

Product Recall

ELPINE Plug-In Heater	
Aspect	Details
Images	PLUG-IN The train-founder Chain & Extra Route Chain & Chain Chain & Chain Chai
PSD Number	2405-0115
Product Type	Electrical appliances and equipment – Room Heater
Product Identifiers	Brand: ELPINE Item Number: 31492N Barcode: 5038673314921
Product Description	Small circular black room heater with remote control.
Country of Origin	China
Counterfeit	Unknown
Risk Level	Serious
Risk Type	Electric shock
Risk Description	The product presents a serious risk of electric shock as the heating element could be accessed with minimal force. The plug face also did not meet the dimensional requirements of the relevant standard, exposing users to an electric shock hazard when unplugging, or plugging in, the plug from the socket. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016 or the Plugs & Sockets (Safety) Regulations 1994.
Corrective Measures	The product has been recalled from end users. Owners should stop using the product immediately. Contact the distributor you purchased from to request redress.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts