



Canyon E-Bike Batteries	
Aspect	Details
Images	
PSD Number	2411-0074
Product Type	Electrical appliances and equipment – E-bike Battery
Product Identifiers	Brand: Canyon Models: BT001, 720 Wh (Gen 1); BT002, 900 Wh (Gen 1); BT003, 720 Wh (Gen 2); and BT004, 900 Wh (Gen 2)
Product Description	Black e-bike batteries fitted to some Canyon E-performance bikes (M091, M124, M129).
Country of Origin	China
Counterfeit	No
Risk Level	High
Risk Type	Fire
Risk Description	<p>The product presents a risk of fire as it has been identified that the battery may have damaged housing. The cracks or gaps in the battery housing may allow water ingress, leading to it short circuiting and causing a fire.</p> <p>The product does not meet the requirements of the General Product Safety Regulations 2005.</p>
Corrective Measures	<p>The product has been recalled from end users.</p> <p>Canyon is stopping all sales of the Affected Products and:</p> <ol style="list-style-type: none"> 1. Sending a notification directly to consumer via contact details to stop-use of the product immediately and inspect the battery housing for potential damage. 2. Provide for disposal of the battery through Canyon's service network or else direct the consumer to dispose in compliance with local legal requirements. Owners should not dispose of lithium-ion batteries in normal household waste. For further information on household waste, including on local sites accepting lithium-ion batteries for safe disposal, access the following Gov.uk webpage: https://www.gov.uk/dispose-household-waste. 3. Where relevant, a replacement battery will be provided. <p>Further information can be accessed on the Canyon website at the following link: Mandatory battery check and safety notice CANYON GB</p>
Notifier	Local Authority Trading Standards