



Ministry
of Defence



DE&S Policy Secretariat

DESSEC-PolSecLE-JSC-WPNS@mod.gov.uk

Defence Equipment & Support
Maple 0a #2043
MOD Abbey Wood
Bristol BS34 8JH

Reference: FOI2024/16091

04 September 2024

Dear [REDACTED]

Thank you for your email of 01 September 2024, requesting the following information:

I would like to request any information you might hold on my recently purchased vehicle previously registered to the ministry of defence registration number HF 99 AA released in 2012, specifically if you hold information o the James system and any archived versions of Merlin.

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOI Act).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that information in scope of your request is held. The information identified relating to this vehicle is attached, as follows:

- Annex A – Owner History
- Annex B – Fault History (redacted)
- Annex C – Inspection History
- Annex D – Servicing History

It has proved necessary to withhold some information in accordance with qualified exemptions of the FOI Act. Some of the commercially sensitive information in the Fault History (Annex B) relates to contractor repair times, which have been withheld under qualified exemption Section 43(2) (Commercial Interests). Section 43 concerns information which if disclosed would or would likely prejudice the commercial interests of any person (including defence contractors and the public authority holding it).

As the exemption is qualified, it was necessary to undertake a Public Interest Test to determine whether the balance for withholding the information outweighs that for disclosure. General arguments in favour of release were that full disclosure would demonstrate the MOD's commitment to openness and transparency; and make the UK Government more accountable to the electorate. The FOI Act also contains a presumption for release. However, reporting the time taken by MOD contractors to rectify fault reports could be used, along with already published contractor information, to reveal market sensitive information, such as hourly labour rates, that would likely allow the company's competitors to exploit when bidding for similar work.

Given the arguments described above, on balance, it was determined that the information should be withheld under Section 43(2) (Commercial Interests). The level of prejudice against release of this exempted information has been set at "would be likely to".

You may wish to note that when the Management of Equipment, Resources, and Liabilities Information Network (MERLIN) database was archived into its current format some data may have been lost or corrupted. You should therefore be cautious that some of the owner history data may be inaccurate.

I can advise that no other information on this vehicle is held.

If you have any queries regarding the content of this letter, please contact this office in the first instance. If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DE&S Policy Secretariat

VEHICLE DETAILS

ERM	NATO Stock Number	Asset Code	Contract Number	Description	Colour
(a)	(b)	(c)	(d)	(e)	(f)
HF99AA	2320998939741	NB42203100	LV2A/088DUM	TRUCK UTILITY LIGHT (TUL) (HS) 4X4 GS SOFT TOP LAND ROVER 2.5 LTR TURBO DSL (WITH EEGR)	Army/NATO Green IRR

Date In Service	Chassis Number	Engine No.	Cast	Cast Date
(g)	(h)	(i)	(j)	(k)
27/03/1997	SALLDAA67VA104231	25L00189A	Y	15/10/2012

VEHICLE HISTORY

ERM	Key No.	RIV Date	UIN	Unit Title	RIV No.	RCP No.	RCP Date	Batch
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)
HF99AA	3	26/03/1997	CA005A	JSCS ASHCHURCH	CAPITA	25255AA	27/03/1997	
HF99AA	4	17/10/1997	A0815A	DEFENCE SCHOOL OF TRANSPORT	34149A	930	29/10/1997	
HF99AA	3	10/12/2012	CQ710A	WITHAM (SPECIALIST VEHICLES) LTD	999	999	10/12/2012 01:00	D07

