

## **Product Recall**

Portable Battery Pack for Greyp E-Bikes	
Aspect	Details
Images	
PSD Number	2203-0218
Product Type	Machinery - Battery Pack for E-Bikes
Product Identifiers	Brand: GREYP Battery Model: 6G-01 E-Bike Models: Families G6, G5 and T5
Product Description	Portable lithium-ion battery pack for Greyp e-bike model families G6, G5 and T5. Sales period of bike models supplied with this battery pack is February 2019 to January 2022. The battery is sold as an original component of electric mountain bicycles.
Country of Origin	Croatia
Counterfeit	No
Risk Level	High/Medium
Risk Type	Fire
Risk Description	The lithium-ion battery packs supplied with affected e-bike models has been identified as having a technical fault, causing the battery pack to enter into thermal runaway, causing a fire.  The product does not meet the requirements of the Supply of Machinery (Safety) Regulations 2008.
Corrective Measures	The product has been recalled from end users. For further information, access the Greyp website at the following link: <a href="https://help-squad.greyp.com/s/battery-replacement">https://help-squad.greyp.com/s/battery-replacement</a>
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <a href="https://www.gov.uk/guidance/product-recalls-and-alerts">https://www.gov.uk/guidance/product-recalls-and-alerts</a>