

# Annual Rule Book 2023-2024

Changing the Future

#THEFEDAWARDS23



# Welcome from the National President

**Over the past year there has been much passionate debate about the way the Fed should be restructured to ensure that it remains relevant and can fully represent independent retailers in a changing and challenging world.**

These discussions culminated in the decision at Annual Conference in June this year to shake up the organisation's constitution by replacing the national executive committee (NEC) and National Council with a new committee – The Executive Council.

This decision has marked a new dawn for the Fed and shows that we are an organisation that is open to new ideas and change. As a result, we can move forward with new vigour and determination so we can continue to meet and deal with the challenges and circumstances that now prevail.

Following our return from Annual Conference, the rules have been updated to reflect this decision, along with other changes that were agreed.

And as your National President for 2023-2024, I am delighted to welcome you to the latest edition of our Rule Book. Over the following pages, you will find everything that you need to

know about the way the Federation is run. Also detailed are the rights and responsibilities of members, the raft of benefits available - from bereavement through to serious illness and from convalescence through to hardship - and the key contact numbers that you will need.

Please make sure that you read this Rule Book carefully, that you understand the contents and that you comply with them. Every member is bound by the rules set out inside this publication and as officials it is our duty to ensure that we keep the Fed strong and vibrant so we can continue to provide fellow independent retailers with the representation, help and support they need.

Whether you are an official of many years standing or whether you are newly elected, I hope that this Rule Book will be your invaluable companion.

**Muntazir Dipoti**

# Index

## **RULES 4**

• Name	4	• Conduct	30
• Registered Office	4	• Dissolution	35
• Objectives	4	<b>APPENDICES 36</b>	
• Constitution	5	• Fed Legal Insurance and Helpline	36
• Membership	6	• Federation Benefits	43
• Life Membership	9	• Legal Assistance Benefit	47
• Fees	10	• News Deliverers' Fund	48
• Levies	11	• Settlement of Disputes	48
• Voluntary Funds	11	• Fast-track for Operational Trade Related Motions	48
• Annual Conference	12		
• Standing Orders Committee	14	<b>STANDING ORDERS</b>	<b>51</b>
• Emergency Conference	15	<b>SENIOR NATIONAL OFFICIALS</b>	<b>59</b>
• Executive Council	15	<b>THE EXECUTIVE COUNCIL</b>	<b>60</b>
• Sub Committees	17	<b>SUB COMMITTEES</b>	<b>64</b>
• National Trustees	18	<b>NATIONAL FINANCE COMMITTEE</b>	<b>66</b>
• Finance Committee	21	<b>STANDING ORDERS COMMITTEE</b>	<b>67</b>
• District Councils	22	<b>SENIOR TEAM</b>	<b>68</b>
• Branches	24	<b>PAST NATIONAL PRESIDENTS</b>	<b>70</b>
• Officials	25	<b>ROLL OF HONOUR</b>	<b>73</b>
• Auditors	27	<b>NATIONAL MERIT AWARD WINNERS</b>	<b>74</b>
• Elections, Voting and Special Ballots	27	<b>ESSENTIAL CONTACTS</b>	<b>75</b>
• Casting Vote	28		
• Expenses	29		
• By-laws	29		
• Majority for Drastic Action	29		
• Pensions	29		
• Notices	30		
• Construction and Alteration of Rules	30		

# NFRN Rules

**Notes:** Latest rule changes are shown in *purple italic*

## 1: Name

The society formed under these Rules, hereinafter referred to as the Federation shall be known by the name of the NFRN (National Federation of Retail Newsagents). But may use the "The Fed" - with strapline of Federation of Independent Retailers, for Marketing & Promotional Communication purpose.

## 2: Registered Office

There shall be a Head Office situated at East Suite, Ground Floor, Belmont Business Park, Durham DH1 1TW, or at such other place as the *Executive Council* of the Federation shall decide. The Head Office shall be the Registered Office of the Federation and the records, books and accounts of the Federation (except those relating to Districts or Branches) shall be kept there. All books and accounts and the roll of members shall be open at all reasonable times for inspection by any member.

## 3: Objectives

The objects of the Federation shall be:

- (a) To present members as a Body which is concerned with the interests and welfare of their fellow independent retailers and their employees.
- (b) To negotiate improvements in terms and conditions and promote the professional image and profitability of the newsagency trade or business by encouraging members to increase sales of newspapers, periodicals and magazines and other core products on their own initiative, and by supporting promotions by publishers, manufacturers, suppliers and the NFRN.
- (c) To advise upon the conduct and management of the independent retail trade and business and to regulate relations between retailers.

- (d) To provide legal aid for members in connection with the carrying out of the objects of the Federation, subject to the approval of the *Executive Council* or the *Executive Council* acting on its behalf.
- (e) The provision of benefits to members and to any other such person as provided for in these Rules.
- (f) To promote or assist in securing legislation in the interests of members.
- (g) To provide such support as may be deemed necessary to maintain the efficient running of the Branches and Districts.
- (h) Generally to do any lawful act for the attainment of the above objects.
- (i) Communicate and advise the members on a regular basis of any activity and regulatory information connected with the independent retail trade.

#### **4: Constitution**

The supreme authority of the Federation shall be vested in the Annual Conference. The *Executive Council* shall administer all the affairs of the Federation and its decisions are binding until reversed or varied by Annual Conference. Members of the Federation shall be organised into Branches and / or Districts to one of which each member shall belong. In the administration of Branches and Districts, the *Executive Council* shall have power to:

- (a) Open new or close existing Branches or District
- (b) Unite two or more District Councils or Branches into one.
- (c) Divide one Branch or District Council into two or more.
- (d) To group District Councils or Branches for administrative purposes.

Full consultations must take place with all Branches or Districts concerned. However. In the case of disagreement, the matter shall be referred to Annual Conference whose decision will be final.

## 5: Membership

*Rule: 5(a) Subject to the provisions of these Rules, full membership of the Federation shall be available to those persons described in Rules 5 (i) to (iii) - below:*

- (i) Any person, who trades as a retail Independent Business either as a sole proprietor or as a partner with an active financial interest as defined by Executive Council with a maximum of two full members per place of business or one full member and one full partner member per place of business.*
- (ii) Any manager of a retail Independent Business applying for membership with the knowledge of the owners, provided that there shall not be more than one member in respect of each place of business.*
- (iii) A Limited liability company carrying on the business of Independent RETAIL. In any such case, the company shall nominate directors (maximum of two) to exercise the privileges of membership on its behalf. The membership shall be that of the company, but the nominated directors shall be entitled to stand for office and, in all other respects, to deal with the Federation as if the membership were his own.*

*Such members are entitled to full Federation Benefits on payment of the full fee and be eligible for participation up to national level.*

- (b) No individual or any limited liability company shall be a member at more than one place of business. Applicants for membership shall be over age 16 years and shall not engage in any trade of a dangerous nature.*
- (c) Any member who ceases to trade may remain a member for a period of six months, the relevant fees being paid direct to Head Office. If after this period he/she is still not trading, his/her membership will cease and he/she will relinquish any district or national post held. Elections will be held for the relevant positions according to the rules and procedures of the relevant bodies. Provided he/she has completed 10 years continuous membership, (Full or Partner), he/she would have an opportunity to become a life member with the participation to District Council level *not above this level except where specifically allowed elsewhere in these Rules.**
  - (i) Any member who ceases to trade and becomes a Life Member following*

10 years continuous service, but then begins to trade again will have his/her membership classed as Continuous and any such member will be entitled to Full Federation benefits subject to payment of the Full Federation fee.

- (d) Any member with additional qualifying shops i.e. a second or subsequent shop owned by that member may, subject to payment of the appropriate fees, apply for multiple membership for those subsequent shops, which if approved by the Federation would qualify for those benefits and privileges as appropriate to multiple members but without voting rights.
- (e) Any member may nominate any relative to represent him/her at Federation meetings conditionally that such relative assists or works in the member's business. That said nominee's name shall be forwarded to the Branch Secretary or District President (where there are no branches) who shall also be officially instructed in writing of any change of representation. Every member shall be entitled to one vote only. Such nominated representative can hold Branch Office, but is not eligible for District or National Office.
- (f) Members may withdraw from membership on three month's notice in writing to the Head Office.

## **6: Candidates for Membership**

All candidates for membership must sign the requisite Application form, a copy of the Additions and Lapsed Members shall then be forwarded monthly to the President and Secretary of the Branch or District to which the proposed candidate will belong, subject to a Confidentiality Form being signed and submitted to the Head of Membership Services at NFRN Head Office. A decision by the Branch or District must be given within the following six weeks, the applicant shall be informed that he/she is accepted. A rejected candidate will have the right to appeal to the *Executive Council*.

Any member wishing to change Branches or Districts must advise relevant Branch Secretaries, District President and Membership Services Manager in writing. Failing any objection being lodged within six weeks, the member shall be informed that they are accepted by the new Branch or District. A rejected

member will have the right to appeal to the *Executive Council*.

### **7: Full Partnership Member**

In addition to one Full Member, one Full Partner Membership is allowed only at the registered place of business of a Full Member. Full Partnership Members shall have the same entitlements applicable to Full Membership.

### **8: Additional Members**

- (a) Retail Members – In addition to one Full Member (or one Full Member and one Full Partnership Member), any remaining partners may become Retail Members on payment of the appropriate fee, which will entitle them to the specified Benefits. This does not confer any other rights of membership.
- (b) Affiliate Member. This Membership category is applicable to retailers in the Convenience, Alcohol, Confectionery, Tobacco, Greetings or Stationery Trades. Such members are entitled to full Federation Benefits on payment of the full fee.
- (c) Associate Member – This membership category is available to:
  - (i) Members who sell their business who do not qualify for Life membership as per Rule 9.
  - (ii) Full Members who have additional businesses not covered within the existing categories.
  - (iii) Independent Retail businesses outside of those categories covered within rules 5, 8 (a) and 8 (b).

Associate Members on payment of the appropriate fee, entitles them to protection under the NFRN Legal and Legal plus cover. Neither voting rights nor further benefits are conferred on Associate members.

### **9: Life Membership**

Any member leaving the trade and ceasing from full/partner membership under rule 5c who has completed 10 years or more of continuous



membership and is entitled to receive NFRN benefits may, within 6 months apply to become a life member and pay the appropriate fee and may participate in the activities of the branch and district to which he/she belongs as a full/partner member, to District Council level.

No Life Member may stand for election to any position if a Full member, Full Partner Member or Affiliate member is nominated for that position.

This participation is defined as follows

- (a) Eligible to attend Business meetings, and eligible to vote.
- (b) Eligible to represent the Branch at District Council meetings, and eligible to vote.
- (c) Not eligible to take office above District level *except where specifically allowed elsewhere in these Rules.*
- (d) Eligible to represent the Branch and District at Annual Conference.
- (e) Eligible to receive expenses as per Federation rules. (See Rule 28)
- (f) Eligible to receive Bereavement Benefit only with effect from January 2012.

Any such member on reaching the age of 75 years may receive these benefits without further payment. Life Membership includes legal cover. To take effect from January 2013.

## 10: Honorary Membership

Any Branch, District Council or *Executive Council* has the right to elect any person to Honorary Membership, but such honour does not confer any rights of membership.

## 11: Fees

All members of the Federation shall pay a fee.

- (a) The Full Membership Fee at any premises shall be £5.95 plus VAT per week

(€8.33 per week), with effect from 1 July 2017

(b) The Full Partnership Membership Fee at any premises shall be £5.45 plus VAT per week (€7.63 week), with effect from 1 July 2017. The fee shall be subject to pro rata increases in line with the full membership fee.

(c) The Retail Membership Fee shall be £3.20 plus VAT per week (€4.20 per week), with effect from 1 July 2017. The Fee shall be subject to pro rata increases in line with the full membership fee.

(d) The multiple membership Fee (for all additional shops and subject to payment of one full membership fee) shall be £3.20 plus VAT (€4.20 per week)

(e) The Life Membership Fee shall be £110.40 per annum, (€138 per annum) with effect 1 July 2017

(f) The Associate membership Fee ( members who have sold their businesses but do not qualify for Life Membership. Members who have additional businesses not currently covered) shall be £3.20 plus VAT per week (€4.20 per week)

(g) Any alteration to the above fees shall require a two-thirds majority vote at Annual Conference. Fees shall be due as from 1 January and in the case of Sub Retail Members, Affiliate and Life Members shall be paid at least quarterly. Any member whose fees are 8 weeks in arrears shall not be entitled to any benefits and may be excluded from membership after notice in writing. All fees shall be paid into the National General Fund out of which fund all the expenses of the Federation shall be paid. The collection of all fees shall be the responsibility of the head of finance, who shall use the most satisfactory method of collection.

## 12: Levies

The *Executive Council* shall have power, provided a two-thirds majority of those present vote in favour of it, to make a general levy on all members. Monies paid by members shall be allocated firstly in payment of any levies and

thereafter in payment of fees.

### 13: Voluntary Funds

Districts or Branches may hold Voluntary Funds made up from non-compulsory payments by its members. The rules governing these funds will be *utterly* the responsibility of the District or Branch *Officials who have the comprehensive and inclusive control and management of the funds*, a copy of which must be lodged at Head Office *for administrative purposes only*. They shall be banked and invested and held by the Trustees of the District or Branch and be *absolutely* the common property of the members who subscribe thereto. The title of the bank account in which such funds are banked shall be decided by the Branch or District but must not be in the name of a person or persons and must include the words '*NFRN, the name of Branch or District*' and "Voluntary Fund".

The treasurers or Trustees of all Voluntary Funds *must be members of the Federation, and no person may hold the position of Branch/District Treasurer or Trustee and that of Branch/District President or Vice President at the same time. The Treasurers and Trustees* must present independently verified accounts of income and expenditure for approval by its members at their Annual General Meeting and a copy must be lodged with Head Office *for administrative purposes only*.

Independent verification can be provided by any member within the Branch or District not directly responsible for control or management of the Fund nor directly related to the signatories or account holders. This is an alternative to independent accountants or auditors, such independence to be agreed by the Branch / District Voluntary Fund Members.

After every Branch AGM if there are any official changes, then handover by the outgoing officials must be done efficiently and transparently. Transfers of all documents, banks and cheque books must be commenced within the first 4 weeks and completed within a 3-month period. Failure to comply will result in voluntary funds being put on hold and Membership Services Committee to act and resolve the matter.

## 14: Annual Conference

(a) Annual Conference shall be held during March, April, May or June. Annual Conference shall be composed of the following delegates who each have the right to one vote.

(i) Members of the *Executive Council* and Trustees will have one vote each.

(ii) The number of eligible branch delegates per district will be based on the principle of 1 delegate per 75 members. A District may send a delegate(s) who has/have one vote in his/her own right. He/she may also speak and vote on behalf of any Branch unable to send its own delegate providing that authorisation signed by the Branch President and/or the Branch Secretary (or the Membership Services Manager acting in that capacity in the case of an un-officered Branch) to do so has been sent, in writing, to Head Office beforehand.

Any district whose total number of branches is less than the total number of potential delegates as per the 1 delegate per 75 members principle, will elect their conference delegates as 1 per active branch with any shortfall to be classified as a district delegate.

Districts that no longer have branches will also apply the 1 delegate per 75 members principle (to a minimum of 10 delegates and maximum of 25). These should be elected from District Council as per the Guidelines laid down by the *Executive Council* to ensure geographical coverage by delegates. Plus a further delegate who shall be the District president unless they are attending in another capacity. District votes will be divided equally amongst the elected delegates.

(iii) Those specified above will have their vote deleted from their Branch voting strength.

(iv) Each Branch is entitled to one delegate who must be elected annually at a properly constituted meeting. The delegate will be entitled to cast votes for the number of the Branch's paid up members as at the 31 December immediately prior to Annual Conference. Provided that

authorisation has been sent by the President and/or Secretary (or the Membership Services Manager acting in that capacity in the case of an un-officered Branch) of both Branches, two or more Branches may combine together for the purpose of sending a representative to Annual Conference. That representative will be entitled to vote for the full membership of said Branches, subject to (iii) above.

(NB. Paid up members are all classifications of members as detailed in rules 5,7, 8 and 9) A Branch will only be entitled to vote at Annual Conference, or to transfer its votes as in Rules 14 (a) (iii) or (iv) above if it is an Active Branch. An Active Branch is defined as having held a properly constituted AGM meeting in the 6 months preceding Annual Conference, attended by a minimum of two voting members.

- (b) Members of the Standing Orders Committee will not be entitled to an individual vote at Annual Conference.
- (c) All the above-mentioned delegates shall have their legitimate expenses paid from the General Fund in accordance with mileage and other allowances laid down by the *Executive Council to include hotel accommodation dependent on travel circumstances and mileage expenses calculated at the current HMRC mileage rules.*
- (d) Any member of a Branch, not being a duly appointed voting delegate, may attend Annual Conference as a visitor.
- (e) The method of voting at Annual Conference will be decided by the *Executive Council*. Voting on any item of the Conference Agenda must be completed before the session is adjourned.
- (f) No member of the *Executive Council* shall be eligible to move a motion on behalf of a Branch at Annual Conference, but may do so on behalf of his/her respective District Council.
- (g) At Annual Conference, the Annual Report and the Financial Report on the

Federation shall be presented. Election of Officers, and all other competent business shall be dealt with.

(h) Nominations for National President, National Vice President, National Deputy Vice President and for Trustees must be lodged at Head Office by the 31 January each year.

(i) Resolutions and alterations to Rules for Annual Conference must be received by Head Office 10 weeks prior to the date of Annual Conference and may come from any Branch, District Council, or the *Executive Council* and all recognised Standing Committees subject to the approval of the *Executive Council*, which may also submit motions and amendments to Rules.

(j) The preliminary agenda shall be circulated at least six weeks before Annual Conference.

(k) Should any motion be ruled out of order for any reason by the Standing Orders Committee (or the Chairman) the sponsors of the said motion will be informed immediately where practical, and advice will be offered on appropriate wording.

(l) Annual Conference may at any time decide, by two-thirds of the voting delegates present, to resolve to hold a session in camera, at which only the duly authorised members of Conference, as laid down by the Chairman, shall have the right to be present.

(m) Matters of urgency submitted to the Standing Orders Committee, and if accepted by the Conference Chairman, can be dealt with providing two-thirds of the voting delegates present agree to it being discussed.

(n) The Chief Operating Officer shall give at least 12 weeks notice to every delegate and Membership Services Manager of the date selected by *Executive Council* for Annual Conference and ask for the names of delegates to be forwarded to him/her within three weeks.

(o) The National President, or failing him/her, the National Vice President, or failing him/her the National Deputy Vice President, or failing him/her a Chairman elected by the delegates present, shall preside at Annual Conference.

### **15: Standing Orders Committee**

A Standing Orders Committee of five members shall act at the Annual Conference following their election and at any intervening Conference, and shall be elected by and answerable to *Executive Council* at Annual Conference. District Councils shall be entitled to submit one nomination each, having obtained the assent of the nominee before submitting the name to Head Office by the 1 May. Nominees must be Full Members, Full Partner Members or Life Members and shall not be sitting members of the *Executive Council* nor, if elected, be eligible to stand for *Executive Council* during their term of office, which shall be for three years. Members shall retire in rotation after three years but may offer themselves for re-election.

The Committee shall elect its own Chairman at their first meeting after election. Its duties shall be to carry out such Standing Orders and Rules of Procedure that have been duly adopted. (See Standing Orders Appendix 1)

### **16: Emergency Conference**

An Emergency Conference may be summoned by a two-thirds vote of the *Executive Council*. Any three or more District Councils shall have the same power by sending a duly authorised requisition in writing to the President, who on receipt shall instruct the Chief Operating Officer to summon an Emergency Conference. An Emergency Conference must be held not less than three or more than thirty days after the decision of *Executive Council* or on receipt of the requisitions from the necessary District Councils. The agenda stating the special business shall be sent to all Branches and District Councils and, unless it is confidential, to the trade press. The procedure of business and method of voting shall be as laid down by the *Executive Council*.

### **17: Executive Council**

(a) *There shall be a Executive Council on which each District is entitled to one Representative per 600 fully paid-up members or part thereof ("Representative(s))",*

*plus the National President, National Vice President and National Deputy Vice President.*

*(b) A Representative's term of office shall be one year.*

*(c) Other than the National President, National Vice President and National Deputy Vice President all elected Executive Council Representatives shall serve a maximum of three consecutive years. Any Representative who has done so shall not be eligible to be elected again for one year.*

*(d) The term of office of the Representatives shall commence at the end of Annual Conference. District members will arrange the election of their representatives annually to fit in with this date, in the same calendar year as, but at least one month before, Annual Conference.*

*(e) Meetings of the Executive Council shall be held as often as business may require, but not less than three times per year, and will be summoned by the Chief Operating Officer on the instructions of the National President. Fifteen to form a quorum. Agendas of all meetings shall accompany the notice.*

*(f) Special meetings may be called at the request of any fifteen members of the Executive Council each of whom shall forward individually to the National President a special requisition duly signed, and stating the object of such meetings. Provided not more than 14 days have elapsed between the receipt of the first and the fifteenth requisition, the Chief Operating Officer shall summon such special meetings within ten days of receipt of the fifteenth requisition.*

*(g) No Representative shall be elected to more than one standing Committee except the National President, who is, ex officio, a member of all committees.*

*(h) Where any question arises which, in the opinion of the National President requires a postal vote of the Executive Council, he/she shall direct the Chief Operating Officer to action the same, setting out in a concise form the business to be dealt with together with a ballot paper and such information as the National President considers proper.*



- (i) *The powers of the National Executive shall include the following:*
- (i) *The Executive Council shall have the right to alter any decision of and to intervene in, take over and administer, the affairs of a Branch or District Council, if, in its opinion, some action or contemplated action by the Branch or District Council is contrary to these Rules, or in its opinion, is detrimental to the interests of the Federation, or its members. This clause shall not be construed as giving any member or person the right to appeal to the Executive Council except where such an appeal is expressly provided for in these Rules.*
  - (ii) *The Executive Council shall have the power to make any decisions which may lawfully be made by Districts, Branches or any other body or person(s) (except Annual Conference) referred to in/under these Rules. In the event of conflict, the decision of the Executive Council shall over-ride and prevail over the decision of the other body or person (except Annual Conference).*
- (j) *The Executive Council shall hear any complaint of any member that has acted contrary to the Rules of the Federation. A full and fair hearing shall be given to both parties. A written statement of the findings shall be prepared. There shall be no further appeal.*
- (k) *Transition:*
- (i) *Notwithstanding prior election of National Executive in accordance with the former Rule 17, this Rule (and all consequential amendments) shall come into effect immediately at the end of the Annual Conference at which it is adopted.*
  - (ii) *The National Executive(s) elected with the highest number of votes from each District under the former Rule 17 shall be the first Representative(s) elected for that District under Rule 17(a) above.*
  - (iii) *The Immediate Past President 2023/4 shall be a member of the National Executive for his term as such.*

## **18: Sub-committees**

The *Executive Council* may appoint Sub-Committees for the separate conduct of different sections of the Federation's business. The President shall be

ex-officio member of all Sub-Committees and a record of their proceedings shall be kept. Sub-Committees shall remain in office until discharged by the *Executive Council*.

*All such Sub-Committees, and the necessary changes, operate the same procedure as the Executive Council.*

## **19: National Trustees**

The National Trustees shall be three in number, must be members of the Federation and shall be elected by *and answerable to* the Federation at Annual Conference, but should not be elected members of the *Executive Council*. There shall be an annual election of one National Trustee, who shall retire in rotation after serving a period of three years. The retiring National Trustee shall be eligible for re-election. The National President, National Vice-President, Deputy Vice-President or Immediate Past President cannot hold the position of National Trustee. The National Trustees shall be ex-officio members of the *Executive Council*. In the event of a National Trustee refusing, or neglecting, or becoming incapable of acting, he/she may be removed from his/her office by the *Executive Council* who shall thereupon proceed to elect another national Trustee in his/her place, but in no case shall the Chief Operating Officer be eligible for the office of National Trustee. All property both real and personal, belonging to the Federation except to the extent that it is vested in the Federation corporately and except as provided in Rules 13, 22 and 23, shall be vested in the National Trustees for the benefit of the Federation and its members. Subject to the direction of the *Executive Council*, all monies not required for the current expenses of the Federation shall be paid into a deposit account at a bank in the name of the Federation and on the withdrawal of the same, or any part, cheques will require signatures as follows:

- Cheques or electronic bank payments up to £4,000 Any two signatories from the National President, Chief Operating Officer, Head of Finance, Senior Line Manager or National Trustees.
- Cheques or electronic bank payments of £4,000 – £10,000 Any one of: Chief Operating Officer, Senior Line Managers or Head of Finance plus one National Trustee or any two National Trustees.
- Cheques or electronic bank payments over £10,000 any two National Trustees.

The bank books shall be held by the Head of Finance, but shall be open to the inspection of the National Trustees at all reasonable times.

The National Trustees shall, subject to instructions from the *Executive Council*, apply the Funds of the Federation for the purpose of rendering financial assistance by way of advance to or investment in the business of any company carrying on the business of the publication, printing and distribution of any newspaper, journal, periodical or other literary matter, and to promote or assist in promoting any limited liability company carrying on such business or for the purpose of rendering assistance to any company, firm or individual to enable such business to be carried on and such investments to be made solely in publications serving the interests of the Federation, and of Insurance and Mortgage Services and Consultants, and General Agents for the transaction of Life, Pension, Motor, Marine, Fire, Employers' Liability, Accident, Burglary and other Insurance business; Agents for Effecting Insurance and obtaining policies in respect of all and every kind of risk and against death, injury or loss arising out of, or through, or in connection with any accidents to human beings and against loss or damage to real or personal property.

The National Trustees shall carry out any directions given by the *Executive Council* as to the application of the Funds and other property of the Federation in accordance with these Rules, and subject as aforesaid the National Trustees shall have the power at their discretion to invest such monies and any other capital monies which may be received by them in the names or under the legal control of themselves in the purchase of or at interest upon the security of such stocks, funds, securities, policies, chattels or other investments or property (moveable or immovable) of whatsoever nature and whosoever situate in any part of the world and whether involving liability or not and whether producing income or not as the National Trustees shall think fit including without prejudice to the generality hereof to purchase with or without take possession of any freehold or leasehold or other immovable property.

The National Trustees shall have the power to engage the services of such investment advisor or advisors as they may from time to time think fit (The Investment Advisor) to advise the National Trustees in respect of the investment and re-investment of assets which fall to be invested in accordance with these Rules with power for the National Trustees without being liable for any consequent loss to delegate to the Investment Advisor discretion to manage all or any part of the trust fund within the limits and for the period stipulated by the National Trustees and these Rules and the National Trustees shall settle the terms and conditions for the remuneration of the Investment Advisor and the reimbursement to the Investment Advisor's expenses as they shall in their absolute discretion think fit and such remuneration and expenses shall be paid by the National Trustees from the monies under their control.

The National Trustees shall Deposit the securities, certificates and any other documents of the Federation in their hands with the Bankers of the Federation unless and until otherwise directed by *Executive Council*.

The National Trustees in accordance with the instructions of the *Executive Council* shall have the power to make such arrangements as they see fit with any bank or financial institution so as to act as guarantors in respect of any advance by way of overdraft or loan by any such bank or financial institution in such sums as may be required for the purpose of any party. The National Trustees are authorised for that purpose to lodge with and charge to the bank any such securities forming part of the assets of the Federation as is thought proper by way of security for such guarantee.

National Trustees may not hold a directorship in NFRN companies or affiliate companies. This also applies to any appointment to Boards on behalf of the NFRN. This does not preclude Trustees joining with or using services which any of these companies make available. The National Trustees will, however, be Directors of NFRN Holdings Limited and Bede House LTD..

## **20: Finance Committee**

A Finance Committee shall be elected annually *by the incoming members of*

*Executive Council at Annual Conference and the members shall remain* in office until their successors are elected. It shall consist of three National Trustees and two elected members from the *Executive Council*, together with the President, Chief Operating Officer and Head of Finance ex officio. The Finance Department shall open an account in a duly authorised bank in the name of the Federation. The bank account shall be operated in the name of the NFRN All cheques, postal orders etc., shall be payable to the NFRN at the Head Office.

The NFC will, with effect from 1st July 2018, introduce and carry out a programme of internal audits of finances. There will be four such audits each year with all areas subject to scrutiny.

The Finance Committee will be responsible for the budgetary control of the General Fund and shall be made aware of any proposed expenditure that is likely to exceed the relevant annual budget before that expenditure is incurred. In such cases, and after due consideration of and consultation upon the reasons for the budget figures being exceeded, the Finance Committee is empowered to authorise or reject the proposed increased expenditure.

The Finance Committee shall be responsible for the operation of the Benefits Scheme as laid down in the Rules of the Federation.

All employees of the Federation are required to comply with Purchase Order and Payment Procedures, as approved by the *Executive Council*, a copy of which is available from Head Office.

## **21: District Councils**

Districts with Branches Representation shall be one delegate for each Branch with an extra delegate for each 30 members or part thereof beyond the first 30 as per branch membership on 31st December immediately prior to the meeting. No Branch shall have more than four delegates. If any Branch delegate is elected to the *Executive Council* or District Executive Committee, an additional delegate shall be permitted but such substitute delegate shall not have any voting rights in the election of the National or District Officials.

Districts with no Branches representation will be one District delegate per 60 members as per District membership on 31st December immediately prior to the meeting. It is the duty of all District Councils to represent and nurture all areas within the District including any without elected representation and any District that has no Branches will also elect an Area representative to oversee and facilitate business meetings.

- (a) The *Executive Council* shall have full power to determine the area in which any District Council shall operate.
- (b) The Chief Operating Officer shall appoint to each District Council or group of District Councils a full time Membership Services Manager and the relevant number of Retail Development Managers as required to support the Membership as may be deemed necessary by the *Executive Council* and Retail Support Officers, and lay down the terms and conditions of their employment and control their work.
- (c) All books and other property other than the Voluntary Funds in the hands of the District Council shall be the common property of the members of the Federation.
- (d) All District Offices and the records and property contained therein shall be open for inspection by the appropriate National Officials.
- (e) The Membership Services Manager shall convene a meeting of the District Council:
  - (i) At such times as the District Council shall have previously decided.
  - (ii) A minimum of three times a year.
  - (iii) At any other time on the requisition in writing of a third or greater Branches or delegates within the District where no branches exist. Within seven days of the Membership Services Manager receiving the last qualifying requisition he/she will convene the meeting within 21 days giving not less than seven days notice of such meeting to all entitled to attend.

No AGMs shall be held on a bank holiday relevant to that Country.

(f) The Delegates at their first or second meeting in each year shall elect a President, Vice President and *Executive Councillor(s)* in accordance with Rule 17(a) for the ensuing year, by secret ballot. At all District Council Elections delegates shall be required to vote for the maximum number of candidates to fill the vacancies, Ballot papers with more or less votes will be void.

(g) Each District Council may elect an Executive Committee consisting of the President, Vice President, Immediate Past President, with additional elected members from the District Council, plus the elected *Executive Councillor(s)*. The elected members shall be balloted for by the members of the District Council. Each delegate shall be required to vote for the maximum number of candidates that is needed to fill the vacancies. In order to deal with matters which require to be determined urgently by the *Executive Council*, a District Council may, if it so wishes, empower the District Executive Committee to place Motions on the Agenda of the *Executive Council* providing that, in the opinion of the District Executive Committee, it would be prejudicial to the members' interests to delay consideration of such matters until the next scheduled meeting of the District Council. The subsequent decisions of the *Executive Council* on such Motions shall be binding on the District Council. The Executive Committee may, if so authorised by the District Council, meet between meetings of the District Council and make decisions, which shall be binding until ratified or reversed at the next meeting of the full District Council.

(h) Where there is a need to take late nominations any correctly completed and validated nomination will be deemed to be automatically elected in precedence to further nominations.

Rule 21 (i) will apply to fill any remaining vacancies.

(i) Nominations for office will only be taken from the floor of District AGMs: (i) where there are insufficient pre-notified candidates to fill the vacant positions, or (ii) in the event of a nominated candidate's incapacity to take office. Otherwise, all candidates for election at District meetings must submit their nomination (and in the case of *Executive Council*, their National Office

Declaration Form and Supporting Evidence), to the Membership Services Manager, a minimum of 21 days in advance of the meeting. Candidates for National Office elected from the floor must submit their National Office Declaration Form and supporting evidence to the Head of Membership Services at Head Office within 21 days of the meeting.

## 22: Branches

Subject to the overriding powers of the *Executive Council*, the District Council shall have full power to determine the area in which any Branch shall operate.

- (a) All monies, books and other property, other than the Voluntary Funds in the hands of Branches, shall be the common property of the members of the Federation.
- (b) Each Branch should hold an AGM between January 2nd and March 31st each year shall hold elections to elect a President, Vice President (if applicable) and Secretary and all other Branch positions including District Council Delegates for the ensuing year. *At the Branch AGM the attendees should agree a date for next AGM in principle. This can be changed, if necessary, in circumstances where the President and secretary agree with a minimum of seven days' notice.* If no Branch Secretary can be elected the District President and Membership Services Manager shall be responsible for ensuring the administration of the Branch is undertaken as per the Rules.
- (c) The Branch Secretary shall in consultation & agreement of the Branch President convene a meeting of the Branch:
- (i) At such time as the Branch shall have previously decided, up to a maximum of five Business meetings/events per year one of which must include the AGM. No AGMs shall be held on a bank holiday relevant to that Country. *The AGM voting part of the meeting shall be attended by an MSM or a trained Membership Services administration personnel via electronic means.*
- (ii) At any other time on the requisition in writing of no less than four Branch Members or ten percent of the members, whichever is the greater. He/she shall give seven days notice of any such meeting to all entitled to attend.



(d) No member may stand for election to District Council from more than one Branch in the same year.

### 23: Officials

The Officials of the Federation shall be the persons elected or appointed in accordance with these Rules to be representatives of its members, or some of them, and shall include all Officers. The Officers of the Federation shall be the National President, the National Vice President, the National Deputy Vice President, the Immediate Past President, and the members of the *Executive Council*, the Chief Operating Officer, the Head of Finance and the National Trustees.

(a) Elected Officials As from 11 June 2014 all Elected Officials of the Federation must be members of the Federation (with the exception of Branch Secretaries who were elected prior to this date who may stand for re-election but any newly elected branch secretary must be a member of the NFRN). No person may hold the position of District Trustee/Treasurer and that of District President or District Vice President at the same time. The following Officials shall be elected at Annual Conference. These shall be: The National President, National Vice President, National Deputy Vice President and the Trustees. Furthermore no person may hold a position at Branch, District, or National if that person is delinquent in paying monies owed to the NFRN or Voluntary funds.

The President shall be installed at the conclusion of the Annual Conference business. He/she shall act as Chairman at all meetings of the *Executive Council* and shall be paid an honorarium linked to the fluctuations in the cost of living index based on £10,000 at 31 December 1999, during his/her year of office, exclusive of travelling and other expenses. In addition, the President shall be reimbursed for travel and hotel costs of his/her spouse whilst attending official District visits, the Spring *Executive Council* meeting and Annual Conference. At Annual Conference, *Executive Council*, District Council or Branches, the Chairman shall be the President and, failing him/her, the Vice President or, failing him/her, Elected Officials in descending order of seniority, or failing them a member elected from those present at the meeting. In the event of

the death or incapacity of the President the succeeding Official shall be styled as their "existing title" and Chairman.

(b) Appointed Officials There shall be a Chief Operating Officer whose appointment shall be made by a Committee comprising the National President and four other senior National Elected Officials selected by the *Executive Council*, who will take advice from the professional employment agency which, where appropriate, has been retained to recruit and interview candidates for the post.

The Chief Operating Officer under the direction of the *Executive Council* will be responsible for the recruitment and appointment of all staff and the day-to-day running of the Federation, either directly or indirectly. The terms of all employment contracts are subject to the approval of the *Executive Council*.

No employee of the Federation shall have voting power at any Federation meeting or be empowered to accept any reduction in the terms of any publication without consulting with the *Executive Council*.

(c) General Any elected or appointed Official shall, without prejudice to any other power of removal given by the Rules, be removable at will and without cause given either by the body electing or appointing such Official or by the *Executive Council* or by Annual Conference: not less than three weeks notice shall be given of the date of the meeting at which such removal is to be proposed. Should any Official of the Federation, National, District or Branch be found incompetent, or fail to perform the duties of his/her Office, or act contrary to the interest of the Federation, the *Executive Council* or Annual Conference shall, on the offence being proved to their satisfaction, and subject to the terms of Rule 34, have power summarily to deprive such Official of his/her Office with or without expulsion from the Federation. Should any Official of the Federation, National, District or Branch be found guilty of fraud or malversation of the Funds of the Federation, the *Executive Council* or Annual Conference shall, subject to Rule 34 on the offence being proved to their satisfaction, summarily deprive such Official of his Office with or without expulsion from the Federation and they shall, in addition, take

legal proceedings if they deem it advisable. Any post or office thus vacated shall forthwith be filled in the same manner as the post was previously filled and the person previously removed shall not be a candidate for that vacancy. Any member or appointed official who has a grievance with another member or appointed official shall use the NFRN's Standard Grievance Procedure to resolve the dispute. Copies of the Standard Grievance Procedure are obtainable from District Office or Head Office.

#### **24: Auditors**

The accounts to be contained in the annual return shall be audited by one or more chartered accountants appointed at each Annual Conference. Unless a resolution is proposed and passed that some other auditor shall be appointed. Then the previous auditors shall be declared to have been reappointed unless unwilling or ineligible to act or incapacitated from acting. If an auditor has given the Federation notice in writing that he/she is unwilling to act, has become ineligible to act or has ceased to act by reason of death or incapacity the *Executive Council* may appoint another person to fill the vacancy. The Head of Finance and Trustees shall be responsible for furnishing to the auditors all books, documents and papers which the auditors may require for the purposes of the audit. The accounts shall be made up to December 31 of each year, and such accounts duly certified by the auditors shall be forwarded to all Branch Secretaries at least four weeks before the Annual Conference to which it shall be officially presented.

#### **25: Elections, Voting and Special Ballots of Members**

In any election, those eligible to vote shall be:

- At Branch Elections all fully paid-up members.
- At District Elections all fully paid-up District delegates. (where applicable)
- At *Executive Council* or any Committee of those entitled under these Rules.

At Annual Conference all delegates entitled under these Rules.

Any member who joins the NFRN on either a discounted or free membership period basis will not be entitled to vote at NFRN meetings until their period of discount/free membership has expired and the relevant full fee payments have commenced. The method of voting for the election of a person or

persons to serve in office or on a committee shall be decided by *Executive Council*. The National President, the National Vice President and the National Deputy Vice President shall be elected by an eliminating ballot. All other voting shall be carried out as decided by *Executive Council*. At all meetings other than Annual Conference each eligible member present shall have one vote.

Election of members for service on the Standing Committees shall be by simple majority. In the event of two or more candidates receiving the same number of votes, then there shall be a straight vote between the candidates concerned. The Chairman may appoint a teller or tellers if considered necessary. The teller first appointed shall report the result to the Chairman who shall inform the meeting of the results. On a question of vital importance, the *Executive Council* shall have the power to issue papers to the general membership, which shall be impressed with a similar identification mark, and be posted to each individual member. The returns shall be sent under seal to Head Office, and a special committee appointed to enumerate the votes.

For the purpose of a general membership ballot, the *Executive Council* may appoint a member or members as tellers or scrutineers, or they may appoint a firm of accountants or solicitors who shall have the result published in the trade press or otherwise notify the members. The provision of this rule shall not apply to postal votes of the *Executive Council*. Every ballot held shall be a secret ballot.

## **26: Casting Vote**

The Chairman of any meeting shall, in the event of an equality of votes, have a second or casting vote.

## **27: Expenses**

Mileage/ travelling expenses and a subsistence allowance to be given to officers and members of the *Executive Council*, Standing Committees and members of District Councils on completion of an attendance expense claim form for services rendered to the Federation, or any expenses incurred on its behalf, shall be paid by the sanction of the *Executive Council* and from the funds of the Federation. The officials and members to advise where and who

they require the money paid to. The receiving member shall be responsible for any tax liability incurred. All expenses due to members will be paid by BACS

### **28: By-laws**

The *Executive Council* shall have power to make by-laws for the conduct of its business. But such by-laws shall not contain anything inconsistent with the provisions of these Rules.

### **29: Majority for Drastic Action**

It shall be competent for any duly appointed delegate at an Annual Conference or *Executive Council* to move prior to, or during the discussion of any motion which may be deemed of special importance or necessitating drastic action that such motion shall require a two-thirds majority of those present and voting at such Conference or *Executive Council* meeting. The motion of a two thirds majority shall be decided by a simple majority. This Rule shall also be applicable to District Councils and Branches.

Any motion before Conference which involves any re-organisation of the Federation structure or constitution must receive two-thirds of the total votes cast before it can be implemented.

### **30: Pensions**

The Pension Trustees shall be authorised to enter into a contract with a reputable Assurance Company to establish a Pension and Life Assurance Scheme for full-time Head Office and District employees. No employee of the Federation shall be eligible for membership of the Pension and Life Assurance Scheme except upon terms laid down in the Scheme. Head Office employing any persons so eligible shall pay the employers' contribution fixed by the Pension and Life Assurance Scheme.

### **31: Notices**

All notices to members may be delivered personally or by leaving or sending the same through the post in a prepaid letter addressed to such members at their last notified place of abode or business, and every notice left or posted as aforesaid shall be deemed to have been duly delivered on the day of leaving it,

or if sent by post on the day next following the day on which it shall be posted, and that although the person to whom it shall have been directed never receives the same. Alternatively, such notices may be distributed via email.

### **32: Construction and Alteration of Rules**

These Rules shall be binding on every member, every Official and Branch or District Council of the Federation. The *Executive Council* shall determine any question which may arise concerning the construction of these Rules and their application. These Rules can only be altered at Annual Conference. The proposed alteration may come from any Branch, District Council, *Executive Council* or Standing Committee. A proposal for alteration or any amendment to a proposed alteration need not specify the exact wording but may set out the principal object of the proposed alteration or amendment. When carried by Annual Conference, the *Executive Council* or its appropriate sub-committee shall draft a rule which shall be submitted to the same Conference for approval. No amendments to Rules so drafted will be accepted.

### **33: Conduct**

The Federation is committed to ensuring that all of its members conduct themselves in a proper manner and respect the dignity of both fellow members and Federation employees.

(a) In this Rule, the male includes the female, the singular includes the plural and vice versa as appropriate and time is of the essence in respect of all specified time limits. All references to days mean days from Monday to Friday inclusive (excluding Bank Holidays). Any reference to a number of days notice or to notifying in writing means that number of days after posting.

(b) The conduct of all members must accord with high ethical standards. The Federation may adjudicate any complaint by any person that the conduct of any member has not met such standards and/or has otherwise been prejudicial to the interests and/or reputation of the Federation.

(c) The Federation can/will deal only with complaints in writing. Any such complaint should be directed or passed to the Chief Operating Officer, or if made at local level to the relevant Membership Services Manager (as the case

may be “the Official”). The Official shall pass the complaint to the National President or relevant District President as the case may be (as the case may be “the President”).

(d) The President shall decide whether the complaint provides adequate detail for the person about whom it is made (“the Respondent”) to understand the case to be answered. If it does not, he shall so inform the Complainant and no further steps shall be taken. The Complainant may re-submit the complaint, once only, with additional detail.

(e) If he accepts that there is a reasonable case to answer, the President shall, having satisfied himself that they are impartial, appoint three people to decide it (“the Tribunal”). The Tribunal shall select its Chairman.

(f) The President may decide that several complaints are sufficiently inter-related to be dealt with as if a single complaint. If so, he shall appoint a single Tribunal to deal with all of them and they shall thereafter be dealt with procedurally as if they were a single complaint, with evidence and representations in respect of one being used in dealing with the others. The Tribunal may reverse that decision and deal with the Complaints separately or ask the President to appoint separate Tribunals for them.

(g) (i) The Tribunal shall write to the Complainant and the Respondent (together “the parties”) asking each to notify it in writing within the next 11 days of dates that fall within the next 41 days from the date of its request, which are unsuitable to them for a hearing and those witnesses each wish to call, and what other evidence each wishes to present. The Tribunal shall then decide upon the location of the hearing and from the mutually suitable dates of the parties, any witnesses and its members, fix a date for the hearing and notify the parties of these, giving at least 6 days written notice of when the hearing is to be held.

(ii) If there is no such date, the Tribunal shall in writing notify the parties of the location of the hearing and simultaneously request the parties to notify

it in writing within 6 days of this request of any unsuitable dates within 36 days of the request. The Tribunal shall then fix the hearing on such date within that period as is not inconvenient to it and/or either of the parties, or if there is no such date, the Tribunal may fix the hearing for a date which is not inconvenient to it and the Respondent; or if there is no such date as that, the Tribunal may fix such date as in its absolute discretion it thinks fit (even if that date is one previously stated by the parties or either of them to be inconvenient). The Tribunal shall give the parties at least six days written notice of the date it fixes.

(iii) The Tribunal shall receive (and record in such way as it thinks fit, such recording to be made available to either of the parties on request and payment of the reasonable cost of its copying/transcription) such evidence and/or submissions from the parties as each shall think fit (whether or not such evidence satisfies the rules of Court, according it such weight as it thinks fit), in each case in the presence of the other (if present at the hearing). The other party may ask such questions of witnesses or about evidence as the Tribunal may allow and the Tribunal may itself ask such questions as it thinks fit. Each party shall be limited to two hours for the presentation of its case (including such questioning) which the Tribunal will control in order to ensure that the party has a proper opportunity to make its case.

(iv) The Tribunal shall notify the President, the relevant Official and the parties in writing of its decision (which may be by majority) on the complaint, without cause given. It may absolve the Respondent or impose such penalty/ies as it thinks fit from within those permitted by this Rule.

(h)

(i) The Respondent may appeal against the Tribunal's decision by giving written notice to the Chief Operating Officer within 11 days of posting of the decision.

(ii) The Chief Operating Officer shall place the appeal on the agenda of the first *Executive Council* to be held after receipt of the appeal, of which he shall give at least 6 days written notice to the Respondent, informing



him that he has the right to attend and be heard at that meeting or to make written submissions, provided that written notice of his intention to attend, or the submissions as the case may be, are received at least 3 days before the hearing.

(iii) The *Executive Council* shall consider the evidence and submissions presented to the Tribunal and shall hear and question the Respondent for a maximum of 30 minutes or consider any written submissions if he does not exercise his right to attend.

(iv) The *Executive Council* shall then notify the President, the Chief Operating Officer (and the Official if he is not the Chief Operating Officer) and the parties in writing of its decision on the appeal (by majority if applicable), without cause given. It may reject the appeal or allow it and either absolve the Respondent or impose such penalty/ies as it thinks fit from those permitted by this Rule.

(i) The penalties available for imposition under this Rule are:

(i) Written reprimand (which shall be notified promptly to *Executive Council*); and/or

(ii) Suspension of rights to benefits and/or other privileges of membership of the Federation, to such extent and for such period as seems to it appropriate; and/or

(iii) Removal, or suspension for such period as seems to it appropriate, from any position and/or office(s) in the Federation; and/or

(iv) Suspension from membership of the Federation (including from all rights to benefits and/or privileges, as well as any obligation to pay fees, during such period) for such period as seems to it appropriate; and/or

(v) Immediate and permanent exclusion from membership of the Federation (which includes immediate removal of all rights to benefits and/or privileges).

(j) All penalties imposed by a Tribunal become effective upon whichever is the earlier, either the expiry of the period limited for appeal or the refusal of any appeal by the *Executive Council*. All penalties imposed by the *Executive Council* become effective immediately.

(k) Save to the minimum extent required by law, if any, except as expressly permitted in this Rule all actions and/or decisions of any Official, President, Tribunal and/or *Executive Council* and/or all members thereof, relating to a complaint are made in their sole and absolute discretion, are absolutely final and binding and are/shall be subject to no review or appeal of any kind by or to any person, body, Tribunal or Court whatsoever and to no legal action of any kind, save as may be necessary for the enforcement of such decision.

(l) The Respondent may be accompanied before the Tribunal and/or *Executive Council* by one other member of the Federation (except one subject at the time to a complaint not yet decided or subject to appeal) who may advise him but who shall not speak or take any part in the proceedings. There is no right to legal representation before any Tribunal and/or the *Executive Council* or in correspondence in connection with any complaint or appeal. Any legal advice given or taken by any party must be solely funded by that party and the benefits of the Federation may not be used by any party in connection with this Rule.

(m) The Tribunal and/or the *Executive Council* may in their discretion agree that the Federation shall pay a successful Respondent or Complainant his reasonable economy class travel expenses of attending the Tribunal and/or *Executive Council*.

(n) All notices to be sent by a Tribunal or the *Executive Council* shall be sent by the relevant Official on its behalf. All notices to be given in writing under this Rule shall be sent by first class post or equivalent and/or transmitted by electronic means (including without limitation email and fax), in which case "write/writing/written" and "post/ed/ing" in this Rule shall be construed accordingly, to a Respondent at any address (including electronic address) previously given to the Federation by such Respondent for any purpose of

communication and/or believed by the relevant Official to be current. All such notices and/or information sent by such Official shall be deemed conclusively to have been received on the day after posting.

(o) Where a complaint is made about the President, the next most senior relevant elected officer shall act as if he were President and that word be construed accordingly. Where a complaint is made about a member of the *Executive Council*, the Respondent may act regarding the complaint only in his capacity as Respondent.

(p) No error in the *Executive Council* implementation of this Rule by the President, the relevant Official, the Tribunal and/or the *Executive Council* which does not, or is not reasonably perceived as likely to, materially affect any decision shall invalidate the process or decision made.

### **34: Dissolution**

The Federation shall be dissolved by a two-thirds majority of votes cast in a ballot of all the membership. The ballot may also provide for the use to which the funds shall be put and any funds not so provided for shall be divided in equal share amongst those who were members at the date of dissolution.

# APPENDICES

## APPENDIX A:

### Legal Protection Group Ltd Insurance and Helpline

#### IMPORTANT INFORMATION AND SUMMARY OF INSURANCE COVER

This Policy Summary will help you to understand the Insurance. It sets out the significant features, benefits, limitations, and exclusions. You should still read the full Policy Wording for a full description of the terms of the insurance which is available here.

#### THE FED LEGAL and TAX ADVICE HELPLINE

The Fed legal and tax advice helpline is provided with the Fed Legal Insurance. You will have free access to legal and tax telephone advice service by calling the helpline on 0333 321 9378 (from the UK) and 07867 369939 (from the ROI).