Work Objects

Serial Number: HF99AA
 NSN: 2320998939741

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Fault ID	Work Request ID	Fault Description	Work Status	Fault State	Escalate Work	Repair Level	Batch Fault Group ID Number	Fault Occurrence Date	Mission Impact	Reason For Work	Level 3 Description	Working Organisation	Repair Section	Estimated Repair Time
000000-00734D0E	002DC923	B252 Brake Light Switch Inop	Closed	Non-Taskworthy	No	Level 2		04 Sep 2012	N/A	Failure	TUL HS GS SOFT TOP			000:00
000000-007292D6	002DBB54	BOX 217 Brake Lights Inop	Closed	Fully Fit	No	Level 2		24 Jul 2012	N/A	Failure	TUL HS GS SOFT TOP			
000000-00705002	002D8C2E	5 Yearly/100000kms(2)	Closed	Fully Fit	No	Level 2		22 Mar 2012	N/A	Servicing	TUL HS GS SOFT TOP			
000000-00705008	002D8C2E	BOX 238 6 Monthly 6534 Inspection(2)	Closed	Limited Role	No	Level 2		22 Mar 2012	N/A	Inspection	TUL HS GS SOFT TOP			
000000-007051F2	002D8C2E	6 MONTHLY SERVICE	Closed	Fully Fit	No	Level 2		26 Mar 2012	N/A	Servicing	TUL HS GS SOFT TOP			
000000-0070DE8C	002D8C2E	both front radius arm bushes us	Closed	Fully Fit	No	Level 2		26 Apr 2012	N/A	Failure	TUL HS GS SOFT TOP			
000000-00705048	002D8C2E	Transfer Box Low Oil Level	Closed	Fully Fit	No	Level 2		22 Mar 2012	N/A	Failure	TUL HS GS SOFT TOP			
000000-0070504D	002D8C2E	Front Number Plate Cracked	Closed	Fully Fit	No	Level 2		22 Mar 2012	N/A	Damage	TUL HS GS SOFT TOP			
000000-00707E75	002D8C2E	REAR SEAT BELT DAMAGED	Closed	Fully Fit	No	Level 2		03 Apr 2012	N/A	Failure	TUL HS GS SOFT TOP			
000000-00705056	002D8C2E	Driver's Seat Base Torn	Closed	Fully Fit	No	Level 2		22 Mar 2012	N/A	Damage	TUL HS GS SOFT TOP			
000000-007080D0	002D8C2E	N/S REAR SHOCKER BUSHES	Closed	Fully Fit	No	Level 2		03 Apr 2012	N/A	Failure	TUL HS GS SOFT TOP			
000000-0070819E	002D8C2E	WINDOW LOOSE IN FRAME	Closed	Fully Fit	No	Level 2		03 Apr 2012	N/A	Failure	TUL HS GS SOFT TOP			
000000-007083CE	002D8C2E	FRONT SHOCKER BUSHES	Closed	Fully Fit	No	Level 2		04 Apr 2012	N/A	Failure	TUL HS GS SOFT TOP			
000000-0070505B	002D8C2E	Bonnet Safety Catch Faulty	Closed	Fully Fit	No	Level 2		22 Mar 2012	N/A	Failure	TUL HS GS SOFT TOP			
000000-0070500F	002D8C2E	Replace Incorrect Fuses	Closed	Fully Fit	No	Level 2		22 Mar 2012	N/A	Failure	TUL HS GS SOFT TOP			
000000-00705013	002D8C2E	Inspection Plug Damaged	Closed	Fully Fit	No	Level 2		22 Mar 2012	N/A	Failure	TUL HS GS SOFT TOP			

000000-006F119A	000000-002D72FE	FRONT R/HAND SWIVEL PIN.	Closed	Fully Fit	No	Level 2		31 Jan 2012	N/A	Failure	TUL HS GS SOFT TOP	000:00
000000-006F0A2A	000000-002D7279	f/r/h swivell pin housing leaking Insp Steering Drop Arm Tab	Closed	Fully Fit	No	Level 2		30 Jan 2012	N/A	Failure	TUL HS GS SOFT TOP	000:00
000000-006B040F		Washer	Closed	Non-Taskworthy	No	Level 2	000000-00000310	22 Jun 2011	N/A	Inspection	TUL HS GS SOFT TOP	
000000-003DC59B		Initial Maintenance	Closed	Fully Fit	No	Level 1		05 Mar 2009			TUL HS GS SOFT TOP	
000000-003DC538		Initial Usage	Closed	Fully Fit	No	Level 1		05 Mar 2009			TUL HS GS SOFT TOP	

Work Objects

Serial Number: HF99AA
NSN: 2320998939741

Criteria:

Repair Level: ALL
Work Object Status: Closed
Mission Impact: ALL
Fault State: ALL
Escalate Work: ALL
Work Request ID:
Assigned Work Status: ALL
Working Organisation:
Repair Section:

Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-001B27B0		No	MEI (2)	10 Oct 2012	Level 2			000:00		
000000-001B27B1		No	6 Monthly 6534 Insp	11 Dec 2012	Level 1			000:00		
000000-001F01C8		No	First Parade Insp (AR)(1)		Level 1			000:00		
000000-001E7044		No	6 Monthly 6534 Insp	11 Dec 2012	Level 1			000:00		

Work Objects

Serial Number: HF99AA
 NSN: 2320998939741

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Work										
Maintenance Event ID	Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section
000000-001DE4FA		No	OOPS Cooling System (AR)		Level 2			000:00		
000000-0020B169		No	Weekly (AR)(1)		Level 1			000:00		
000000-001F1105		No	Weekly (AR)(1)		Level 1			000:00		
000000-001EF8CB		No	Weekly (AR)(1)		Level 1			000:00		
000000-001EBA9D		No	Weekly (AR)(1)		Level 1			000:00		
000000-001B2710		No	5 Yearly/100000 Kms (1)		Level 1			000:00		
000000-001F9437		No	Weekly (AR)(1)		Level 1			000:00		
000000-0020246C		No	OOPS 2 Yearly/40000 Kms Replace Air Cleaner Element (1)	06 Jul 2012	Level 1			000:00		
000000-00202488		No	OOPS 6 Yearly/120000 Kms Camshaft Timing Belt (2)		Level 2			000:00		
000000-001DE4FD		No	OOPS 2 Yearly/40000 Kms Replace Air Cleaner Element (AR)(1)		Level 1			000:00		
000000-00205EF9		No	Weekly (AR)(1)		Level 1			000:00		
000000-0020726A		No	Weekly (AR)(1)		Level 1			000:00		
000000-001B27CC		No	Yearly/20000 Kms	10 Jul 2012	Level 1			000:00		
000000-001E9588		No	Weekly (AR)(1)		Level 1			000:00		
000000-001E7063		No	5 Yearly/100000 Kms (1)		Level 1			000:00		
000000-0020246B		No	OOPS 2 Yearly/20000 Kms Drain Engine Oil And Filter Change (1)	06 Jul 2012	Level 1			000:00		
000000-001E7064		No	6 Monthly/10000 Kms	19 Oct 2012	Level 1			000:00		
000000-001B3023		No	OOPS Drain/Replenish Eng Oil And Renew Oil Filter (AR)(2)		Level 2			000:00		
000000-001EE344		No	Weekly (AR)(1)		Level 1			000:00		
000000-001B2768		No	6 Yearly/120000 Kms (2)		Level 2			000:00		
000000-001FD53C		No	Weekly (AR)(1)		Level 1			000:00		
000000-001FFAC1		No	Weekly (AR)(1)		Level 1			000:00		
000000-0020247F		No	OOPS 5 Yearly Drain/Flush And Replen Cooling System	18 Apr 2017	Level 1			000:00		
000000-001EE32F		No	Weekly (AR)(1)		Level 1			000:00		
000000-001B27A3		No	2 Yearly/40000 Kms	10 Jul 2013	Level 1			000:00		
000000-001B277A		No	Yearly/20000 Kms	10 Jul 2012	Level 1			000:00		
000000-001B27CD		No	6 Monthly/10000 Kms	19 Oct 2012	Level 1			000:00		
000000-0020247E		No	OOPS 5 Yearly/155000 Kms Drain And Replen Gearbox Oil (2)	18 Apr 2017	Level 2			000:00		