



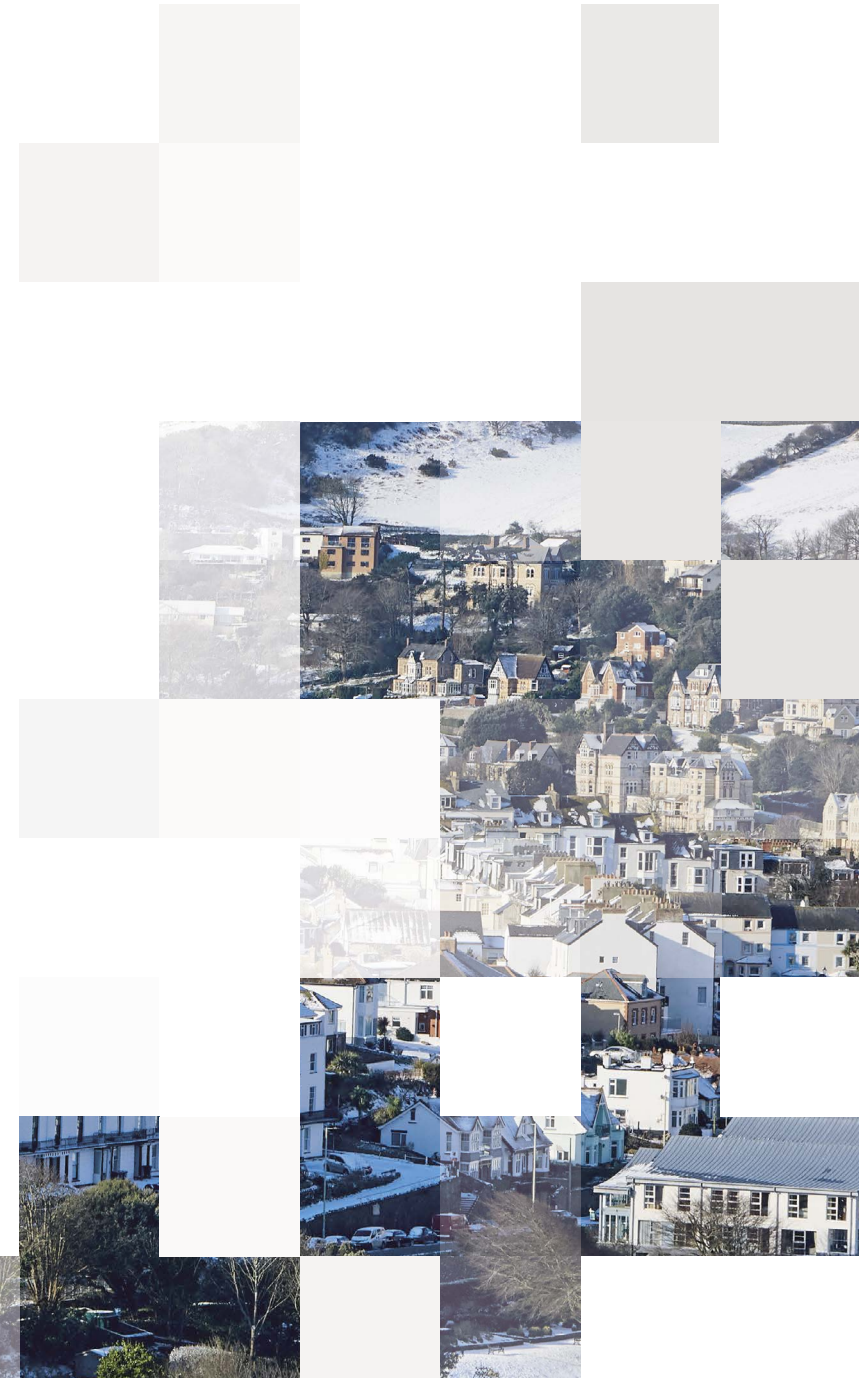
Newsletter

January 2024

Get the latest information about the Local Land Charges (LLC) Programme and local authorities' data migration to the central LLC Register.