#### THE FED INDEPENDENT RETAIL HUB

Visit [www.Thefed.Farill.io](http://www.Thefed.Farill.io) and enter code THEFEDFAR22 for access to online resources for legal and practical business guidance that provides practical information, guides, checklists and legal templates across a range of requirements i.e.: customer complaints, trading contracts and data protection.

#### IDENTITY THEFT

Provides telephone advice and guidance on keeping your identification safe and secure and tips on how to avoid being a victim of identity theft. To use the Identity Theft helpline, please call 0333 321 9378.

#### COUNSELLING ASSISTANCE

Provides you and any member of your family who permanently live with you, with a confidential telephone counselling service on matters causing distress. This includes onward referral to relevant voluntary or professional services who may be able to provide further support. To use the counselling helpline, please call 0333 321 9378.

#### IMPORTANT INFORMATION

This insurance is underwritten by Alwyn Insurance Company Limited and is an appointed representative of Riviera Insurance Services Limited which is authorised and regulated by the Financial Conduct Authority. Legal Protection

Group Limited administer and manage this insurance on behalf of the insurer.  
8 Pinkers Court, Briarlands Office Park, Gloucester Road, RudgeWay, Bristol BS35 3QH.

## INSURANCE COVER

This insurance covers claims notified during the Period of Insurance. The insurer will pay adviser's costs and expenses and/or awards of compensation and/or jury service and witness expenses and/or identity theft costs and expenses, up to the limit of indemnity for any one insured incident and, where applicable, subject to the annual aggregate limit.

## SIGNIFICANT BENEFITS

### Insurance limits

You are covered for legal costs up to £1,000,000 in any one period of insurance for awards of compensation or sums agreed by the legal provider, except for:

- Limit of indemnity: The most the insurer will pay for any one insured incident (including any subsequent appeal agreed by Legal Protection Group) is £100,000.

### Territorial limits

See your policy schedule:

- a) For insured incidents **4a) Pre-charge, 4b) Criminal prosecutions, 7) Personal Injury, 10) Contract Disputes and 11) Recovery of Undisputed debts** – the European Union, the United Kingdom of Great Britain and Northern Ireland, the Isle of Man, the Channel Islands, Norway, and Switzerland.
- b) For all other **insured incidents** – the United Kingdom of Great Britain and Northern Ireland, the Isle of Man, the Channel Islands and the Republic of Ireland.

### Insured events

#### 1. Employment

Advisors costs and expenses to defend you in a dispute with a current, former or prospective employee, or an individual who alleged they are employed by you following a breach or alleged breach by you of:

- a) a contract of employment or alleged contract of employment and/or
- b) employment legislation.

#### What is not covered

- Any claim relating to redundancy or alleged redundancy or unfair selection for

- redundancy which happens in the first 180 days of the first period of insurance
- disputes arising solely from personal injury.

## 2. Employment compensation awards

Following a claim accepted under Insured event 1. above the insurer will pay, subject to annual aggregate limit:

- a) Basic awards, Compensatory awards and/or compensation for breaches of employment legislation which have been awarded against you by a court or tribunal; or
- b) a sum agreed to settle the dispute which is considered to be reasonable and proportional.

### What is not covered

- additional awards, protective awards, aggravated damages or interim relief
- redundancy payments or monies due or payable under a contract of employment, service agreement or related document or from any related, implied or incorporated terms of a contract of service.
- any awards or increased awards following your failure to comply with a current or previous recommendation of a court or tribunal or failure to comply with reinstatement or re-engagement orders.
- awards of compensation relating to statutory rights under occupational pension schemes
- awards of compensation due to your failure to pay the national minimum wage.

## 3. Breach of Restrictive Covenant

A dispute with a current or former employee following their breach of a restrictive covenant expressly incorporated into their contract of employment with you which places restrictions on that current or former employee.

## 4. Defence of Legal Rights *part 1 Defending an insured person*

Advisers costs and expenses to defend your legal rights following an event arising from your business activity which leads to:

- a) **Pre-Charge**  
being interviewed by the police or other authority where you are suspected of committing a criminal offence.
- b) **Criminal Prosecutions**  
being prosecuted in a criminal court.
- c) **Professional or regulatory body disciplinary hearings**  
a formal investigation or disciplinary hearing brought against you by a

regulatory or professional body.

**d) Data Protection Breaches**

civil action taken against you by a data subject for compensation following a breach of the Data Protection Legislation for the holding, loss or unauthorised disclosure of personal data, including a compensation award you are ordered to pay under the legislation mentioned above.

**What is not covered**

A claim relating to

- any claim relating to parking and obstruction offences
- any motoring prosecution that should be covered by the motor insurance policy
- an investigation conducted by or on behalf of HMRC
- hacking, cyber attack or computer virus which results in damage, loss, corruption or alteration of stored personal data

**4. Defence of Legal Rights part 2 Defending you**

Advisers costs and expenses to defend your legal rights following an event arising from your business activity which leads to:

**e) Wrongful arrest defence**

civil action taken against you for wrongful arrest following an allegation of theft from your business premises

**f) Appealing against Statutory Notice**

an appeal against the imposition or terms of a Statutory Notice serviced on you by the relevant authority

**g) Information Commissioner Officer (ICO) Appeals**

an appeal against the refusal of the ICO to register your application for registration .

**4. Defence of Legal Rights part 3 Defending an employee**

Advisers costs and expenses to defend your legal rights following an event arising from your business activity which leads to:

**h) Unlawful discrimination**

civil action taken against an employee under legislation for unlawful discrimination on the grounds of age, gender, gender re-assignment, sexual orientation, race, disability or religion.

**i) Pension trustee defence**

civil action taken against an employee in their role as a trustee of a pension fund set up for the benefit of your employees.

## 5. Protecting your property

### a) Nuisance and Trespass

### b) Damage to property

following an event which causes physical damage to:

- Land and/or buildings owned or occupied by you or which you are legally responsible for
- Material property owned by you for which you are legally responsible

### c) Service Occupancy License

recovering possession of premises, owned by you or for which you are legally responsible, from a current or former employee

## What is not covered

Any claim relating to:

- A contract you have entered into (other than a service occupancy licence in respect of insured incident 5c).
- Compulsory purchase orders, repossession or planning permissions, building regulations or restrictions of controls placed on your land and/or buildings by any government, public or local authority.
- Any work carried out by, or under the order of government public or local authorities or their contractors (unless accidental physical damage to your land/buildings/material property).
- Goods in transit or goods lent or hired out.
- Subsidence, heave, quarrying or mining activities.

## 6. Tax investigations and disputes

### a) HMRC Tax Enquiries

regarding a tax investigation and subsequent appeal following a formal notice issued by HMRC to carry out an examination into the whole or particular features of your income tax or corporation tax return.

### b) Employers' Compliance Disputes

regarding a dispute with HMRC following a formal expression of dissatisfaction with your compliance with Pay As You Earn, Social Security, National Insurance Contributions, IR35 or the construction industry scheme legislation and regulations.

### c) VAT Disputes

regarding a dispute with HMRC following their issue of a written decision, assessment or statement of alleged arrears or notice of a civil penalty relating to your VAT affairs.



## **What is not covered**

Any claims relating to:

- Tax returns or accounts which contain negligent misstatements or omissions made by you or on your behalf or where there has been a lack of reasonable care in the keeping of your business books and records
- Tax avoidance schemes
- Investigations conducted by HMRC's specialist investigations unit or any investigations into alleged criminal activity, fraud or dishonesty arising from your business tax affairs
- Failure to register for VAT, PAYE or (where the regulations apply to you) the Construction Industry Scheme.

## **7. Personal Injury**

Advisers cost and expenses to pursue an insured person's and family members who permanently live with them) legal rights following a sudden and specific event which causes death or bodily injury.

## **What is not covered**

Any claim relating to illness or injury which develops gradually over a period of time or is not caused by a sudden or specific event.

## **8. Jury Service & Witness Expense**

The insurer will pay your lost salary or wages for time taken off work to:

- perform jury service
- attend a court, tribunal, mediation, arbitration, disciplinary or regulatory hearing at the request of an appointed adviser in respect of an insured incident under this policy.

## **What is not covered**

Any claim where an insured person cannot provide evidence of the extent of their lost salary or wages.

## **9. Statutory Licence Appeal**

Advisers costs and expenses in an appeal to the relevant statutory or regulatory authority, court of tribunal, following their decision to suspend, cancel, alter the terms of or refuse to renew a licence or certificate of registration, which has been issued to you under statute or statutory instrument or by Government or Local Authority and which is required for you to carry out your business activity.

### **What is not covered**

Any claim relating to the ownership, driving or use of a motor vehicle.

## **10. Contract Disputes**

Advisers costs and expenses to pursue or defend your legal rights in a dispute arising from a breach or alleged breach of a contract entered into by you for the purchase of sale, hire, hire purchase, lease or provision of goods or of services. *Please Note that the amount in dispute must exceed £200 (including VAT).*

### **What is not covered**

Any claim relating to:

- The sale or purchase of land or buildings or any lease, tenancy or licence to occupy land or buildings
- Disputes over pensions, investments, guarantees loans, mortgages, borrowing or any other arrangement you have with a bank, building society or supplier of credit
- Disputes over the amount of money or compensation payable in respect of a claim under any insurance policy
- Disputes with a current or former employee arising from an actual or alleged contract of employment
- Computer hardware, software, systems or services which have either been supplied by you, or have been custom-made by a supplier to your specific requirements
- A breach or alleged breach of professional duty by an insured person or any error or omission in any advice given by an insured person

## **11. Recovery of Undisputed Debts**

Advisers costs and expenses to pursue your legal rights to recover money and interest due to you arising from a breach or alleged breach of a contract entered into by you for the sale, hiring, leasing out or provision of goods or of services. *Please Note that the debt must exceed £200 (including VAT)*

### **What is not covered**

Any claim relating to:

- The sale or purchase of land or buildings or any lease, tenancy or licence to occupy land or buildings
- Pensions, investments, guarantees, loans, mortgages, borrowing or any other arrangements you have with a bank, building society or supplier of credit.
- Motor vehicles owned or used by or hired or leased to you (other than

contracts for the sale of motor vehicles where your business activity is the selling of motor vehicles).

- The amount of money or compensation payable in respect of a claim under any insurance policy.
- Sums owed by a current or former employee arising from an actual or alleged contract of employment.
- Computer hardware, software, systems or services which have been supplied by you.

## 12. Identity Theft Assistance

If you become a victim of identity theft:

- a) we will provide you with access to an identity theft adviser who will provide guidance and assistance to restore your identity.
- b) the insurer will pay reasonable costs incurred by you in necessary correspondence with the Police, credit agencies and financial service providers to restore your identity and credit rating.
- c) the insurer will pay reasonable fees incurred by the insured person in reapplying for a loan where that original application has been rejected due to your identity theft.
- d) the insurer will pay advisers costs and expenses to defend your legal rights in a dispute with other parties taking legal action against you arising from your identity theft.

### What is not covered

Any identity theft committed by you.

### General Exclusions – there is no cover for:

- Claims arising before this insurance started
- Costs incurred and legal action without consent of the insurer
- Fines and court awards
- Wilful acts
- Judicial Review and challenges to legislation
- Disputes with us, the insurer or the appointed adviser
- Intra-business disputes
- Franchise or agency rights
- Intellectual property
- Value added TAX
- Libel and slander
- Liquidation and insolvency

- War, terrorism, radioactive contamination and pressure waves

### **Your right to complain**

If you need to make a complaint about the Fed's legal insurance, please contact Legal Protection Group. You can call the Complaints Team on 0300 456 9996 (Monday-Friday 9am-5pm), e-mail them at [complaints@legalprotectiongroup.co.uk](mailto:complaints@legalprotectiongroup.co.uk) or write to Customer Services Department, Legal Protection Group Limited, 8 Pinkers Court, Briarlands Office Park, Gloucester Road, Rudgeway, Bristol BS35 3QH.

All complaints will be acknowledged in writing within five business days of receipt, if the complaint can be resolved within five business days, our letter will also outline the result of our investigation. If it is not resolved within five business days, we will aim to respond within four weeks of receiving the complaint.

If we cannot resolve the complaint within four weeks we will write to you advising our investigation is still ongoing giving the reasons for the delay and a date by which we expect to be able to contact you again.

If we cannot resolve the complaint within eight weeks we will inform you of the reasons for the further delay and advise that if you are not satisfied with our progress then you may refer the complaint to the Financial Ombudsman Service within the next six months.

The Financial Ombudsman Service can be contacted:

- E-mail: [complaint.info@financial-ombudsman.org.uk](mailto:complaint.info@financial-ombudsman.org.uk)
- Phone: 0800 023 4567 (free from a landline) or 0300 123 9123 (free from some mobile phones).
- Post: Financial Ombudsman Service, Exchange Tower, London E14 9SR

You can also visit [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk) and follow the guidelines on how to complain and to also check their eligibility criteria.

## **APPENDIX B:** **Federation benefits**

### **(A) BEREAVEMENT BENEFIT**

- (i) General. All Members, upon joining the Federation, must complete a

Declaration of Membership Form, nominating the person to whom the Bereavement benefit, should be paid. Bereavement Benefit is payable to any member having held membership of the Federation for a minimum of one year.

(ii) Full Bereavement Benefit – £2,000.00 Full Bereavement Benefit is payable except in the circumstances described at (iii) below.

(iii) Half Bereavement Benefit (£1,000.00)

(a) Applicable to accidental death, whilst employed under contract in any other occupation.

(b) Members joining over the age of 60 years.

(iv) Claims for Bereavement Benefit. To claim Bereavement Benefit, a Death Certificate must be obtained and forwarded to the Benefits Department Claims not submitted within 12 months of the death occurring will not be payable, except at the discretion of the National Trustees.

(v) Death after Leaving the Trade. When any member of more than ten years' continuous membership has disposed of his business, then that member shall be entitled to Bereavement Benefit should he/she die during the 12 months immediately following, at the rate applicable at the date of termination.

(vi) In addition to the Bereavement Benefit above, a payment of up to an additional £2,000 is payable at the discretion of the Benefits Committee in respect of death, permanent total disablement or loss of limb / eye by criminal activity whilst at work.

(vii) Inapplicability. Members joining over the age of 70 years will not be eligible for Bereavement Benefit.

## **(B) SERIOUS ILLNESS BENEFIT**

(i) Serious Illness benefit is paid at the sole discretion of the Benefits Committee after one-year full membership in cases of significant and long-term, life changing or life threatening illnesses.

(ii) Full members, Full partner and Full multiple, and Affiliate members will be eligible to apply for the benefit.

(iii) Members joining after the age of 70 shall not be eligible.

(iv) To claim Serious Illness Benefit the member must request and complete the Serious Illness Benefit application form and attach the relevant supplementary evidence (within a 3 month period of the serious illness diagnosis – a retrospective claim cannot be accepted). The Benefits Manager will analyse the application and supplementary evidence and may request further detail, if required, before presenting to the Benefits Committee for their consideration.

(v) At the sole discretion of the Benefits Committee Serious Illness grants can be paid up to a maximum of £600 in any five year period.

(vi) Continuance of benefit following business closure. After five years' continuous membership a member disposes of his/her business as a result of illness or accident, that the member, during the 12-month period following termination, shall be entitled to Serious Illness Benefit under the provisions of this Rule.

### **(C) CONVALESCENCE CHARITY**

This charity is administered by the NFRN Convalescence Trustees. At the sole discretion of the Trustees, Convalescence and Respite Benefit is payable to a member having held membership of the Federation for a minimum of one year. Applications can be made under the following conditions: –

(i) In circumstance where a member has been affected by a prolonged and serious medical condition which has resulted in hardship and the need for convalescence and/or respite care, may apply using the Convalescence and Respite application form, available through the Benefits department at Head Office.

(ii) In considering the request the NFRN Convalescence Trustees will assess the nature of the convalescence/respite proposed and can at their sole discretion, make a grant payable up to a maximum of £1,000 in any five-year period.

(iii) A qualifying member having joined the Federation after his/her 60th birthday shall only be entitled to 50% of the current rate of Benefits provided under this Rule.

(iv) A member joining the Federation after his/her 70th birthday shall not be entitled to any Benefits provided under this Rule.

If a member has to dispose of his/her business as a result of illness or accident, provided that a member has held 10 year's continuous full membership of the Federation, he/she shall be entitled to the benefits provided under this rule for a period of twelve months following the date of termination of Federation membership.

#### **(D) HARDSHIP BENEFIT**

Any member (or member's spouse / partner) having held membership of the Federation for a minimum of one year who find themselves in extreme difficulty following the death of their spouse / partner may apply to the Benefits Committee for a discretionary payment of up to £1,000.

Such funds will be released from the NFRN Benefits Fund subject to agreement by the National Trustees and in line with any relevant HMRC guidelines regarding provident benefits.

#### **(E) ASSISTANCE SCHEME**

Any member having held membership of the Federation for a minimum of one year may apply to the Benefits Committee via the Benefits Department for support to refresh and reinvigorate their retail businesses.

At the discretion of the National Trustees the Assistance Scheme will provide up to a maximum of £1,000 payment from the Benefits Fund towards the cost of an NFRN Assist Team to help refresh the member's retail business, which together with support provided by NFRN Partner Companies aims to assist a member to remain in business.

Such funds will be released from the NFRN Benefits Fund subject to agreement by the National Trustees and in line with any relevant HMRC guidelines regarding provident benefits.

#### **(F) PERSONAL ACCIDENT BENEFIT FOR NEWS DELIVERERS**

Every fully paid-up member shall be awarded by the Federation benefit for personal accident to any of his newspaper deliverers of 13 years of age or over according to the individual by-laws in their area. This benefit is applicable to accidents occurring when employed as a news deliverer on foot or by bicycle but does not apply to accidents occurring from the use of motorised transport.

Notice of claims under this benefit must be given by the member in writing to the Head Office of the Federation within six weeks of the occurrence of the

injury and, in the case of death, be accompanied by a Death Certificate and a letter of authority from the member, authorising The Benefits Department to deal with the matter on his/her behalf and to make payment to the deliverer's legal representative.

The following sums will be payable:

(i) Death – £2,000

(ii) Loss of hand, foot, limb, eye or permanent incapacity – £1,000

(The benefits at i. and ii. above are payable only if death or the loss specified occurs within 12 months of the happening of the injury.)

(iii) Medical expenses incurred consequent upon the happenings of any injury which results an admissible claim under the benefit – £100.

These benefits will be paid providing it can be established that the accident to the news deliverer occurred during the following circumstances:

- Whilst actually undertaking the news delivery round.
- Proceeding to or from his/her home to or from his/her place of employment by the most direct route.

Accidents occurring in other circumstances, or when the news deliverer diverts from the direct route to or from his/her place of residence, will not be payable under this benefit but will be submitted to the National Trustees for consideration.

## **(E) REJOINING THE FEDERATION**

Any person rejoining the Federation within the period of his/her previous five-year period of membership shall only be eligible for the balance of any such benefits that are currently authorised under these Rules, not previously claimed during that period.

## **APPENDIX C:**

### **Legal assistance benefit**

(A) The Federation may assist in providing legal aid to members confined to carrying out of the policy of the Federation providing such requests for legal aid are referred to the *Executive Council* acting on its behalf and whose decision shall be final.

(B) The Federation shall not be responsible for the commencement of any legal



action unless the matter in dispute has been duly submitted and approved by the *Executive Council* acting on its behalf. No member shall involve the Federation in litigation concerned with his/her own private or business matters.

(C) A member requiring legal advice on any business problem may receive a first legal consultation paid for by the Federation, but no investigative work or preparation of legal documents shall be included. Application for such advice to be made through the Operations Manager, who must act within the guidelines provided by Head Office.

(D) Members should note that any alteration of the aforementioned benefits funded by the Federation will become effective from the last day of the Annual Conference at which the alterations were endorsed.

## **APPENDIX D:**

### **News Deliverers' fund (Benefits fund)**

The News Deliverers Fund may award discretionary payments to bona fide news deliverers, who are employed by members of the Federation, who sustain serious injuries or become incapacitated.

All claims on the Fund should be made to the Benefits Department and must be supported by a medical report or medical certificate. The admission or amount of any award to be at the sole discretion of the funds Trustees. The Fund shall receive its income from the National General Fund.

## **APPENDIX E:**

### **Settlement of disputes**

In the case of any dispute arising between the Federation and any member with regard to the benefits outlined in Appendices A-D, or the payment thereof, the dispute shall be referred to the Trustees of the Federation and the decision of the majority of those persons shall be final and binding on all parties concerned.

- Nothing in these Rules shall give rise to a legally binding Agreement for the application of the Funds of the Federation to provide benefits to members.
- Any agreement or recommendation shall not come into effect until the day after particulars thereof shall have been furnished to the Office of Fair Trading.

## APPENDIX F:

### Fast-track for operational trade related motions

The News Operations Committee shall take its authority from the *Executive Council* for the purpose of:

- (a) Taking Direct Action on Operational Trade-Related Motions submitted by Districts, having regard to the following:
- (i) Operational trade-related Motions generated by Branches will continue to be submitted to Districts to determine whether action can be taken by the District, or whether the matter needs to be referred to the National body.
  - (ii) Such Motions referred to the National body will continue to be sent to Head Office under current procedures. However, once received, these will be vetted by the News Operations Committee.
  - (iii) Where possible, that Committee will take action on any operational trade-related Motion, after seeking clarity that may be required from the sponsoring District.
  - (iv) Any Motions dealt with this way may not, therefore, appear on the Annual Conference or *Executive Council* agenda for debate, but actions taken will be reported in the News and Magazines section of the *Executive Council* Report or Annual Report.
  - (v) As at present, *Executive Councillors* will still be able to ask for additional or different actions on Motions from those that the News Operations Committee may have already taken.
- (b) Delegating Action, Interdiction and Prioritisation of Resolutions passed by Annual Conference and *Executive Council*, having regard to:
- (i) Delegation The News Operations Committee shall have powers of delegation of actions to persons, sub-committees of the NEC or others best befitted to carry out the actions required
  - (ii) Interdiction The sub-committee shall have authority to refer actions for decision to the *Executive Council* on items: -
    - Which are, or appear to be, inconsistent with existing NFRN Policy
    - Which are, or appear to be, inconsistent with NFRN Strategic Aims and Objectives

- Which raise doubts as to cost effectiveness in respect of the actions required
- Which are substantially similar, or require substantially similar action, to current Resolutions or Policy Action items which are, or which have recently, been actioned.

The News Operations Committee will inform the respective District, with reason(s) when a decision is taken not to action a particular Motion.

(iii) Prioritisation (based on) The News Operations Committee will prioritise its work on Motions submitted by Districts based on:

- Significance on impact on members' profitability
- Significance on impact on Operational Efficiency
- Achieving Governance, Management and Operational Improvements
- Achieving Improvements in Communications and Profile
- Achieving Improvements in Accounting and Administrative Practices

# APPENDIX 1:

## Standing Orders

**Below are the rules and procedure used at Annual Conference. Apart from being a useful reference, you may also find them helpful in setting guidelines for the conduct of branch meetings.**

### 1 Chairman

The retiring president of the Federation shall preside at the opening of the Conference and shall continue in the chair until the new president is installed at the conclusion of the Conference.

When the chairman rises, no one else shall continue standing, nor shall anyone else rise until the chair is resumed.

On the resumption of the chair, a member whose speech has been interrupted by the rising of the chairman, may again rise and complete his/her remarks in such time as remained to him/her when the chairman rose.

## **2 Disobeying the Chair**

Any person disobeying the ruling of the chairman may be suspended for the remainder of the meeting upon the motion of the chairman or of two others, put without debate and carried.

## **3 Challenging the Chair**

Any delegate not agreeing with the ruling of the chairman can challenge the same by moving: "That the chairman do now leave the chair".

This must be seconded without any speech being made and shall at once be put to the meeting by the vice chairman.

## **4 Scrutineers**

The standing orders committee shall act as scrutineers.

## **5 Voting**

Voting shall be in accordance with the rules of the Federation

## **6 Right of Addressing the Conference**

- (a) A member desiring to speak should be ready at the rostrum or other appropriate place and must address himself/herself to the chair.
- (b) When two or more members rise to speak, the chairman will call upon the member whom he/she first observes, and there must be acquiescence in his/her call.
- (c) Each speaker shall announce clearly his/her name and his/her district or branch to the meeting.
- (d) Whenever a member speaks at any NFRN meeting he/she shall declare any interests he/she has outside the NFRN which are relevant to the subject under discussion.
- (e) Every member shall direct his/her speech to the question before the meeting, or to an amendment or to a point of order or explanation.
- (f) Every member shall be seated, except the one who may be addressing the

Conference and such officers as may be carrying out other necessary duties.

(g) No members shall address the Conference more than once on any question (except as permitted by Standing Order No 1 I(e) in the case of a member formally seconding a motion), but the mover of an original resolution may reply to the discussion, in which reply he/she shall not introduce any new matter but shall strictly confine himself/herself to answering previous observations.

(h) No member may speak to any question after it has been fully put – that is to say, after the question has been put from the chair, and the voices have been given thereon, both in the affirmative and the negative.

(i) No member of staff may propose or second motions, but the National President (or Chairman of Conference) may, at any time, request a member of staff to provide factual information on any debate.

### **7 Time Limit for Speeches**

The mover of an original motion may speak for not more than seven minutes and, in exercising his/her right to reply, may speak a second time for not more than four minutes.

Other speakers may speak for not more than four minutes. Extension of time may be granted by leave of the majority of the Conference, expressed by a show of hands following a personal request by the speaker being first accepted by the chairman or by suspension of standing orders (see Note 18).

### **8 Point of Order**

Upon a matter of order suddenly arising, any member may speak if he/she does so immediately and commences by a statement that he/she rises to a point of order.

The member who is addressing the meeting must thereupon resume his/her seat, as also must the member who rose to order when he/she has concluded his/her appeal to the chair.

The chairman shall give his/her ruling, which shall be final. (Note: A “point of

order” is a submission on procedure addressed to the chair, and upon which a ruling is required. It is not to be used as an excuse for making a speech.)

### **10 Standing Orders Committee – duties, etc**

The Standing Orders Committee elected by the *Executive Council* shall, at a meeting or meetings held before the Conference begins, prepare the preliminary and final agendas, on which shall be placed inter alia notices of motions and amendments on the final agenda, the amendments to be placed in the order in which they stand in relation to the working of the proposed resolution.

The Standing Orders Committee may recommend the allocation of a certain amount of time to any motion on the agenda. Where two or more motions or amendments appear to have a similar object in view, the standing orders committee may take steps to induce the moving bodies to agree to combine the motions or amendments, and so present a clear issue to the Conference.

The Standing Orders Committee will see that resolutions are correctly worded for submission to the Conference, and that the standing orders in respect of amendments are complied with. The Standing Orders Committee, having taken legal advice, may declare a motion to be out of order in the event that it:

- (a) In itself is illegal or urges illegal action; or
- (b) Cannot be implemented without a breach of the general law of the land or of an injunction; or
- (c) Renders the Federation vulnerable to possible action by the Office of Fair Trading or its successors.

In the event that a motion is ruled out of order because of (a) above the Standing Orders Committee shall have a discretion as to whether to permit it to be published in the agenda and whether it may be debated but it may not be the subject of a vote.

If a motion is ruled out of order by virtue of (b) or (c) above, the motion shall be published, and the Standing Orders Committee may as it sees fit allow it to be debated but not voted upon. Immediate notice must be given to the

proposer of any alteration of rule or motion ruled out of order, together with the reasons for withdrawal.

## **11 Procedure in Regard to Motions**

- (a) Notice of motion for a resolution of the Conference shall be submitted in accordance with the rules of the Federation.
- (b) A representative of the body giving notice of the motion shall be called upon to move the resolution. Failing acceptance of the call, any other delegate to the Conference may move the resolution.
- (c) All motions and amendments must be seconded and, except formal motions, such as motions for adjournment, "That the question be now put", etc, must be (if not printed on the agenda), handed to the chairman in writing before the discussion takes place. A motion failing to find a mover and seconder shall be considered withdrawn.
- (d) Every original motion shall be read by the mover before being spoken upon, if he/she so desires, and no motion or amendment shall be spoken upon except by the mover, until it has been seconded.
- (e) If the mover of an original motion, or of an amendment, sits down without speaking upon it, he/she shall lose the right of addressing the meeting thereon, but the mover of an original motion shall still have the right of reply. If the seconder of an original motion (but no amendment) sits down without saying more than "I beg to second the motion", he/she shall not thereby lose the right of addressing the meeting thereon later.
- (f) No motion or amendment may be proposed which is the same in substance as a motion or amendment which has been resolved in the affirmative or negative during the same Conference.
- (g) A motion or amendment having been moved and seconded may not be withdrawn, except by leave granted by the Conference.

## **12 Composite Motions**

A composite motion, ie one that covers the aims of a number of original

motions which meets with general agreement, must be treated as being a brand new motion and, as such, the proposer of the composite motion shall have right of reply.

### **13 Procedure in Regard to Amendments**

- (a) Any number of amendments may be moved, provided that each amendment has reference to the subject matter of the original motion.
- (b) No member of the Conference shall move or second more than one amendment on any motion.
- (c) Every amendment must be relevant to the motion upon which it is moved and be framed so as to form therewith an intelligible and consistent sentence.
- (d) Each amendment to a motion should be moved in the order in which, if agreed to, it would stand in the amended motion.
- (e) Whenever an amendment is moved to any motion, no second amendment shall be taken into consideration until the first amendment is disposed of. If that amendment is carried, the amended motion shall be put as a substantive motion, to which a further amendment may be moved or other words or figures added, provided they do not amend the altered words or figures. If the first amendment be negative, then a further amendment may be moved to the original motion, but only one amendment shall be submitted to the Conference for discussion at one time.
- (f) If the chairman is of opinion that an amendment is the same in substance as one which has been already before the meeting, or is a direct negative, he/she shall rule it out of order.

### **14 Closure of Debate**

At the close of a speech any member who has not spoken on the question before the Conference may move "That the question be now put". This motion, on being seconded, must be put immediately, without debate, unless it appears to the chairman that such motion is an abuse of this rule. If carried, the chairman will, if an original motion is under discussion, call upon the proposer to reply, and after such reply the question shall be put. If an amendment shall be under discussion, the question shall be put forthwith, and



the closure shall apply to that amendment only.

### **15 Motion to Proceed to the Next Business**

A motion "That the Conference proceed to the next business" may be moved by a member who has not spoken on the question before the Conference, whether there be an amendment under discussion or not. On the seconding of this motion the chairman shall, without discussion, immediately put the question to the vote; no speech shall be made by the mover or seconder. If carried, the original motion shall be treated as dropped. If defeated, no second motion "to proceed to the next business" shall be allowed while the same main question is under discussion, within 30 minutes of a previous motion to that effect.

### **16 The Previous Question**

"The previous question" may be moved and seconded by delegates who have not previously participated in the discussion, and if accepted by the Chairman, takes precedence over all amendments. In accepting "the previous question", the Chairman must make clear that no discussion is permissible, and he must put it to the vote at once. If it is carried, the discussion on the original Motion will be terminated forthwith and cannot be raised again during the same Conference and all later amendments fall. If 'the previous question' is defeated, the discussion on the original Motion is resumed. The previous question' cannot be raised on an amendment, but only on an original or substantive Motion.

N.B. 'The Previous Question' may be introduced at Annual Conference, *Executive Council*. District Council and Branch Meetings but cannot be raised at any Committee Meeting).

### **17 Adjournment of Debate**

Any member who has not already spoken may move the adjournment of the debate which must be seconded.

Brief speeches only may be made, and the mover of the original motion may reply to the mover of the adjournment without prejudicing his/her right of reply on the main motion.

If the adjournment of the debate is carried, the meeting proceeds to the next item on the agenda. On the resumption of the debate the mover of the adjournment motion shall have the right to be the first speaker.

### **18 Suspension of Standing Orders**

Any member has the right to move the suspension of Standing Orders, which must be seconded, and carried by a two-thirds majority of the delegates voting.

The delegate moving the suspension must state precisely which Standing Order(s) he desires to be suspended, by referring to its title and number, and the length of time he desires the suspension. Suspension of Standing Orders may only be moved to discuss subjects of urgency and importance to which precedence should be given or to extend or restrict the time limit on speeches, or the method of one speech only per delegate. The Chairman has the right to use his discretion as to whether he will accept a Motion for suspension.

(N.B. Where appropriate, these Standing Orders and Rules of Procedure should be applicable at *Executive Council* and District Council Meetings).

**Last updated 3 July 2023**

# Senior National Officials

## National President

### Muntazir Dipoti

Todmorden News, 15 Bridge Street

Todmorden OL14 5AQ

T: 07970 632167 E: muntazir.dipoti@nfrn.org.uk

---

## National Vice President

### Shahid Razzaq (Mo)

Jack's of Blantyre, 190 Main Street

Blantyre, Glasgow G72 0ET

T: 01698 826833 E: mo.razzaq@nfrn.org.uk

---

## National Deputy Vice President

### Hetal Patel

H. R. D. V. News, 15 Shifford Crescent

Maidenhead SL6 7UA

T: 01628 781342 E: hetal.patel@nfrn.org.uk

---

## Immediate Past President

### Jason Birks

Moscis Ltd, Sunderland Road

Hornden, Peterlee, Co Durham SR8 4PF

T: 07985 219800 E: Jason.birks@nfrn.org.uk

---

# The Executive Council

## Hussan Lal

St Mirren Food Store, 67 Love Street  
Paisley, Renfrewshire PA3 2EG  
T: 07903 467870 E: hussanlal1@outlook.com

---

## Anant Patel

Gay's Newsagents, 28-30 Fore Street  
Hertford, Herts SG14 1BY  
T: 07850 890035 E: anantpatel247@gmail.com

---

## Andrew Taylor

Today's Extra, 314 Southcoates Lane  
Hull, North Humberside HU9 3TN  
T: 07789 136693 E: taylor314ctn@hotmail.co.uk

---

## Martin Ward

Cowpen Lane Convenience Store,  
29 Cowpen Lane, Billingham, Cleveland TS23 4AP  
T: 07710 458135 E: martinward06@aol.com

---

## Mike Mitchelson

Brampton Post Office, 5-7 Front Street  
Carlisle CA7 1NN  
T: 016977 2301 E: mikerm555@aol.com

---

## James Wilkinson

Pybus Newsagents, 23 High Street  
Boroughbridge, York, North Yorkshire YO51 9AW  
T: 01423 322449 E: pybusnews@outlook.com

---

# The Executive Council

## Craig Etchells

Etchells, 44 Beech Rd  
Chorlton-cum-hardy, Manchester M21 9EL  
T: 01618 811764 E: zik74@me.com

---

## Suresh Patel

Premier Upholland Ltd, 11-13 Dingle Road  
Upholland, Skelmersdale, Lancashire WN8 0EN  
T: 01695 627838 E: suri.patel@gmail.com

---

## Jayendra Patel (Jack)

J R S News, 12 Nuthall Road  
Bobbars Mill, Nottingham NG8 5AZ  
T: 01159 292066 E: jpatel1954@hotmail.com

---

## Ketan Lakhani

Jack In The Box, 11 Cora Close  
Stoney Gate, Leicester LE2 3UD  
T: 011627 07016 E: jackintheboxvending@yahoo.co.uk

---

## Sunder Sandher

S & S One Stop Ltd, 143 Tachbrook Road  
Leamington Spa, Warks CV31 3EE  
T: 01926 335824 E: sundersandher@hotmail.com

---

## Julie Kaur

Jules Convenience Store, 83-85 Haybridge Road  
Hadley, Telford TF1 5JJ  
T: 01952 223907 E: surjitsingh3@msn.com

---

# The Executive Council

## Vince Malone

Tenby Stores and Post Office, Ruabon House  
South Parade, Tenby, Pembrokeshire SA70 7DL  
T: 01834 842245 E: tenby@mail.uk

---

## Andrew White

Wottons Farm, Broadhempston  
Totnes, Devon TQ9 6BB  
T: 01803 812402 E: noowhite@hotmail.com

---

## Peter Wagg

Jubilee Place  
Canary Wharf, London E14 5NY  
T: 07973 911801 E: peter.wagg@newsonthewharf.co.uk

---

## Alpesh Patel

Wheathampstead Post Office  
85 Dunstable Road, Caddington Luton LU1 4AN  
T: 01582 832101 E: wheatpo@gmail.com

---

## Jeet Chopra

The Paper Shop, 10 Lawrence Square  
Northfleet, Gravesend Kent DA11 7HW  
T: 01474 534527 E: jeetchopra@hotmail.co.uk

---

## Hemanshu Patel

Saltwood P O, Sandling Road  
The Green, Saltwood, Hythe CT21 4PS  
T: 01303 261504 E: hemanvp@yahoo.co.uk

---

# The Executive Council

## Judy Mercer

Hamilton News, 7 Greenway  
Cregagh Road, Belfast, Northern Ireland BT6 0DT  
T: 02890 401050 E: [hamiltonnews@btconnect.com](mailto:hamiltonnews@btconnect.com)

---

## Martin Mulligan

Mulligan's Londis Athlone, Roscommon Road  
Bunclody, Athlone, Co Westmeath N37 XOY6  
T: 0035 3872 419171 E: [info@mulligansathlone.ie](mailto:info@mulligansathlone.ie)

---

# The Executive Council Sub Committees 2023-2024

## Benefits and Hardship Fund

### Chairperson: Andrew Taylor

Alpesh Patel      Ketan Lekhani  
Muntazir Dipoti      Graham Stafford

---

## Business Development

### Chairperson: Sunder Sandher

Martin Ward      Suresh Patel      Hemanshu Patel  
Anant Patel      Muntazir Dipoti      Graham Stafford      Adrian Page

---

## Communications

### Chairperson: Hetal Patel

Andrew Taylor      Julie Kaur      Peter Wagg      Jeet Chopra  
Muntazir Dipoti      Graham Stafford      Anne Bingham

---

## IT & Technology

### Chairperson: Hussan Lal

Craig Etchells      Andrew White      Jason Birks  
Muntazir Dipoti      Graham Stafford      Chris Fahey

---

## Field Operations

### Chairperson: Jason Birks

Hussan Lal      Andrew White      Suresh Patel  
Muntazir Dipoti      Graham Stafford      Phil Jaggard

