

Product Recall

LMSTARZ 3.8m Telescopic Ladder	
Aspect	Details
Images	stainless steel ladder 3.8 M
PSD Number	2411-0016
Product Type	Other – Telescopic ladders
Product Identifiers	Brand: LMSTARZ Amazon ASIN: B0B8JM5PGW Amazon listing name: 3.8M Telescopic Ladder 12.5FT Multi-Purpose Stainless Steel Telescoping Ladder Extendable Portable Sturdy Loft Ladder with EN131 Standard for Draw Wall Replace Bulb Clean Window Repair Roof
Product Description	A silver and black telescopic ladder that can extend up to 3.8 metres.
Country of Origin	China
Counterfeit	No
Risk Level	Serious
Risk Type	Injuries
Risk Description	The ladders present a serious risk of injuries as the locking mechanism on the rungs can fail, potentially resulting in the user falling unexpectedly. When unlocking and sliding the ladder up, the ladder may also pose a risk of crushing the user's hands as under the weight of the upper sections, the ladder falls in an uncontrolled manner. The markings and users' instructions do not state the ladder's class and some of the other required documentation was not present. The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	The product has been recalled from end users by Amazon. Affected end users have been contacted directly and are advised to return their product to their place of purchase. Consumers are advised to contact their amazon seller via the following link: https://www.amazon.co.uk/gp/css/order-history?ref = nav_orders_first
Online Marketplace	Amazon – The listing has been removed by the online marketplace.
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts