

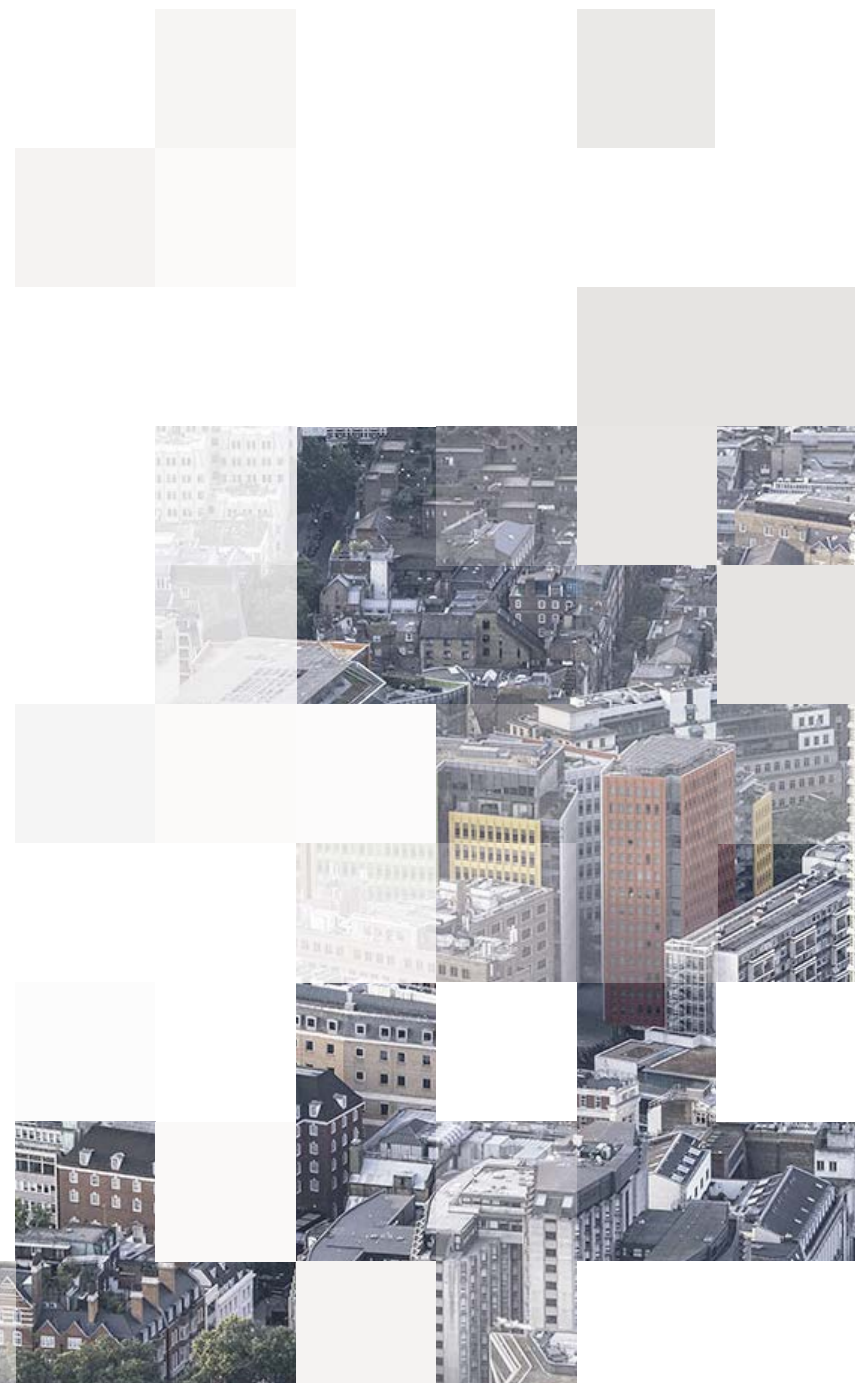


Newsletter February 2024

Get the latest information about the Local Land Charges (LLC) Programme and local authorities' data migration to the central LLC Register.

In this edition

- Shortlist announced for Land Data LLC Awards
- Celebrating another win for HMLR's LLC team
- Continuous improvement
- Top tips for migration
- Quote of the month
- Local authorities on the register
- The national LLC Register cost savings



Shortlist announced for Land Data LLC Awards

Shortlisting for the annual Land Data Local Land Charges Awards for Excellence is now complete and the finalists for the Best Migrated Local Authority category are published.

The award sponsored by HMLR recognises the outstanding management of migrated local authority registers. The winner of this prestigious award will be announced at the awards ceremony being held at The Radisson Blu Hotel near Derby on 4 March 2024. We applaud all the finalists.

Finalists

- Caerphilly County Borough Council
- City of Lincoln Council
- Hambleton District Council (Part of North Yorkshire Council)
- Harborough District Council
- Mid Sussex District Council
- Newark & Sherwood District Council
- Sevenoaks District Council
- Solihull Metropolitan Borough Council
- West Lindsey District Council
- West Suffolk District Council

To create the shortlist, judges used live data from the LLC Register to rank local authorities based on two key performance criteria:

- time taken to register new charges; and
- accuracy of entries.

Data for all local authorities who were in live service for at least six months, from 1 February 2023 – 31 January 2024 was analysed and ranked.

Register for training and development

Find out what changes are happening in the industry at the next [Local Land Charges Training and Development Event](#) on 4-5 March 2024.

Hear from a wide range of industry speakers to enrich your knowledge.

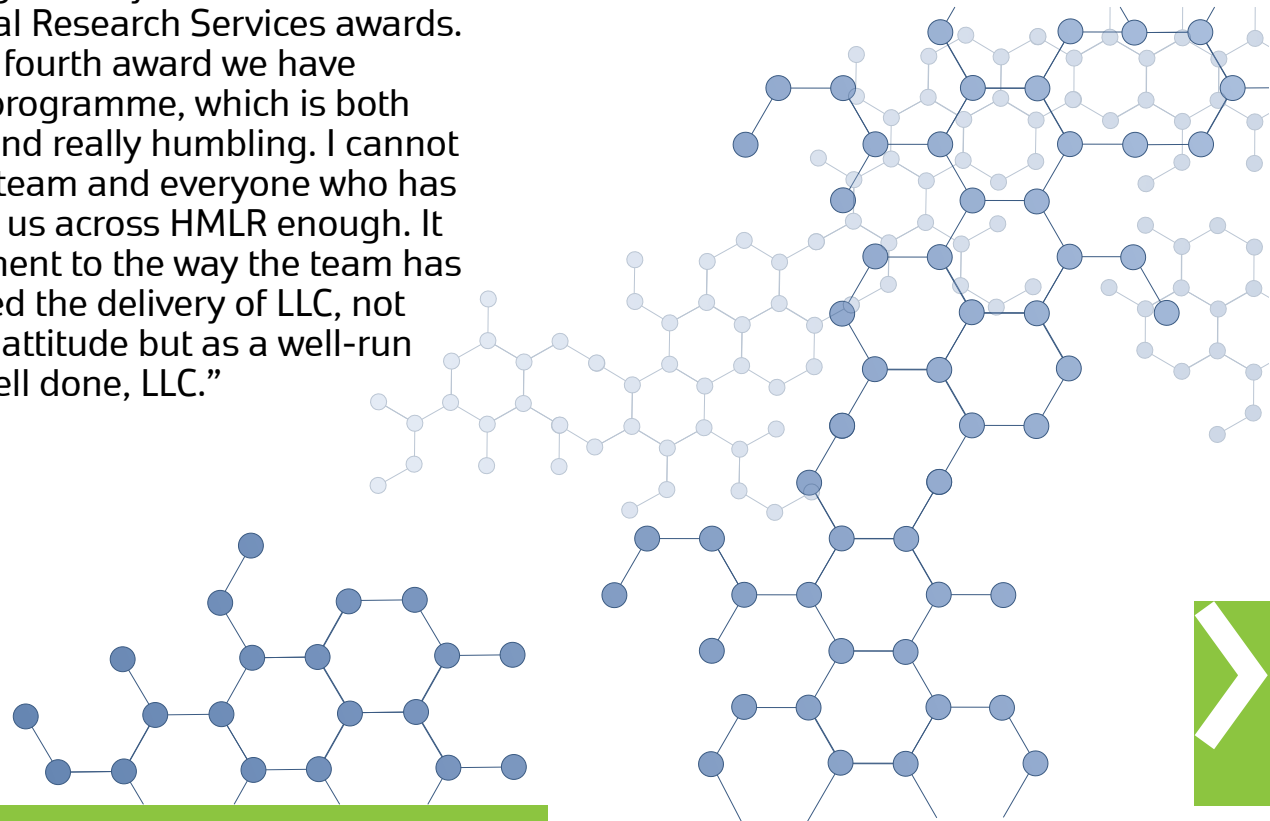


Celebrating another win for HMLR's LLC team

We're proud to announce another win for the LLC programme, who were successful in the 'Achieving Impact with Analysis' category at the Government Operational Research Services (GORS) awards.

The award recognises the IDEAS (Insight, Data, Evidence & Analytical Support) team long-term forecasting model, which helps the programme understand when all migrations will be completed. It also provides insight into the operational steps required to achieve our migration goal.

Mark Kelso, Deputy Director of Transformation, said: "I am really thrilled that the LLC Programme has been recognised by the Government Operational Research Services awards. This is the fourth award we have won as a programme, which is both amazing and really humbling. I cannot thank the team and everyone who has supported us across HMLR enough. It is a testament to the way the team has approached the delivery of LLC, not just in our attitude but as a well-run project. Well done, LLC."



Continuous improvement

In the pursuit of continuous improvement, we always look for ways to refine our service to ensure we meet the needs of our users.

As a result:

- our technical experts are currently holding focus group meetings with conveyancers who transact on predominantly commercial properties, to gauge their service needs;
- in response to feedback from migrated local authorities, we are trialling a quarterly report. The report will enable local authorities to share important performance metrics and insights with their internal colleagues. It is hoped this will help to improve efficiency by highlighting process and/or system bottlenecks; and

- we have also responded to requests from the search industry and tested a liability statement for our Search for Searches results to provide clear guidance. This is currently being assessed under the Government Digital Service's standards and will be implemented when approved.

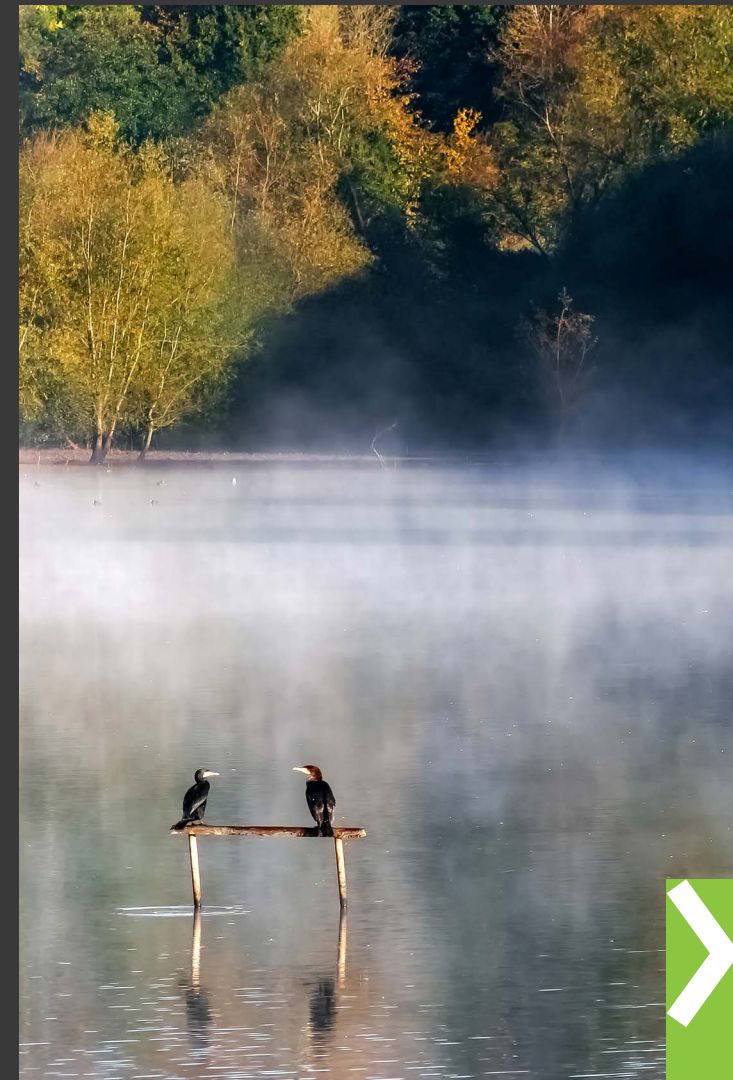
We are wholly committed to ensuring the full benefits of the register are realised, both locally and nationally. As a result, we will continue to engage with our customers and stakeholders to achieve this goal.



Top tips for migration

Daniel James, LLC Team Leader at Mid Sussex District Council, shares his top migration tips.

