

Product Safety Report

Gazelle Bloom C7 pedal bike and Gazelle Bloom e-bike type C7 HMS or C380 HMS	
Aspect	Details
Images	
PSD Number	2410-0125
Product Type	Hobby / sports equipment - Bicycle and eBike
Product Identifiers	Brand: Gazelle Affected products: Gazelle Bloom C7, Gazelle Bloom e-bike C7 HMS or C380 HMS Production period of affected bikes and e-bikes: 15 August 2022 to 13 September 2024
Product Description	Two wheeled bicycles, one is a pedal bicycle and the other is a battery powered e-bike.
Country of Origin	Netherlands
Counterfeit	No
Risk Level	High
Risk Type	Injuries
Risk Description	The product presents a high risk of injuries as it has been identified that the top bolt of the front carrier can come loose which can cause the carrier to suddenly block the front wheel whilst in use. This may result in the bicycle coming to sudden stop, potentially resulting in a falling hazard or injury. The products do not meet the requirements of the General Product Safety Regulations 2005 (pedal cycle), or the Supply of Machinery (Safety) Regulations 2008 (e-bike).
Corrective Measures	Gazelle have initiated a modification programme for the affected bicycles and e-bikes. Affected consumer are advised to make an appointment at their Gazelle bike store where a Gazelle specialist can provide an additional reinforcement to the front carrier. For further details, or to check if your frame number is included in the service action, please access the Gazelle notice at the following link: https://www.gazellebikes.com/en-gb/service-bloom
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts