



The Insolvency
Service

Information Rights Team
The Insolvency Service
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Birmingham
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www.gov.uk/insolvency-service

[REDACTED]

Your ref:
Our ref: Fol24-25 077
Date: 01 October 2024

Dear [REDACTED]

Re: Freedom of Information Act 2000 (FOIA) Request

I write in response to your email of 05 September 2024 in which you requested from the Insolvency Service (the agency):

Q1. Can you please list the number of devices deployed by your organisation for the following?

Device Type Number of Devices

Desktop PCs

Laptops

Mobile Phones

Printers

Multi Functional Devices (MFDs)

Tablets

Physical Servers

Storage Devices (for example: NAS, SAN)

Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)

Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)

"Q2. Does your organisation plan to procure any of the below enterprise applications or software, if yes, please provide information in the below format.

Please note, if the applications you're planning to procure are not listed below then do mention them separately." 2024/25 Spend/Budget (£000) 2025/26 Spend/Budget (£000)

Content Management System

Supply Chain Management (SCM)

Inventory Management Software

Enterprise Asset Management (EAM) Software

Business Intelligence Systems

Other software/apps (mention the name of the software)

Q3. Do you have any plans to procure End user devices (desktop/laptop/tablet/mobile phones etc)? if yes, please provide information in the below format. 2024/25 Spend/Budget (£000) 2025/26 Spend/Budget (£000)

Desktops

Laptops

Mobile Phones

Tablets and Others (if Others, please specify)

Q4. Do you have any plans to procure below services/software? if yes, please provide information in the below format. 2024/25 Spend/Budget (£000) 2025/26 Spend/Budget (£000)

Artificial Intelligence (AI)

Cyber Security

Your request has been dealt with under the Freedom of Information Act 2000 (FOIA).

I can confirm the agency holds the information that you have requested and I have provided answers to your questions as below:

Question 1: Can you please list the number of devices deployed by your organisation for the following?

Device Type	Number of Devices
Desktop PCs	0
Laptops	3074
Mobile Phones	782
Printers	56
Multi Functional Devices (MFDs)	103
Tablets	1
Physical Servers	0
Storage Devices (for example: NAS, SAN)	0
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	146
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	18

Questions 2-4:

Information relevant to these questions is available to you at the website link below:

Because this information is reasonably accessible to you the agency is not obliged to provide you with a separate copy of the information pursuant to the exemption at section 21 of FOIA.

[Insolvency Service Pipeline External Publication - May 2024 v0.1.xlsx \(live.com\)](#)

Complaints

If you are not satisfied with the response we have provided to you and would like us to reconsider our decision by way of an internal review (IR), please contact our Information Rights team within 40 working days of this letter at foi@insolvency.gov.uk or by post at:

Information Rights Team
The Insolvency Service
3rd Floor
Cannon House
18 Priory Queensway
Birmingham
B4 6FD
United Kingdom

You also have the right to contact the Information Commissioner's Office (ICO) if you wish for them to investigate any complaint you may have regarding our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Yours sincerely

Information Rights Team
The Insolvency Service

The Department for Business and Trade, Official Receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here:

<https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>