1. **It's never too early to begin your own "data cleansing"**, even if you already have spatial extents, as some may still be incorrect. We found considerable inaccuracies over the decades of data we hold.
2. **Involve the right people as early as possible.** It's likely that the people who are experts in Local Land Charges aren't the same people who are experts in the systems which hold all of the records that feed into your LLC Register, and vice versa. A successful migration needs a good working collaboration between the two throughout the project.
3. **Involve external bodies as soon as possible.** For us, this included the county council, a national park, National Highways, and others. They will likely need to look at the datasets they hold that should be in your LLC Register, and whether it tallies with what you actually have.
4. **There will likely be more work than you anticipate – and new mini projects on specific datasets will arise as you go.** Plan for your LLC and technical staff to need to be involved in the project on a weekly, sometimes daily, basis.
5. **Don't fight it!** By embracing the project and working with HMLR – who in our experience have very approachable and helpful staff – it becomes a rewarding process for all.



Elissa Steer, LLC Team Leader at Blaby District Council, provides an insight into her top tips for migration.

1. **Don't be afraid to ask questions.** I was always told, "There is no such thing as a silly question".
2. **Use this opportunity to get your register in order.** You will never get this opportunity again, so embrace it!
3. **Be open and honest.** If you are struggling with deadlines, HMLR is here to help. They are on your side and want you to achieve your goals.
4. **HMLR has processed many migrations, so use their expertise to problem solve any issue you may have.** Nothing will be new to them - they will use their past experiences with other local authorities to find a solution.



Quote of the month

“HM Land Registry was immensely helpful and incredibly inventive in supplying solutions to the challenges we met during our migration project. The help they provide has not stopped with migration. Our Relationship Manager at HMLR continues to be a reliable source for ongoing information.”

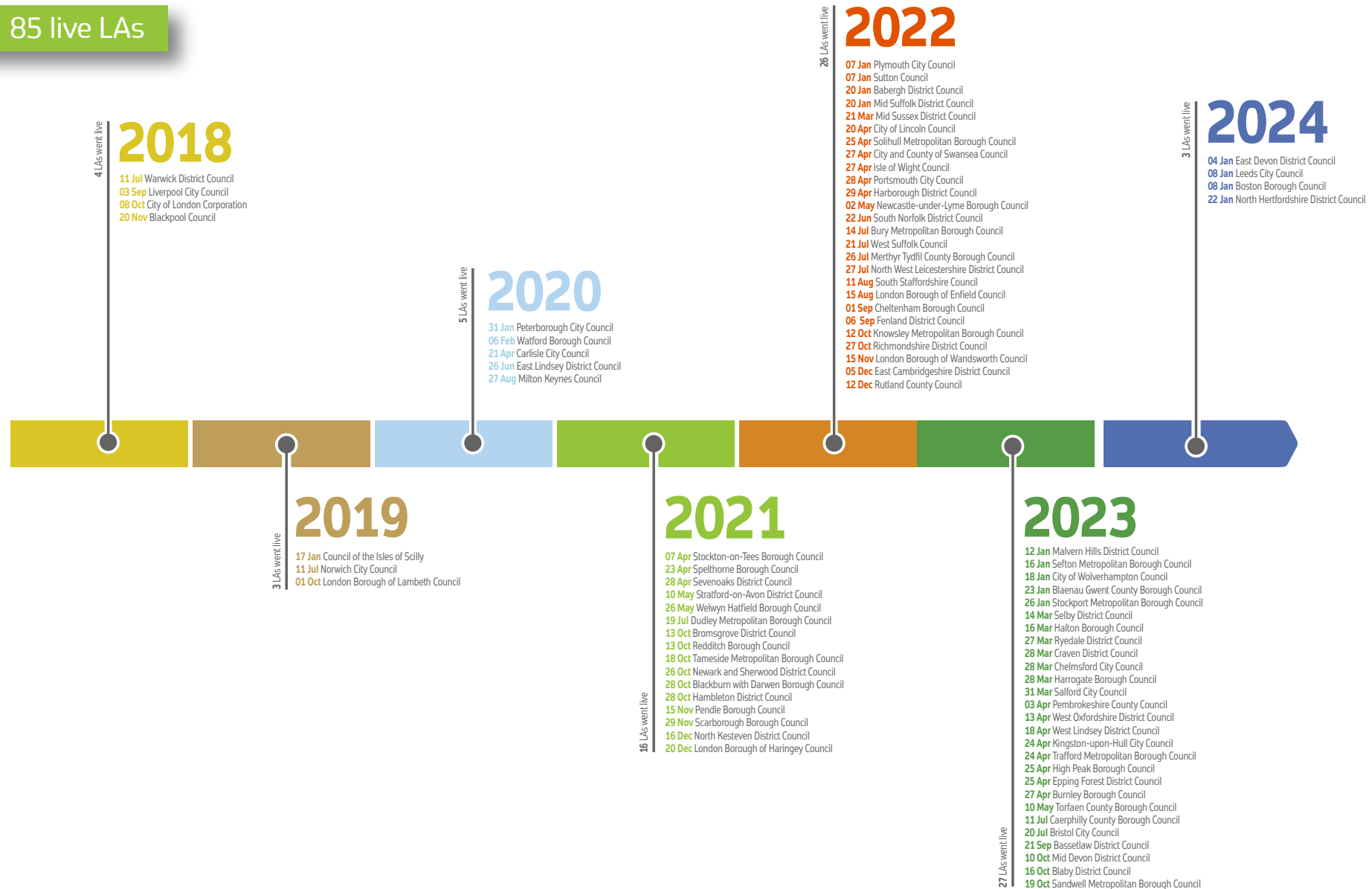
**Local Land Charges Team
North Kesteven District Council**



