





woom ORIGINAL 6 (2016–2020) and woom OFF/OFF AIR 5 & 6 (2019–2020)

Aspect	Details
Images	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>✘ These cranks need to be replaced:</p>  <p>The indentation goes all the way to the pedal thread.</p> </div> <div style="text-align: center;"> <p>✔ These cranks do NOT need to be replaced:</p>  <p>The indentation finishes approx. 1.5 cm above the pedal thread.</p> </div> </div>
PSD Number	2411-0062
Product Type	Hobby / sports equipment – Children’s bicycle
Product Identifiers	Brand: Woom Please refer to Annex A on page 2 for further details on the affected models.
Product Description	The crank set consists of 2 crank arms, 1 black aluminium chainring, and 1 black aluminium chainring guard.
Country of Origin	Austria
Counterfeit	No
Risk Level	Not provided
Risk Type	Injuries
Risk Description	The cranks on the affected models can fatigue and break during use, which could result in the user falling from the bike and injuring themselves. The products do not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	<p>Modification programme.</p> <p>Woom requests that owners of the affected woom ORIGINAL, woom OFF or woom OFF AIR please refrain from riding their bikes until the cranks have been replaced by a specialist.</p> <p>Please access the Online Crank Checker here: https://www.surveymonkey.com/r/BZJQDB3 to check if your model is affected. If yes, order the newest woom crankset for free and find your nearest woom dealer using the woom retailer search function: https://intl-checkout.woom.com/apps/dealerlocator. Once you have located your nearest dealer, you can make an appointment to get your cranks replaced for free.</p> <p>Please access the woom safety notice here: https://help.woombikes.com/article/1242-safety-notice-crank for further details. For any further questions please contact productsafetyEU@woom.com.</p>



Online Marketplace	N/A
Notifier	Local Authority Trading Standards

Annex A – Affected products

Product name	Sales period
woom ORIGINAL 6 (26")	2016 to 2020
woom OFF/OFF AIR 5 & 6	2019 to 2020