

Product Recall

| Children's Heart Shaped Earmuffs | |
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| Aspect | Details |
| Images | |
| PSD Number | 2412-0118 |
| Product Type | Clothing, textiles and fashion items – Earmuffs |
| Product Identifiers | Item ID/model: C321115 Barcode: 2321115000012 Sales period: 19 th August 2024 to 3 rd December 2024 |
| Product Description | White children's earmuffs with a beige headband and plush heart shaped cushions to over both ears. |
| Country of Origin | China |
| Counterfeit | No |
| Risk Level | Not provided |
| Risk Type | Cuts |
| Risk Description | The product presents a risk of cuts as it features a sharp point which can protrude through the end of the heart. This may result in the user receiving a scratch, cut or injury. The product does not meet the requirements of the General Product Safety Regulations 2005. |
| Corrective Measures | The product has been recalled from end users. Consumers who have purchased the earmuffs should cease use immediately and return the item to their nearest Matalan store for a full refund. No receipt is required. Should you have any queries, please contact the Matalan customer care team on 0333 004 4444 or customercareceo@matalan.co.uk . |
| Online Marketplace | N/A |
| Notifier | Local Authority Trading Standards |

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts