gov.uk](mailto:Sharon.Lenton@otc.gov.uk) for further information.**

There is no obligation on the traffic commissioner to provide a transcript of proceedings. Any decision to release will refer to the reasons for the request and there may be restrictions placed on its use. That request should be made via the relevant Office of The Traffic Commissioner and the applicant must understand that they will be liable for the cost of producing the transcript. This will vary according to demand and size of content.

**Appeals in connection with PSV Operator Licences** must be lodged with the Upper Tribunal – Administrative Appeal Chamber (Transport), 5th Floor, Rolls Building, 7 Rolls Buildings, Fetter Lane, London, EC4A 1NL not later than one month after the date of the letter conveying the Traffic Commissioner’s (or Deputy Traffic Commissioner’s) decision. Appellants can obtain guidance on lodging appeals, including downloading the appeal form, from the website: [www.administrativeappeals.tribunals.gov.uk](http://www.administrativeappeals.tribunals.gov.uk)

### **Section 5.1 – Notice of Public Inquiries to be Held**

No entries

### **Section 5.2 – Decisions Taken at Public Inquiries**

Public Inquiry (90795) held at The Court Room (Cambridge), CB2 8BF, Eastern Traffic Area, Eastbrook, Shaftesbury Road, Cambridge, on 17 December 2024 commenced at 10:30 (Previous Publication:(2664))

PF2075885 SI

REL TENDRING LTD

Director(s): MARK BONE

UNIT 1, VALLEY FARM BARNS, GOLDEN LANE, THORPE LE SOKEN, CO16 0LE

**S14 - Application granted as applied for.**

**The applicant gave the following undertakings:**

**1. By 19 March 2025 Mark Bone will attend, in person, a two-day transport manager CPC refresher course, run by either:**

- a trade association (Logistics UK/RHA/BAR/CPT),
- a professional body (IoTA/CILT/SOE/IRTE),
- an exam centre approved by an accredited body to offer the transport manager CPC qualification in passenger transport, or
- a firm of solicitors (or their associated training organisation) with significant experience with road transport regulatory and compliance issues (defined as having represented road transport operators and/or transport managers in at least 20 public inquiries over the past two years).

A copy of the certificate of attendance will be sent to the Office of the Traffic Commissioner at Cambridge within seven days of the course taking place.

**2. That the Applicant, REL Tendring Ltd, undertakes to identify an independent body to carry out an audit of transport safety and compliance systems. The audit will assess the operator against the standards published under the DVSA earned recognition scheme:**

[www.gov.uk/government/publications/dvsa-earned-recognition-vehicle-operator-standards](http://www.gov.uk/government/publications/dvsa-earned-recognition-vehicle-operator-standards)

A copy of the report together with the operator's detailed proposals for implementing the report's recommendations is to be submitted to the Office of the Traffic Commissioner at Cambridge by 30 June 2025]. The audit will assess the systems for complying with maintenance and/or drivers hours requirements, and the effectiveness with which those systems are implemented. The audit should cover at least the applicable elements detailed in the guidance on Operator Compliance Audits available at: [www.gov.uk/government/publications/operator-compliance-audits](http://www.gov.uk/government/publications/operator-compliance-audits)

**3. The operator will provide original or copies (verified by the issuing bank or building society) of financial evidence in the name of REL Tendring Ltd covering the period 1 April 2025 to 30 June 2025 to the Office of the Traffic Commissioner (Licensing) in Leeds by no later than 31 July 2025. This must show that the operator has continued to meet the required level of available finance throughout the period by reference to an average balance, dependent on the rates applicable at that time. Rates to be found in the Senior Traffic Commissioner's Statutory Document No. 2 <https://www.gov.uk/government/publications/traffic-commissioners-finance-march-2019>. Where originals are not available each statement must be stamped and authenticated by the bank/building society.**

## **Section 5.3 – Notice of Transport Manager Public Inquiries to be Held**

TM Public Inquiry (Case ID: 468028, Public Inquiry ID: 103303) for Lyn Taylor to be held at 3 Llys Cadwyn, Pontypridd, CF37 4TH,

on 11 February 2025 commencing at 14:00

**Article 6 of Regulation (EC) No 1071/2009**

TM Public Inquiry (Case ID: 467720, Public Inquiry ID: 103234) for PETER BRADBURN to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,  
on 28 January 2025 commencing at 14:00  
**Article 6 of Regulation (EC) No 1071/2009**

TM Public Inquiry (Case ID: 468457, Public Inquiry ID: 103416) for JEMMA ELIZABETH BOND to be held at The PI Room (Birmingham), B15 1PL, 38 George Road, Edgbaston, Birmingham,  
on 20 January 2025 commencing at 14:00  
**Article 6 of Regulation (EC) No 1071/2009**

TM Public Inquiry (Case ID: 467778, Public Inquiry ID: 103450) for JOHN OSBORNE ANDERSON to be held at Level 6 (Edinburgh), EH1 3EG, The Stamp Office, 10 Waterloo Place, Edinburgh,  
on 12 February 2025 commencing at 10:00  
**Article 6 of Regulation (EC) No 1071/2009**

TM Public Inquiry (Case ID: 468071, Public Inquiry ID: 103304) for LOUISE MCQUILLIN to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,  
on 4 February 2025 commencing at 14:00  
**Article 6 of Regulation (EC) No 1071/2009**

TM Public Inquiry (Case ID: 465142, Public Inquiry ID: 103100) for Mr ALFRED VINCENT CROFTS to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,  
on 21 January 2025 commencing at 10:00  
**Article 6 of Regulation (EC) No 1071/2009**

## **Section 5.4 – Decisions Taken at Transport Manager Public Inquiries**

TM Public Inquiry (Case ID: 466614, Public Inquiry ID: 102955) for Mr MARK MILLER to be held at Level 6 (Edinburgh), EH1 3EG, The Stamp Office, 10 Waterloo Place, Edinburgh,  
on 27 November 2024 commencing at 14:00 (Previous Publication:(2658))  
**Article 6 of Regulation (EC) No 1071/2009**

TM Public Inquiry (Case ID: 466611, Public Inquiry ID: 102954) for THOMAS GERARD MILLER to be held at Level 6 (Edinburgh), EH1 3EG, The Stamp Office, 10 Waterloo Place, Edinburgh,  
on 27 November 2024 commencing at 14:00 (Previous Publication:(2658))  
**Article 6 of Regulation (EC) No 1071/2009**  
**Repute lost and disqualified indefinitely**

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## **Section 6 – Corrections**

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