

## **Product Safety Report**

Windgoo B20 Electric Bike	
Aspect	Details
Images	ulra/go ulra/go
PSD Number	2410-0113
Product Type	Machinery – Electric bike
Product Identifiers	Brand: Windgoo Model: B20
Product Description	A black electric bicycle with two small red and black wheels, black seat and handlebars.
Country of Origin	China
Counterfeit	No
Risk Level	Medium
Risk Type	Fire
Risk Description	The product presents a risk of fire as it has been identified that when the electric bike is being charged, it is possible for the lithium-ion batteries to go into failure mode, potentially leading to a thermal runaway and fire.  Additionally, the responsible person has been unable to supply documentation to the satisfaction of the National Regulator that it meets the essential safety requirements. The instructions provided with the product were deemed insufficient as they did not contain all the required safety information.  The product does not meet the requirements of The Supply of Machinery (Safety) Regulations 2008.
Corrective Measures	We strongly recommend that owners stop using this product immediately. Contact the distributor you purchased from to request redress.
Online Marketplace	eBay – Removal of the listing by the online marketplace.
Notifier	Office for Product Safety and Standards.

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <a href="https://www.gov.uk/guidance/product-recalls-and-alerts">https://www.gov.uk/guidance/product-recalls-and-alerts</a>