Local authorities on the register by 15 February 2024

HM Land Registry Local Land Charges Register

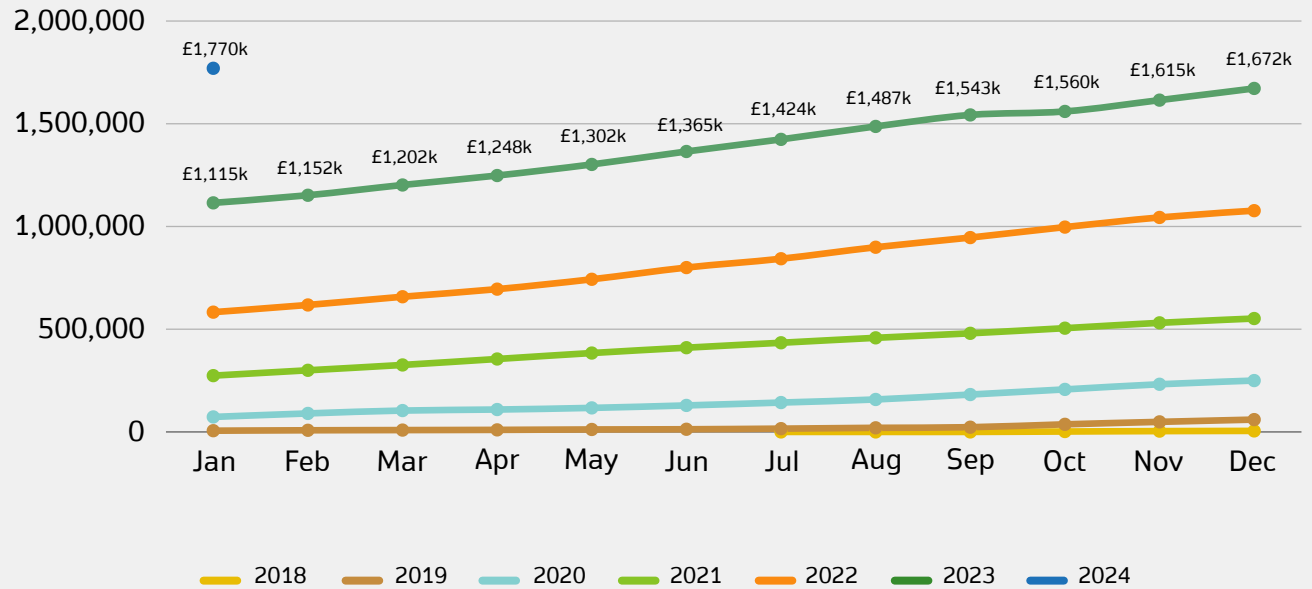
85 live LAs



The national LLC Register cost savings

Since its launch, the LLC Register has recorded a total cost saving of over **£1.7 million** from searches with customers in migrated areas, saving an average of **13 days** to obtain an LLC search result. There are over **four million** charges from the **85 local authorities that have been migrated** to the register.

Cost savings since service go-live



This graph illustrates the accumulative savings as more local authorities join the national LLC Register



Kind regards

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