In this edition

- Land Data LLC training and awards
- HM Land Registry wins acclaimed Programme of the Year award
- Local authorities on the register
- Top tips for migration
- Quote of the month
- The national LLC Register cost savings



Land Data LLC training and development

Make 2024 your year for professional growth, by attending the Land Data LLC training and development event on 4-5 March in Derby. This event brings together the LLC community to deliver important industry updates, with expert speakers also sharing best practice and learning opportunities. In 2023, more than 120 Local Land Charges Officers from across England and Wales attended the event.

This year, you can upskill yourself and your team by learning about the latest market trends and the important elements impacting the sector. During this two-day in-person event, we will also celebrate 'excellence and achievement' in the LLC profession.

[Register for event](#)

For more details, visit the [Land Data website](#).

Training & Development

LD 2024



Land Data LLC Awards for Excellence

We look forward to presenting the prestigious Best Performing Migrated Local Authority Award at the Land Data LLC Awards ceremony on 4 March. This accolade celebrates the local authority that delivers the most outstanding management of the register.

The judges use live data from HM Land Registry's (HMLR) platform to rank migrated local authorities. The analysed data from 1 February 2023 - 31 January 2024 will be scored based on two performance criteria: timeliness and accuracy of the register.

Other category awards include Best Performing Searches Team Award Member and Customer Satisfaction Awards.

[Read the Land Data website](#) for more information.



HM Land Registry wins acclaimed Programme of the Year award

On 14 December 2023, HMLR's Local Land Charges team was presented with the widely acclaimed Programme of the Year honour at the Civil Service Awards in London.

The awards are a highly revered cross-government initiative, acknowledging and celebrating individuals and teams across the Civil Service. The Programme of the Year category looks at the impact of government programmes on citizens. It also scrutinises how organisations embrace innovative approaches and delivery methods to achieve the best results, as well as programme management.

To be bestowed with this accolade is a testament to the hard work demonstrated by everyone in the LLC Programme, who help to bring the service to life. We are extremely pleased the rest of the Civil Service shares our pride and recognises the positive impact we are making in digitising data for a more streamlined property-buying process. We look forward to continued success in the future and remain steadfastly committed to improving customers' conveyancing experience.

Previous Programme of the Year award winners include:

- **Cop26 Unit** by the Cabinet Office (2022)
- **The Vaccines Programme** by the Department of Health and Social Care in conjunction with Department for Business, Energy and Industrial Strategy (2021)

Mark Kelso (third from left, Deputy Director of Transformation) celebrates with Programme colleagues at the awards ceremony.



Top tips for migration

Steve Roach-Evans, ICT Senior GIS Officer at Bromsgrove District and Redditch Borough Councils, shares some of the benefits of the LLC Register and his top migration tips.

I was the Project Lead on our LLC migration for a shared service from Redditch Borough Council and Bromsgrove District Council.

In terms of the project, it met all agreed timescales and as a result, achieved extra income due to meeting targets. Since going live, we have made considerable cost savings. This has resulted in opportunity savings in freeing up staff for other productive

processes and experienced an almost complete reduction in LLC queries. The last real advantage was in integrating our teams using a single corporate system so that ownership of the data was clearly defined and controlled by the originating department, but also approved by the LLC officer in a gatekeeper role. This allowed a more accurate, automated, and streamlined process to now operate.



Here are my five top tips for a successful migration

1. Obtain senior management backing and their approval. Set up project and operational groups to handle the necessary workloads, which for us, were considerable. This was truly a team effort.
2. From a technical perspective, it is vital to understand not only the Local Land Charges data and its structure but to also be able to identify gaps. The HMLR team was very good at identifying the errors/problems and used detailed analysis to resolve them.
3. Agree realistic and achievable timetables. To ensure targets are met, manage the process through single tasks. This can break a daunting project down into manageable sections which the whole team can handle.

4. Secure the support of all interested parties. This can be achieved by communicating the positives. Yes, it may be mandatory, but it will free up resources to do other things.

5. Keep in regular contact and feedback with HMLR and internal teams on progress to date and issues raised. This will help ensure the project runs smoothly.



Quote of the month

Migrating our Local Land Charges Register has been the perfect opportunity to review all the data that has accumulated over the years and ‘clean house’. We are removing obsolete charges, updating our spatial plotting, and correcting typographical errors. These inaccuracies often occur when data is transcribed from one system to another.

Our experience with different teams in the programme has been extremely positive: the Migration Delivery Team is helpful in providing clarification where needed and the Data Transformation Team works hard in the background, creating and validating the spatial files for thousands of old planning applications.

HMLR continues to improve its systems by adding new features for the Spatial Web App tool and the Migration Helper platform. These additions, and HMLR’s willingness to listen to ideas on further improvements, make the migration process smoother than it might otherwise be.

Given the large number of records held by the authority, the review process can take some time. However, using the various tools that HMLR have at their disposal to test and validate the data ensures that our new data is as good as it can be.

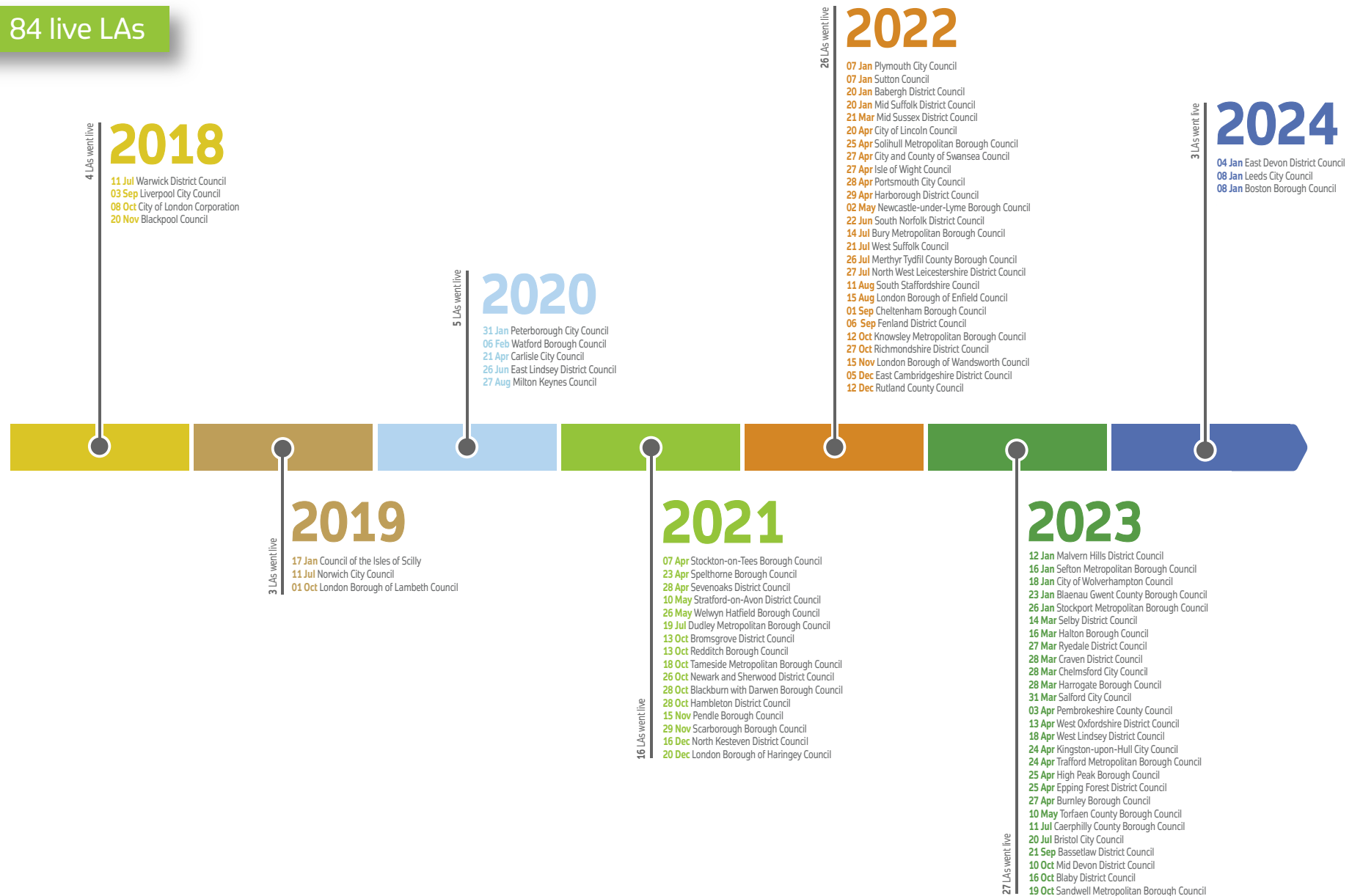
**Local Land Charges Team
Wyre Forest District Council**



