




Quad Lock MAG Battery Pack	
Aspect	Details
Images	
PSD Number	2411-0056
Product Type	Electrical appliances and equipment - Wireless portable power bank
Product Identifiers	Brand: Quad Lock Model: MA-BPK-5000 Sales period of affected products: Before 7 <sup>th</sup> November 2024
Product Description	A black square magnetic lithium-ion battery powered wireless portable power bank. Product is designed to charge a mobile phone device by attaching to the back magnetically.
Country of Origin	Unknown
Counterfeit	No
Risk Level	Medium
Risk Type	Fire
Risk Description	The product presents a risk of fire as it has been identified that the battery may overheat and enter into thermal runaway, causing a fire. The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	The product has been recalled from end users.  Affected consumers are advised to immediately stop using the MAG Battery Pack and access <a href="https://form.typeform.com/to/jwUjIKEF?typeform-source=support.quadlockcase.com">https://form.typeform.com/to/jwUjIKEF?typeform-source=support.quadlockcase.com</a> to participate in the recall. Once the form has been filled in, consumers will be given the option to receive a full refund or store credit.  For further information, please access the Quad Lock recall alert at the following link: <a href="http://www.quadlockcase.net/recall">http://www.quadlockcase.net/recall</a>  Once you have lodged your claim, consumers are advised to dispose the battery pack. <b>Owners should not dispose of lithium-ion batteries in normal household waste.</b> For further information on household waste, including on local sites accepting lithium-ion batteries for safe disposal, access the following Gov.uk webpage: <a href="https://www.gov.uk/dispose-household-waste">https://www.gov.uk/dispose-household-waste</a> .
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards