

Product Recall

Philips Pressurized Steam Generator Iron	
Aspect	Details
Images	
PSD Number	2411-0072
Product Type	Electrical appliances and equipment – Pressurized Steam Generator Iron
Product Identifiers	Brand: Philips Model numbers starting with: GC96 and PSG8 Batch numbers: 2421, 2422 and 2423
Product Description	A steam iron with 2 component parts, an iron part and a steam generator available in several colours.
Country of Origin	Indonesia
Counterfeit	No
Risk Level	Medium
Risk Type	Burns
Risk Description	The product presents a risk of burns to the user as it has been identified that the welding seam of the boiler can split open.
	The failure of the welding seam leads to the escape of hot steam which can burn the user.
	The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
	The product has been recalled from end users.
Corrective Measures	A modification programme is underway for repairs and refunds.
	For further information, access the Philips recall page at the following link: https://www.philips.co.uk/c-e/ho/recall-perfectcare-8000-9000-elite-series.html
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts