

**Reference: 2024-045**

Thank you for your email in which you requested the following information under the Freedom of Information Act 2000 (FOIA):

**Copies of any staff memos sent regarding the CrowdStrike outage of 19 July.**

**Response**

Please see a line below that was released as part of the daily Communications Morning Briefing to all staff on 19 July:

*“There is an international issue with access to Microsoft services today. SFO IT is currently unaffected, however we are monitoring our IT services closely and will issue a further update if the situation changes.”*

We can confirm that this is the only information we hold that pertains to your request.