Local authorities on the register by 18 January 2024

HM Land Registry Local Land Charges Register

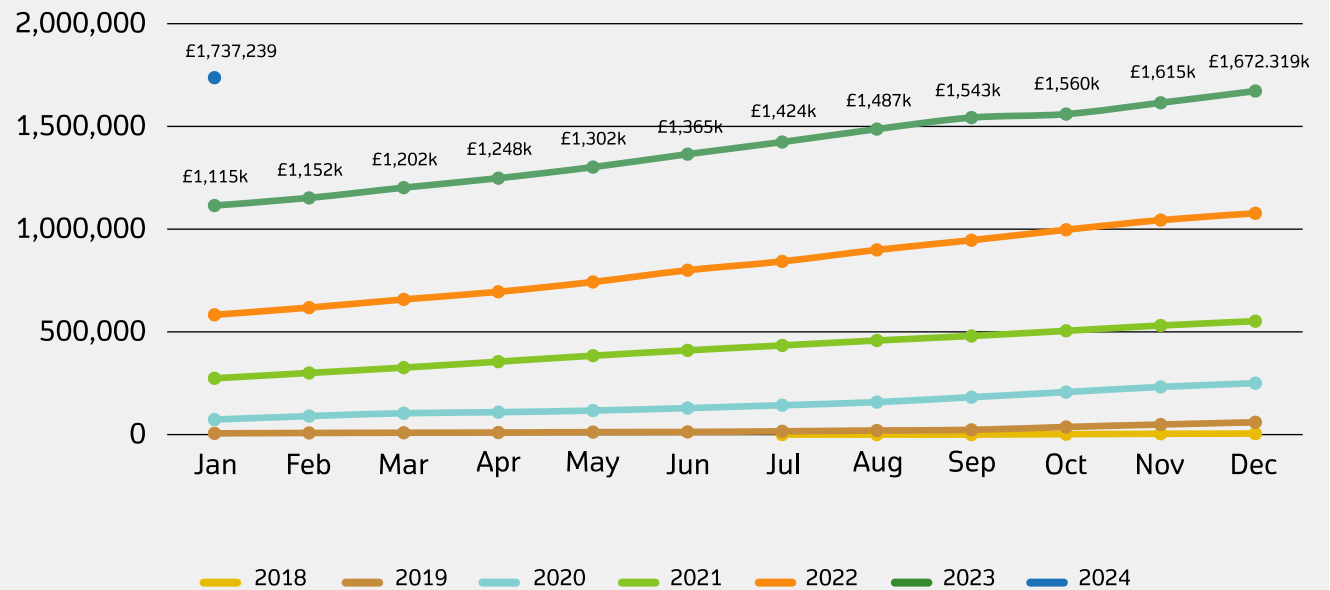
84 live LAs



The national LLC Register cost savings

Since its launch, the LLC Register has recorded a total cost saving of over **£1.7 million** from searches with customers in migrated areas, saving an average of **13 days** to obtain an LLC search result. There are over **four million** charges from the **84 local authorities that have been migrated** to the register.

Cost savings since service go-live



This graph illustrates the accumulative savings as more local authorities join the national LLC Register



Kind regards

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