



**FIRST-TIER TRIBUNAL  
PROPERTY CHAMBER  
(RESIDENTIAL PROPERTY)**

**Case reference** : **LON/00AY/LDC/2024/0128**

**Applicant** : **The Mayor and Burgesses Of  
London Borough Of Lambeth**

**Representative** : **Mr Patrick Byfield, Litigation Officer**

**Respondents** : **Ms Corrine Chandler  
Ms Emma Cullen  
Mr C McQueen  
Mr M Gould**

**Property** : **Flats 1-8, 317, Norwood Road,  
London, SE24 9AQ**

**Tribunal Member** : **Mr Charles Norman FRICS  
Valuer Chairman**

**Date of Decision** : **19 October 2024**

---

**DECISION**

---

## **Decision**

1. The application for dispensation from the consultation requirements in respect of roof repair works is **GRANTED UNCONDITIONALLY**.

## **Reasons**

### **The Applicant's Case**

2. Application to the Tribunal dated 26 April 2024, was made for a dispensation from the consultation requirements under section 20ZA of the Landlord and Tenant Act 1985 ("the Act") (set out in the appendix). The application related to repairs to a flat roof. The works had been completed and the application was therefore retrospective.
3. The applicant's case was that it was notified on 14 October 2023 that the rooftop water tank had suffered damage during bad weather. A temporary fix was installed using a tarpaulin. An urgent survey was conducted. In January 2024, three repair quotes were obtained. During the intended consultation period the temporary repair failed causing severe water ingress, the risk of electrical failure, fire risk and ceiling collapse. The works were therefore carried out as an emergency shortly thereafter. The Council wrote to all respondents explaining the position, the intended costs and that a dispensation application would be made to the Tribunal. The Council accepted the lowest quotation obtained of £23,850.55 plus VAT from Fahey Roofing Limited.

### **Directions**

4. Directions were issued on 17 August 2024 that the matter be dealt with by written representations, unless any party made a request for an oral hearing, which none did. The directions required publicity to be given to the application in the block. This was confirmed to the Tribunal. In addition, lessees were invited to respond to the application. The applicant supplied a bundle of eighty pages.

### **The Property**

5. From the application form, the property is a low-rise block of eight flats of which four are let on long leases.

### **The Leases**

6. The Tribunal was supplied with a sample lease. However, the Tribunal makes no finding as to payability or reasonableness of the costs to be incurred as that is outside the scope of this application.

### **The Respondents' Case**

7. There were no objections from any lessee.

## **The Law**

8. Section 20ZA is set out in the appendix to this decision. The Tribunal has discretion to grant dispensation when it considers it reasonable to do so. In addition, the Supreme Court Judgment in *Daejan Investments Limited v Benson and Others* [2013] UKSC 14 empowers the Tribunal to grant dispensation on terms or subject to conditions. In *Daejan* at para 46 Lord Neuberger stated “The Requirements are a means to an end, not an end in themselves, and the end to which they are directed is the protection of tenants in relation to service charges, to the extent identified above. ...the Requirements leave untouched the fact that it is the landlord who decides what work needs to be done, when they are to be done, who they are to be done by, and what amount is to be paid for them.”

## **Findings**

9. The bundle provided was clear and helpful. There was unopposed evidence from the Council’s “Justification Report for Emergency /Urgent Works” and the three quotations that the defects were serious and required immediate repair. The Council communicated the position to the Lessees (Respondents) in a clear manner. None of the respondents have objected. I am satisfied that the Council acted properly in proceeding as it did. I have identified no prejudice suffered by the leaseholders in granting the application. I therefore determine that unconditional dispensation should be granted.
10. This application does not concern the issue of whether any service charge costs have been or will be reasonably incurred or are or be payable. The leaseholders continue to enjoy the protection of sections 19 and 27A of the Act. In summary, these provide that service charges are only payable for costs reasonably incurred (or to be incurred) and for work of a reasonable standard.

Mr Charles Norman FRICS  
Valuer Chairman

19 October 2024

### **ANNEX - RIGHTS OF APPEAL**

- The Tribunal is required to set out rights of appeal against its decisions by virtue of the rule 36 (2)(c) of the Tribunal Procedure (First-tier Tribunal)(Property Chamber) Rules 2013 and these are set out below.
- If a party wishes to appeal against this decision to the Upper Tribunal (Lands Chamber) then a written application for permission must be made to the First-tier Tribunal at the Regional office which has been dealing with the case.

- The application for permission to appeal must arrive at the Regional office within 28 days after the Tribunal sends written reasons for the decision to the person making the application.
- If the application is not made within the 28-day time limit, such application must include a request for an extension of time and the reason for not complying with the 28-day time limit; the Tribunal will then look at such reason(s) and decide whether to allow the application for permission to appeal to proceed despite not being within the time limit.
- The application for permission to appeal must identify the decision of the Tribunal to which it relates (i.e. give the date, the property and the case number), state the grounds of appeal, and state the result the party making the application is seeking.

## Appendix

### Section 20ZA Landlord and Tenant Act 1985

(1) Where an application is made to [the appropriate Tribunal] for a determination to dispense with all or any of the consultation requirements in relation to any qualifying works or qualifying long term agreement, the tribunal may make the determination if satisfied that it is reasonable to dispense with the requirements.

(2) In section 20 and this section—

“qualifying works” means works on a building or any other premises, and

“qualifying long term agreement” means (subject to subsection (3)) an agreement entered into, by or on behalf of the landlord or a superior landlord, for a term of more than twelve months.

(3) The Secretary of State may by regulations provide that an agreement is not a qualifying long term agreement—

(a) if it is an agreement of a description prescribed by the regulations, or

(b) in any circumstances so prescribed.

(4) In section 20 and this section “the consultation requirements” means requirements prescribed by regulations made by the Secretary of State.

(5) Regulations under subsection (4) may in particular include provision requiring the landlord—

(a) to provide details of proposed works or agreements to tenants or the recognised tenants’ association representing them,

(b) to obtain estimates for proposed works or agreements,

(c)to invite tenants or the recognised tenants' association to propose the names of persons from whom the landlord should try to obtain other estimates,

(d)to have regard to observations made by tenants or the recognised tenants' association in relation to proposed works or agreements and estimates, and

(e)to give reasons in prescribed circumstances for carrying out works or entering into agreements.

(6)Regulations under section 20 or this section—

(a)may make provision generally or only in relation to specific cases, and

(b)may make different provision for different purposes.

(7)Regulations under section 20 or this section shall be made by statutory instrument which shall be subject to annulment in pursuance of a resolution of either House of Parliament.