---

## HR

### Chairperson: Muntazir Dipoti

Mo Razzaq      Hetal Patel  
Jason Birks      Graham Stafford

---



# The Executive Council Sub Committees 2023-2024

## Membership Services

### Chairperson: Martin Ward

Julie Kaur                      Mike Mitchelson    Jeet Chopra  
Muntazir Dipoti    Graham Stafford    Angela Swainston

---

## News & Contact Centre

### Chairperson: Vince Malone

Peter Wagg                      Muntazir Dipoti    Graham Stafford    Brian Murphy  
James Wilkinson    Craig Etchells                      Judy Mercer

---

## Political Engagement

### Chairperson: Mo Razzaq

Mike Mitchelson    Judy Mercer                      Vince Malone  
Muntazir Dipoti    Graham Stafford    James Common

---

## Recruitment and Retention

### Chairperson: Anant Patel

Martin Ward                      Jason Birks                      Vince Malone  
Alpesh Patel                      Muntazir Dipoti    Graham Stafford

---

## Marketing

### Chairperson: Mo Razzaq

Judy Mercer                      Hemanshu Patel    Sunder Sandher  
Muntazir Dipoti    Graham Stafford    Connie Koh-Grieve

---

## CRM

### Chairperson: Muntazir Dipoti

Mo Razzaq                      Hetal Patel                      Jason Birks  
Martin Ward                      Surjit Khunkhun    Graham Stafford

---

# National Finance Committee

## Chairperson

### Surjit Khunkhun

Woodcross Convenience Store Premier  
9 Johnson Street, Bilston, Wolves WV14 9RL  
T: 07908 978065 E: surjit.khunkhun@sky.com

---

## Trustee

### Sunilkumar Patel

Norwich Road Food Store, 39 Norwich Road, Leicester LE4 0LR  
T: 07877 210561 E: patelsunil@hotmail.co.uk

---

## Trustee

### Nilesh Patel

Nils Convenience Store, 279 New North Road, Ilford, Essex IG6 3DX  
T: 07887 721052 E: nilesh0279@yahoo.co.uk

---

## Mike Mitchelson

Brampton Post Office  
5-7 Front Street, Carlisle CA7 1NN  
T: 016977 2301

---

## Vince Malone

Tenby Stores and Post Office, Ruabon House  
South Parade, Tenby, Pembrokeshire SA70 7DL  
T: 01834 842245 E: tenby@mail.uk

---

## Muntazir Dipoti

Todmorden News, 15 Bridge Street  
Todmorden OL14 5AQ  
T: 07970 632167 E: muntazir.dipoti@nfrn.org.uk

---

# Standing Orders Committee

## Chairperson

### Kieran McDonnell

28 Garsdale Road

Whitley Bay NE26 4NU

T: 07961 117342 E: kieranmcdonnell2005@yahoo.co.uk

---

### Des Donnelly

32 Elvan Street

Motherwell ML1 3EN

T: 01698 263221 E: desdonnelly32@gmail.com

---

### Fred Pezhman

55 Mason Crescent, Wolverhampton

West Midlands WV4 4DT

T: 01902 332905 E: fpezhman@hotmail.co.uk

---

### Charles Pegram

Fairlawn, Tally Ho Road

Shadoxhurst, Ashford TN26 1HW

T: 01233 733767 E: charlespegram@hotmail.com

---

# Head Office Management

## Chief Operating Officer

### Graham Stafford

M: 07966 389318

E: graham.stafford@nfrn.org.uk

---

## Head of Business Development

### Adrian Page

T: 0208 138 4526

M: 07581 012875

E: adrian.page@nfrn.org.uk

---

## Head of Field Operations

### Phil Jaggard

M: 07876 745910

E: phil.jaggard@nfrn.org.uk

---

## Head of News and Contact Centre

### Brian Murphy

T: 0207 017 8865

M: 07824 332858

E: brian.murphy@nfrn.org.uk

---

## Head of Technology

### Chris Fahey

T: 020 7017 8876

M: 07736 232291

E: chris.fahey@nfrn.org.uk

---

# Head Office Management

## Head of Finance

**Joanne Elliott**

T: 020 7017 8898

E: joanne.elliott@nfrn.org.uk

---

## Head of Marketing

**Connie Koh-Grieve**

T: 020 7017 3978

E: connie.koh-grieve@nfrn.org.uk

---

## Head of Communications

**Anne Bingham**

T: 0207 017 8887

M: 07879 646842

E: anne.bingham@nfrn.org.uk

---

## Membership Services Support Manager

**Angela Swainston**

T: 0207 017 3971

E: angela.swainston@nfrn.org.uk

---

# Past National Presidents

Year	President	Branch
1919-20	F A Ratcliffe	West London
1920-21	W Sidwell	Leicester
1921-22	J W Fitton	Rochdale
1922-23	P McInnes	Edinburgh
1923-24	J G Miller	Willesden
1924-25	T Harper	Brighton
1925-26	G E Smith	Bradford
1926-27	C Meecham	Oldham
1927-28	W A Ford	Birmingham
1928-29	W M Egdell	Newcastle
1929-30	A Kinloch	Greenock
1930-31	H Speddings	Sheffield
1931-32	W T Ace	Barry
1932-33	W J Wood	N Staffs
1933-34	W J Wood	N Staffs
1934-35	M M Henderson	Glasgow
1935-36	G Cocker	Leeds
1936-37	E J Cox	Hendon
1937-38	C A Brown	Peterborough
1938-39	H G T Gee	Shrewsbury
1939-40	W J Pepworth	Mid-Glos
1940-41	J H Shaw	Sheffield
1941-42	S Shaw	Walthamstow
1942-43	E A Waite	Nottingham
1943-44	W Dickie	Edinburgh
1944-45	W Dickie	Edinburgh
1945-46	T Singleton	Preston
1946-47	H Hollingsworth	Barnsley
1947-48	J Potts	Liverpool East
1948-49	W Riddick	West Wiltshire
1949-50	G Bryn Jones	Merthyr
1950-51	G Stuart	Glasgow
1951-52	A J Bedelle	Sittingbourne
1952-53	H E Bond	Croydon

# Past National Presidents

Year	President	Branch
1953-54	H A Hammond	Ipswich
1954-55	L R Hodson	Coventry
1955-56	J Green	Derby
1956-57	R Armstrong	Altrincham
1957-58	A W Kingsley	Wembley
1958-59	G Lawrie	Glasgow
1959-60	P Rushforth	Scarborough
1960-61	H F Hart-Porter	Moseley
1961-62	J H Congdon	Plymouth
1962-63	F Cain	Blackpool
1963-64	W H Lipscomb	Eltham
1964-65	R C Baird	Cardiff West
1965-66	W Platt	Colchester
1966-67	F G Taylor	Lewisham
1967-68	F Gardener	Belfast West
1968-69	R McMillan	Dunfermline
1969-70	M Beach	Leeds
1970-71	J Aspinall	Middleton
1971-72	R Taylor	Durham
1972-73	K S Hill	St Albans
1973-74	W G Bates	Wolverhampton
1974-75	A St John	Lanarkshire
1975-76	J C Wakeford	Cornwall East
1976-77	F G Bevins	Leeds
1977-78	J Shorrock	Lowestoft
1978-79	F R Green	Derby
1979-80	E F Hollick	Barking
1980-81	J R Eaton	Chester
1981-82	R S Weir	Glasgow
1982-83	N J Whitehouse	Walsall
1983-84	E J Whelan	Wythenshawe
1984-85	M E Patrick	Weston
1985-86	P Bowyer	Barking
1986-87	P Taylor	Hull

# Past National Presidents

Year	President	Branch
1987-88	J R Yule	Plymouth
1988-89	G S Megahey	Belfast West
1989-90	K H Smith	Chester
1990-91	T R Pigg	Isle of Thanet
1991-92	J Sharman	Bournemouth
1992-93	A Scott	Shropshire
1993-94	P A Seaman	Bristol
1994-95	M Mitchelson	Carlisle
1995-96	O L Church	Great Yarmouth
1996-97	R Turnbull	Hull
1997-98	R Rushbrook	Dartford
1998-99	T Egginton	Mansfield
1999-2000	A Dryden	Salford
2000-01	M Adams	Perth
2001-02	E Clements	Portrush
2002-03	C Finch	Rhymney Valley
2003-04	D Kirwin	Wythenshawe
2004-05	P Wagg	London East
2005-06	M Jadeja	London North
2006-07	S Whiteside	N Wales Coast
2007-08	C Finch	S Wales
2008-09	N Purohit	Dartford
2009-10	S Khonat	Blackburn
2010-11	P Singh	S.E. Birmingham
2011-12	K McDonnell	Tynemouth
2012-13	A Smith	Derby
2013-14	C Fletcher	Southampton
2014-15	M Brown	Leeds
2015-16	R Patel	Croydon & Bromley
2016-17	R Monelle	Western South
2017-18	L Sood	Portsmouth
2018-19	Mike Mitchelson	Cumbria
2019-2021	Stuart Reddish	Sheffield
2021-2022	Narinder Randhawa	South East Birmingham
2022-2023	Jason Birks	Durham



# Roll of Honour

Name	Branch/Office	Year
J Pheasey	Leeds	1921
F A Ratcliffe	West London	1922
D H Astley	Blackburn	1923
R B Cook	North London	1923
H Junor	Brighton	1925
G Park	Stockport	1925
P McInnes	Edinburgh	1926
W Sidwell	Leicester	1927
T Rodger	Kilmarnock	1928
T Carter	Accrington	1929
C Meecham	Oldham	1930
A Taylor	Belfast	1931
D Rogers	Aberdare	1932
J T Binns	Wallasey	1933
J T Hallgarth	Aston	1933
A J Cooper	Bradford	1934
W A Ford	Handsworth	1934
W Wren	South London	1934
R Watson	N Northumberland	1936
G Weston Jones	Streatham	1937
G Cocker	Leeds	1942
J W Fitton	Rochdale	1942
A MacLaren	General Secretary	1943
D MacLaren	Glasgow	1945
W T Ace	Barry	1946
J H Shaw	Sheffield	1946
A Kinlock	Greenock	1947
J G Miller	Willesden	1948
J F Thompson	Birmingham	1950
W J Wood	N Staffordshire	1950
S Shaw	Walthamstow	1951
H Hollingsworth	Barnsley	1954
T Singleton	Preston	1954
A Whinfrey	General Secretary	1954
E A Waite	Nottingham	1957
H A Hammond	Ipswich	1961

# Roll of Honour

Name	Branch/Office	Year
C H Neale	General Secretary	1962
R Armstrong	Altrincham	1964
A J Bedelle	Sittingbourne	1964
A W Kingsley	Wembley	1967
H F Hart-Porter	Moseley	1970
V S Holt	General Secretary	1971
W H Lipscomb	Eltham	1972
H E Bond	Croydon	1973
F G Taylor	Lewisham	1974
D R Mackinlay	Nottingham	1976
R Taylor	Durham	1977
K S Hill	St. Albans	1979
P Hone	Admin Secretary	1981
F Gardner	Belfast West	1982
W G Bates	Wolverhampton	1983
F G Bevins	Leeds	1984
A St John	Lanarkshire	1989
J C Wakeford	East Cornwall	1993
K E J Peters	Chief Executive	1993
J Shorrock	Lowestoft	1995
J H Congdon	Plymouth	1998
P Seaman	Bristol	2003
P Stead	Wakefield	2003
R Turnbull	Hull	2003
C Hingorani	Financial Controller	2006
R Rushbrook	Dartford	2007
M Mitchelson	Carlisle & Cumbria	2012
B Taylor	Durham	2013
Peter Wagg	London East	2021
Stephen BurrIDGE	Head of Facilities and Special Projects	2021

## National Merit Award Winners

Jack Gentle	Martin O'Connor	John Stranger
Harry Owen	Jim Hoffman	Eddie Clements
Harry Gray	Les Allsop	Ralph Patel
Fred Green	Des Donnelly	

# Essential Contacts

## **The Fed**

East Suite  
Ground Floor  
Bede House  
Belmont Business Park  
Durham  
DH1 1TW

Landline: 020 017 8880  
Calling from ROI: 01 453 5822

## **Charitable Funds/ Contact Centre/Newspro**

If calling from the UK: 0207 017 8880  
If calling from the ROI: 01 453 5822

## **NFRN Credit Union**

T: 020 7017 8858

## **Fed Legal**

T: 0333 321 9378 (UK)  
T: 07867 369939 (ROI)

## **The Retail Mutual**

T: 0333 2127 263



Tel: 020 7017 8880 (UK)

Tel: 01 453 5822 (ROI)

Email: [info@nfrn.org.uk](mailto:info@nfrn.org.uk)

[TheFedOnline.com](http://TheFedOnline.com)



[@TheFed\\_Online](https://twitter.com/TheFed_Online)



[@TheFedOnline](https://facebook.com/TheFedOnline)