

## **Product Recall**

Riese & Müller Packstar 70 E-Cargo Bike	
Aspect	Details
Images	
PSD Number	2110-0229
Product Type	Hobby / Sports Equipment – E-Cargo Bike
Product Identifiers	All Riese & Müller Packstar 70 cargo bikes delivered up to and including October 6th, 2021.
Product Description	An e-cargo bike available in red, white and black.
Country of Origin	Germany
Counterfeit	No
Risk Level	Not provided
Risk Type	Injuries
Risk Description	The product presents a risk of injuries as there is a technical fault with the functioning of the cable steering. This issue can severely affect the handling of the Packstar 70, and affects all models delivered before October 2021. Where the steering functionality fails, the user may lose control of the bike and fall.  The product does not meet the requirements of the Supply of Machinery (Safety) Regulations 2008.
Corrective Measures	The product has been recalled from end users. For further information, access the Riese & Müller website at the following link: <a href="https://www.r-m.de/en-gb/enterprise/press/press-releases/recall-and-immediate-ride-stop-packster-70-model/">https://www.r-m.de/en-gb/enterprise/press/press-releases/recall-and-immediate-ride-stop-packster-70-model/</a>
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <a href="https://www.gov.uk/guidance/product-recalls-and-alerts">https://www.gov.uk/guidance/product-recalls-and-alerts</a>